



**ACT**  
Government



ACT Gambling and Racing Commission  
**Annual Report**  
2024-25





# ACT Gambling and Racing Commission

Annual Report  
2024-25

The ACT Gambling and Racing Commission acknowledges the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

We respect the Aboriginal and Torres Strait Islander people, particularly our Aboriginal and Torres Strait Islander staff, and their continuing culture and contribution they make to the Canberra region and the life of our city.

#### General Enquiries or Feedback about this Report may be submitted to:

ACT Gambling and Racing Commission

[GRCBoard@act.gov.au](mailto:GRCBoard@act.gov.au)

☎ (02) 6207 0357 and (02) 6207 2492

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[www.accesshub.gov.au](http://www.accesshub.gov.au).

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Information about the ACT Gambling and Racing Commission and an electronic version of this annual report can be found on the website <https://www.gamblingandracing.act.gov.au/>.

There are many ways to get help and support for gambling harm, including self-help options:

**Phone:** Gambling helpline 1800 858 858

**Financial:** Call 1800 007 007 if you would like help with your finances

**Online:** [gamblinghelponline.org.au](http://gamblinghelponline.org.au)

**Face to face:** Call 1800 858 858 to find out about face-to-face counselling

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## Transmittal Certificate

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Dr Marisa Paterson MLA  
Minister for Gambling Reform  
ACT Legislative Assembly  
London Circuit  
CANBERRA ACT 2601

Dear Minister

### **2024-25 ACT Gambling and Racing Commission Annual Report**

This report has been prepared in accordance with section 7(2) *Annual Reports (Government Agencies) Act 2004* and in accordance with the requirements under the Annual Report Directions.

It has been prepared in conformity with other legislation applicable to the preparation of the Annual Report by the ACT Gambling and Racing Commission.

We certify that information in the attached annual report, and information provided for whole of government reporting, is an honest and accurate account and that all material information on the operations of ACT Gambling and Racing Commission has been included for the period 1 July 2024 to 30 June 2025.

We hereby certify that fraud prevention has been managed in accordance with the *Public Sector Management Standards 2006 (repealed)*, Part 2.3 (see section 113, *Public Sector Management Standards 2016*).

Section 13 of the *Annual Reports (Government Agencies) Act 2004* requires that you present the Report to the Legislative Assembly within 15 weeks after the end of the reporting year.

Yours sincerely



Ms Laura Beacroft  
Chairperson  
19 September 2025



Mr Giuseppe Mangeruca  
Chief Executive Officer  
19 September 2025

# Compliance Statement

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The ACT Gambling and Racing Commission Annual Report must comply with the *Annual Reports (Government Agencies) Directions 2025 (No 1)* (the Directions) made under section 8 of the *Annual Reports (Government Agencies) Act 2004*. The Directions are found at the ACT Legislation Register: <http://www.legislation.act.gov.au>.

The Compliance Statement indicates the subsections, under Parts 1 of 5 of the Directions, that are applicable to the ACT Gambling and Racing Commission and the location of information that satisfies these requirements.

## Part 1: Directions Overview

The requirements under Part 1 of the Directions relate to the purpose, timing and distribution, and records keeping of annual reports. The ACT Gambling and Racing Commission Annual Report complies with all subsections of Part 1 under the Directions.

To meet Section 15 Feedback, Part 1 of the Directions, contact details for the ACT Gambling and Racing Commission are provided within the ACT Gambling and Racing Commission Annual Report to provide readers with the opportunity to provide feedback.

## Part 2: Reporting entity Annual Report Requirements

The requirements within Part 2 of the Directions are mandatory for all reporting entities and the ACT Gambling and Racing Commission complies with all subsections. The information that satisfies the requirements of Part 2 is found in the ACT Gambling and Racing Commission Annual Report as follows:

- A. Transmittal Certificate, see page 5.
- B. Organisational Overview and Performance, inclusive of all subsections, see pages 10 - 53.
- C. Financial Management Reporting, inclusive of all subsections, see pages 54 - 101.

## Part 3: Reporting by Exemption

The ACT Gambling and Racing Commission has nil information to report by exception under Part 3 of the Directions for the 2024-25 reporting year.

## Part 4: Directorate and Public Sector Body Specific Annual Report Requirements

The following subsections of Part 4 of the 2025 Directions as applicable to the ACT Gambling and Racing Commission can be found within the ACT Gambling and Racing Commission Annual Report:

- *Gambling and Racing Control Act 1999, s46(2)*
- *Gaming Machine Act 2004, s54 and s163G*

The ACT Gambling and Racing Commission has nil information to report on Ministerial Directions.

## Part 5: Whole of Government Annual Reporting

All subsections of Part 5 of the Directions apply to the ACT Gambling and Racing Commission. Consistent with the Directions, the information satisfying these requirements is reported in the one place for all ACT Public Service directorates, as follows:

- Bushfire Risk Management – no information to report for this reporting period. Please refer to Bushfire Risk Management section on page 107 of this report
- Human Rights, see the annual report of the Justice and Community Safety Directorate
- Legal Services Directions, see the annual report of the Justice and Community Safety Directorate
- Public Sector Standards and Workforce Profile, see the annual State of the Service Report
- Territory Records, see the annual report of the Chief Minister, Treasury and Economic Development Directorate.

ACT Public Service Directorate annual reports are found at the following web address:  
[www.cmtedd.act.gov.au/open\\_government/report/annual-reports](http://www.cmtedd.act.gov.au/open_government/report/annual-reports).

# ACT Gambling and Racing Commission – 2024-25 at a glance

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The Gambling and Racing Commission (the Commission) is the ACT's independent regulator established under the *Gambling and Racing Control Act 1999* (the Control Act). It enforces gambling and racing laws, protects consumers, investigates misconduct, and works to reduce gambling harm. The Commission is governed by an independent Board, which met 19 times in 2024–25—up from 17 in 2023–24 and 11 in 2022–23.

The Commission has no direct staff and operates through a Memorandum of Understanding (MoU) with Access Canberra, which transitioned to the City and Environment Directorate (CED) in July 2025. The MoU will be renegotiated in 2025–26 to ensure continued support.

Each year, the Commission publishes a Statement of Intent outlining its strategic indicators and accountability measures. These reflect its core responsibilities in regulation, harm reduction, financial management, and stakeholder engagement.

## Licensing and Regulation

In 2024–25, the Commission delivered two major regulatory programs under its Statement of Expectations:

- **Gaming Machine Compliance:** All 37 operational authorised venues and 620 machines (18% of the ACT total) were assessed for harm minimisation compliance. Non-compliance was addressed, with follow-up planned in 2025–26.
- **Community Contributions Scheme:** Compliance was reviewed by desk top audits of financial statements and education was provided to address non-compliance with incomplete information. In 2025-26, activities will continue with the second phase of the program and involve on-site inspections.

Additional regulatory work included casino inspections, complaint investigations (6 of 28 complaints substantiated), and Melbourne Cup Day inspections at 12 venues which found full compliance. Enforcement actions included two notices to the casino and two actions against gaming machine licensees. Some matters remain under review.

Licensing activity totalled 9,171 transactions, up from 8,067 the previous year. The Commission supported national reforms to gaming machine standards and contributed to the successful delivery of the ACT Government's target to reduce Electronic Gaming Machines (EGM) authorisations to 3,500 by July 2025. Authorisations fell from 5,022 in 2015 to 3,494 by June 2024, with 3,395 EGMs in operation.

## Gambling Harm Prevention

The Commission continued implementing its Strategy for Gambling Harm – A Public Health Approach, informed by a 2019 evaluation and due for refresh in 2025–26. The 2024 ACT Gambling Survey showed:

- Gambling participation dropped from 73% (2021) to 53% (2024).
- Online gambling rose to 27%.
- One in six respondents reported harm—mostly linked to EGMs.
- Most support reducing EGM numbers.

To support the Strategy, the Commission funded a range of initiatives through the Gambling Harm Prevention and Mitigation Fund:

- 24/7 support services, including culturally safe outreach for Indigenous communities.
- Accredited training for licensees, community workers, and club boards.
- *Getting Played*—an education package for high school students—and collaboration with ACT Health on student surveys.
- Research on parental gambling, gambling normalisation among women, and co-occurring substance use.
- *Let's Connect with What Really Matters* campaign, targeting stigma and promoting help-seeking.

The ACT Gambling Exclusion Database (ACTGED) recorded 295 self-exclusions (up from 221 the previous year) and 47,337 harm-related incidents (up from 32,095 the previous year), mostly involving money-seeking and high-intensity play.

### **Financial Management and Engagement**

In 2024–25, the Commission contributed \$66.925 million in gambling taxes, levies, and fees to ACT Government revenue and managed a \$2.041 million harm prevention fund. Revenue from EGMs and the casino exceeded estimates, while keno, trackside, and interstate lotteries were less than estimated.

An independent audit confirmed the financial and performance statements were fairly presented. Gaming machine licensee tax return accuracy improved to 93.7%, up from 91.7% in 2023–24.

The Commission prioritises its partnerships to advance its objectives. Stakeholder engagement included a survey of 21 stakeholders, with 79% rating the Commission as easy or very easy to deal with—below the 90% target. Feedback pointed to delays and reduced helpfulness; some linked to external policy constraints. The Commission initiated an internal audit of its complaints process, scheduled for 2025–26, and began implementing new legislation allowing limited information-sharing with complainants.

Engagement also included regular meetings with casino and club representatives, a stakeholder newsletter, and four workshops through the Gambling Harm Prevention Community of Practice. Transparency was supported through publication of key documents, including the MoU with Access Canberra, and maintenance of the Public Register.

# Organisational Overview and Performance

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## Organisational Overview

The Commission is an independent statutory authority responsible for ensuring the lawful conduct of gambling and racing in the ACT. The Commission is established under the Control Act. The Control Act is available on the ACT Legislation Register (<http://www.legislation.act.gov.au>).

## Vision and Values

The vision of the Commission is to create an environment in which key stakeholders have the highest degree of confidence in the integrity of the Territory's approved gambling and wagering industries, and to minimise gambling harm.

The Commission is guided by four key values:

- Fairness and Integrity – ensuring ethical conduct and transparency.
- Achievement and Excellence – striving for high standards in regulation and service.
- Innovation and Development – embracing new approaches and continuous improvement.
- Teamwork – fostering collaboration within the Commission and with stakeholders.

## Role, Functions and Services

The Commission plays a vital role in regulating and overseeing gambling activities within the Territory. Its core functions include:

- Administering gaming laws as defined in Section 4 of the Control Act including legislation such as the *Gaming Machine Act 2004*, *Casino Control Act 2006*, and *Lotteries Act 1964*.
- Regulating and supervising all gaming activities to ensure compliance and integrity.
- Collecting taxes, fees, and charges as authorised under relevant gaming legislation.
- Reviewing legislation and policy and providing informed recommendations to the Minister for Gaming Reform.
- Investigating and conducting inquiries into matters related to gaming law and its enforcement.

The Commission carries out its responsibilities in a manner that prioritises the public interest, with a strong focus on:

- Protecting consumers through fair and transparent practices.
- Preventing criminal and unethical behaviour within the gaming industry.
- Reducing gambling-related harm to individuals and the broader community.

Informed by its strategic direction, the Commission delivers a range of targeted services to prevent and reduce gambling harm across the community. These include:

- Funding the ACT Gambling Support Service (AGSS), which offers face-to-face, telephone, and video-based counselling for individuals affected by gambling, as well as their families and friends. The AGSS also provides financial counselling and a community outreach program featuring moderated self-help groups, peer support, education, and engagement activities.
- Facilitating the Gambling Harm Prevention Community of Practice, which supports community and primary health care workers in their efforts to prevent and minimise gambling harm. This initiative also ensures the Commission’s work is informed by lived experience and sector insights.
- Delivering Gambling Harm Action Week and ongoing public awareness campaigns, aimed at educating the community and promoting safer gambling behaviours.
- Supporting research initiatives that strengthen the evidence base for harm prevention strategies and inform effective public messaging across the ACT.
- Maintaining the ACTGED, which supports the self-exclusion scheme and assists licensees and members of the public in managing exclusion processes.
- Engaging with industry stakeholders, including the delivery of harm prevention and reduction training for staff working in licensed gambling venues.

## Organisational Structure

The Commission has a MoU with the Chief Minister, Treasury and Economic Development Directorate (Access Canberra) on the provision of services for the administration of the gaming laws including the control, supervision and regulation of gaming and racing in the ACT.

The MoU agreement provides for the Commission to perform its functions and obligations as specified in section 6 of the Control Act and as outlined in the Commission’s Statement of Intent.

Following the establishment of the CED on 1 July 2025, Access Canberra transitioned from its previous administrative home within the Chief Minister, Treasury and Economic Development Directorate to CED. In response to these Machinery of Government changes, the MoU is currently being renegotiated to reflect the updated governance structure and ensure continued alignment with the Commission’s regulatory mandate. The new MoU will be active in the next reporting period.

## Summary of Performance and Achievements in 2024-25

### **Public Health Approach**

The 2024 ACT Gambling Survey (10,007 adults) provided the first post-pandemic data on gambling behaviours, harm, and help-seeking. It will inform the Commission's upcoming five-year harm prevention strategy. Activities from the Commission also supported:

- The Gambling Harm Prevention Community of Practice to engage 23 organisations across four meetings, including a session presenting survey findings.
- Lifeline Canberra to train 27 community and health workers to identify and respond to gambling harm.
- The *Let's connect with what really matters* campaign which launched during Gambling Harm Awareness Week (GHAW) and will continue through to September 2025. This reporting period, the initiative was reframed as Gambling Harm Action Week to emphasise collective action.
- The *Getting Played* high school education program launched in November 2024, with 39 ACT teachers from 22 schools and 4 colleges completing accredited training.
- Gambling Contact Officer training for 192 participants across 15 sessions.
- The AGSS to deliver counselling, helpline support, and peer sessions, with strengthened engagement across Aboriginal, Torres Strait Islander, and Culturally and Linguistically Diverse (CALD) communities.
- The second round of the Gambling Harm Prevention and Mitigation Fund which awarded grants to two major harm reduction projects (see page 46 for more details).

### **Engage, Educate and Enforce**

In the 2024–25 financial year, the Commission undertook a series of targeted regulatory activities focused on areas identified as having elevated risk and potential for harm.

Inspections were strategically conducted at high-attendance racing events—such as Melbourne Cup Day and Black Opal Stakes Race Day—where the risk of gambling harm is heightened. These inspections served a dual purpose to identify non-compliance with gaming legislation and reinforce a visible regulatory presence to support general deterrence.

In this period, the Commission initiated and progressed several proactive compliance programs, including the two compliance programs listed in the Statement of Expectations 2024-25. Key focus areas included:

- gambling harm minimisation (2024-25 Gambling Harm Minimisation Program),
- casino operations (baseline and follow-up assessments), and
- community contributions (Community Contributions Compliance Program).

The Gambling Harm Minimisation Program included inspections at all 37 operational authorised venues to foster a culture of transparency, enhance compliance, and encourage licensees to take a more proactive role in responding to signs of gambling harm. As part of this initiative, return-to-player (RTP) compliance checks were also conducted. Inspectors assessed 620 gaming machines during the initial inspections representing 18 percent of all machines in the ACT.

In 2024-25 a total of 125 compliance inspections were undertaken to verify compliance with the *Gaming Machine Act 2004* and the *Code of Practice*.

Several regulatory enforcement actions were finalised during this period, further demonstrating the Commission's ongoing commitment to upholding regulatory standards, improving industry practice, and protecting the community from gambling-related harm.

### ***Valuing our Partnerships***

The Commission partners across government to advance its objectives and progress priorities including working throughout 2024-25 with the:

- Justice and Community Safety Directorate to support the ACT Government's Gaming Machine Surrender Incentive Scheme.
- Education Directorate to finalise and promote the *Getting Played* high school program (in conjunction with the Association of Independent Schools, and Catholic Education Office).
- ACT Health Directorate to include gambling and gaming questions in the 2025 Australian Secondary Students Alcohol and Drug Survey.

During this reporting period, the Commission also partnered with the:

- Community sector namely the ACT Gambling Support Service, Care Financial, Lifeline, Alcohol Tobacco and Other Drug Association (ATODA).
- Academic institutions such as Australian National University, Deakin University and Central Queensland University (CQU).

## **Outlook for 2025-26**

### ***Key activities***

The Commission's 2025–26 Statement of Intent and Statement of Expectations builds on the momentum of the previous year, with key activities as detailed below. Additionally, a focus of the Commission will be strengthening activities in response to the *Auditor-General's Performance Audit Report Gaming Machine Licensee Regulation Report No.4/2025*.

### ***Contributing to reducing gambling harm***

- Promoting the *Getting Played* high school education program, with continued data collection to support evaluation.
- Delivering Gambling Harm Action Week 2025 with a targeted focus on reducing stigma, encouraging help-seeking, and showcasing local harm prevention initiatives.
- Engaging CALD communities to improve understanding of help-seeking barriers and inform support services, including translated resources for venues and multicultural organisations.
- Reviewing training requirements for venue staff and Gambling Contact Officers to ensure content remains current and effective.
- Developing the next five-year gambling harm prevention strategy, informed by the 2024 ACT Gambling Survey, a further evaluation of the current strategy, and emerging best practice.

### ***Administration and enforcement of gaming laws***

In line with its commitment to the *engage, educate, and enforce* approach, the Commission will continue to deliver targeted regulatory programs that promote integrity, accountability, and harm minimisation across the ACT's gambling sector. Key activities include:

- Phase 2 monitoring of the Community Contribution Scheme, under Part 12 of the *Gaming Machine Act 2004*, to assess the accuracy and transparency of reported contributions and ensure funds are directed to genuine community benefit
- Compliance inspections of electronic gaming machines, covering at least 10% of machines across all licensees. These inspections will verify return-to-player percentages and ensure machines operate within approved parameters.
- Assessing licensee responses to excluded individuals, including checks on venue practices and systems designed to identify and respond to breaches of exclusion orders.
- Operational integrity checks to confirm venues are maintaining safe, compliant, and accountable environments.
- Assessment of the Casino's operations and compliance with key obligations under relevant gaming laws.

These programs are designed not only to detect and address non-compliance, but also to support licensees in understanding their obligations and improving practices that reduce gambling-related harm.

### ***Communication and Transparency***

The Commission values strong partnerships across government and the community to support effective regulation and reduce gambling harm. In 2025–26, it will continue to:

- Inform policy and reform initiatives that strengthen regulatory outcomes and support safer gambling environments using a public health lens.
- Collaborate with ACT Government partners to align efforts and improve service delivery.
- Participate in national forums to promote shared learning, consistency, and innovation across jurisdictions.
- Engage with the policy directorate to support delivery of the Minister's Gaming Reform agenda.
- Build relationships with external stakeholders such as the community sector and the gambling entities it regulates.
- Promote transparency.

### ***Challenges and Areas for Improvement***

The Commission has identified several areas of focus and regulatory and engagement priorities in addition to those outlined in its Statement of Intent and Statement of Expectations:

- Gaming legislation, including the Gambling and Racing Control (Code of Practice) Regulation 2002, predates the Commission's shift to a public health approach and continues to reference "problem gambling" rather than "gambling harm." While training programs reflect

best practice and public health principles, principles and nomenclature are not codified. Aligning legislation with contemporary harm prevention approaches remains a priority.

- Stigma continues to be a major barrier to help-seeking. Findings from the 2024 ACT Gambling Survey highlight ongoing negative attitudes toward those experiencing gambling harm. The 2025 Gambling Harm Action Week theme—Let’s change the conversation—aims to challenge these perceptions and promote open dialogue. The Commission is also working with the AGSS Lived Experience Peer Support Program to co-develop campaign materials.
- Building meaningful relationships with First Nations organisations remains a priority. Progress has been made through the AGSS, which has strengthened culturally appropriate engagement and trust-building efforts. This work is being supported and extended through the Gambling Harm Prevention Community of Practice.

## Internal Accountability

### Membership of the Commission Board

The Commission is an independent statutory authority established under section 5 of the Control Act. It is governed by a board established under section 11 of the Control Act (the Board). The functions of the Board are set out in section 77 of the *Financial Management Act 1996* (FMA) and in summary are as follows:

- Setting the Commission's policies and strategies.
- Governing the Commission consistently with the Control Act and other relevant legislation.
- Ensuring that the Commission operates in a proper, effective, and efficient way, as far as practicable.
- Ensuring that the Commission complies with applicable government policies, as far as practicable.

The Board is also responsible for the efficient and effective financial management of the Commission. The Commission's Board consists of five members: four non-executive members being the Chair, Deputy Chair and two ordinary members, and the Chief Executive Officer (the CEO) who is an ACT public servant.

Non-executive members' appointments are made by the Minister for Gaming Reform under sections 11 and 12 of the Control Act, and the Standing Committee on Public Accounts is consulted on these appointments in accordance with section 228 of the *Legislation Act 2001*.

Ms Lauren Anthes' appointment fulfils the legislative requirement for a non-executive member with expertise in counselling services for individuals affected by gambling.

The CEO is appointed by the Director-General of the Justice and Community Safety Directorate, after consulting with the Board, under section 80 of the FMA.

As at 30 June 2025, the Commission's Board consisted of the following members:

<i>Chairperson:</i>	Mr Laura Beacroft
<i>Deputy Chairperson:</i>	Ms Leanne Close (until January 2025) Vacant (from January 2025)
<i>Members:</i>	Ms Lauren Anthes Mr Mark Brown
<i>Chief Executive Officer:</i>	Mr Giuseppe Mangeruca (from September 2024) Ms Yu-Lan Chan (until September 2024)

**Laura Beacroft (Chair)**

Ms Beacroft brings a range of skills and qualifications in modern regulation; sound decision-making and administrative law; as a company director; developing, delivering and evaluating policies and services; criminology and crime prevention; and conflict prevention and resolution. She has led many boards and committees that, like the Commission, operate in complex dynamic environments.

Ms Beacroft has qualifications in law, management, conflict resolution, and as a company director.



**Leanne Close, APM (Deputy Chair) (Until January 2025)**

Ms Close brings strong leadership, governance, investigations and anti money-laundering experience to the Board. She sits as a non-executive director on several public sector and not-for-profit boards and committees. Prior to this, Ms Close served as a police officer for over 33 years in the Australian Federal Police, culminating as Deputy Commissioner. In 2016, Ms Close was seconded to the Attorney-General’s Department to lead their Criminal Justice Group. From 2015-2019, she was Co-Chair of the Asia-Pacific Group on Money Laundering, the largest Financial Action Task Force (FATF) group in the world.

Ms Close holds a Master of Education Leadership and two Graduate Certificates in Professional Development Education and Applied Management.



**Lauren Anthes (Member)**

Ms Anthes is an experienced and passionate healthcare executive, having worked in the research and development space for over 15 years. Ms Anthes has a strong interest in mental health and gender-based violence. With her background in public health and qualifications in psychology and evaluation, Ms Anthes brings strong subject matter expertise and networks in relation to harm minimisation, public health campaigns and intervention-based service development.

Ms Anthes is a Graduate of the Australian Institute of Company Directors, holds a Bachelor of Psychology and a Master of Education (Evaluation).



**Mark Brown (Member)**

Mr Brown is an experienced senior executive who brings to the Commission a diverse range of skills in corporate governance and regulation. His career includes a variety of senior executive roles with Services Australia, Department of Home Affairs and more recently, with the Australian Signals Directorate. He has been responsible for areas including governance, compliance, fraud investigations, financial management, security (including IT security) and audit.

Mr Brown is a FCPA, a Certified Internal Auditor and has a range of IT related qualifications in audit, security, risk, Artificial Intelligence and cloud computing. He holds a Master of Business Administration, a Bachelor of Social Science, a Graduate Certificate in Cyber Security Governance and Risk Management, and is a Graduate of MIT's Executive Management program.



**Giuseppe Mangeruca (Chief Executive Officer and Member from September 2024)**

Mr Giuseppe Mangeruca is the Chief Executive of the Gambling and Racing Commission within Access Canberra. Mr Mangeruca is an experienced public servant and brings a diverse range of skills including regulation, law and government administration to the Commission.

Mr Mangeruca has held senior leadership positions across a range of regulatory areas including executive responsibility for Licencing and Registration, Fair Trading and Compliance, and Construction and Planning Regulation.

Mr Mangeruca has, among other things, qualifications in law.



**Yu-Lan Chan (Chief Executive Officer and Member until September 2024)**

Ms Yu-Lan Chan was the Chief Executive Officer of the Gambling and Racing Commission until September 2024. Ms Chan's professional experience includes policy development and implementation, human resources, stakeholder engagement, organisational culture, and program management. She has held senior executive roles in multiple agencies across the ACT Government including Senior Executive with Responsibility for Business Integrity and Risk. She also has experience in the Australian Public Service, higher education sector, and overseas.

Ms Chan holds an Executive Master of Public Administration from the Australia and New Zealand School of Government and is a Graduate of the Australian Institute of Company Directors.



## Meetings of the Commission

The Commission held 19 Board meetings during 2024-25, an increase of 2 meetings compared to 2023-24 (and an increase from 11 meetings in 2022-23). Board meetings focus on activities that address strategic, operational, and statutory responsibilities. Members reviewed briefing papers, led or participated in relevant committees and consultations, and maintained oversight of strategic and risk planning.

Meeting minutes are formally recorded (exception being four meetings in this reporting period as they were largely planning/review sessions), with decisions communicated in writing and reviewed annually by the ACT Auditor-General's Office. Each meeting includes a monthly financial report, detailing performance and budget variances.

Board members are supported by Access Canberra resources and expertise, with access to independent legal advice as needed, primarily through the ACT Government Solicitor. The Commission follows the Conflict-of-Interest Policy of the Chief Minister, Treasury and Economic Development Directorate.

Table 1: Commission Members' Attendance at meetings – July 2024 to June 2025

	Jul	Aug	Aug	Aug	Sep	Sep	Oct	Oct	Nov	Nov	Dec	Dec	Jan	Feb	Mar	Mar	Apr	May	Jun	
<i>Date</i>	16	19	20	23	17	20	15	25	4	19	3	17	21	18	19	25	15	20	17	
<i>Laura Beacroft</i>	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<i>Leanne Close<sup>1</sup></i>	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<i>Lauren Anthes</i>	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	X <sup>2</sup>	✓	✓	✓	✓	✓	✓	✓
<i>Mark Brown</i>	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	X <sup>3</sup>
<i>Yu-Lan Chan<sup>4</sup></i>	X <sup>5</sup>	✓	✓	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<i>Giuseppe Mangeruca<sup>6</sup></i>	N/A	N/A	N/A	N/A	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

### Notes:

1. Ms Leanne Close was Deputy Chair and a member until January 2025.
2. Ms Lauren Anthes was an apology for this meeting.
3. Mr Mark Brown was an apology for this meeting.
4. Ms Yu-Lan Chan was Chief Executive Officer until September 2024.
5. Ms Yu-Lan Chan was an apology for this meeting.
6. Mr Giuseppe Mangeruca was Chief Executive Officer from September 2024.

## Remuneration

During the 2024-25 financial year all board members were paid in accordance with the determinations of the ACT Remuneration Tribunal. Section 13 of the *ACT Remuneration Tribunal Act 1995* requires the ACT Remuneration Tribunal to make determinations about part time public office holders (which includes the ACT Gambling and Racing Commission Board) on an annual basis.

## Management Committees

Table 2: Name and role of management committees

Name of Committee	Role of Committee	Membership
<b>Internal Audit and Risk Committee)</b>	Oversees, on behalf of the Board, the Commission's governance, risk, compliance, and internal control environments and provides assurance as to their effectiveness.	Sub-Committee of the Commission's Board made up of members of the Commission.
<b>Gambling and Racing Commission Advisory Committee</b>	<p>Represents a broad section of the ACT community and provides views and recommendations to support the Commission in undertaking its legislative functions, with particular emphasis on the prevention and mitigation of gambling harm in the ACT.</p> <p>The Committee also provides an avenue by which the Commission can liaise across the ACT community and relevant stakeholders with a role to play in the prevention and minimisation of gambling harm in the ACT.</p>	Advisory body with a maximum of ten members, to reflect a diverse range of skills, expertise, and backgrounds. Members may be drawn from the gambling and racing industry, community organisations offering support services and seeking to address the effects of gambling harm, the health sector and ACT Government directorates with a role to play in implementing a public health approach to gambling harm.

Both these committees report as required to the Commission Board.

### Contact for further information:

- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378
- Director, Gambling and Harm Prevention, Access Canberra
  - Phone: (02) 6207 0357 and (02) 6207 2492

# Performance Analysis

## Output Class 1: Gambling Regulation and Harm Minimisation

The Commission’s forward objectives, deliverables and accountability indicators are published in the 2024-25 ACT Budget Statements on the ACT Budget 2024-25 website ([Budget Papers - Budget 2024-25](#)). They are used to monitor and assess the Commission’s performance.

### Output 1.1: Gambling Regulation and Harm Minimisation

#### Accountability Indicators

Table 3: Summary of operational performance against targets

	Original Target 2024-25	Actual Result 2024-25	% Variance from Original Target
<b>The Gambling and Racing Commission proactively communicates its priorities for risk-based regulation:</b>			
<b>i) The Commission has a public statement of expectation</b>	100%	100%	0%
<b>ii) Regulatory activity in line with the public statement is reported annually</b>	100%	100%	0%
<b>Percentage of the Canberra community that find it easy to interact with the Gambling and Racing Commission<sup>#</sup></b>	90%	79%	-12%*

\*This is measured annually by independent survey of stakeholders from the community support sector and gambling industry. Further information including explanation of measures and variance is available in the Financial Management Reporting Section under the Statement of Performance.

<sup>#</sup>The MOU between the Commission and Access Canberra will be renegotiated during the 2025-26 reporting period. This is expected to establish greater transparency and clearer activity outputs which is likely to improve service delivery and engagement avenues.

## Strategic Objectives and Indicators

Table 4: Summary of results for Strategic Objectives and Indicators

<b>Strategic Objective 1: To take meaningful action to prevent gambling harm</b>
<p>The Commission is committed to reducing the burden of gambling harm on individuals and the community. This commitment is guided by its Strategy for Gambling Harm Prevention in the ACT: A Public Health Approach 2019–2024, which outlines the principles and objectives for harm prevention across the population—not just those experiencing severe harm.</p> <p>The Strategy has informed the Commission’s evidence-based activities, including research, monitoring of gambling impacts, and implementation of targeted initiatives. In 2024–25, the Strategy was extended by one year to incorporate findings from the 2024 ACT Gambling Survey and a further evaluation, ensuring future planning is informed by current data and best practice.</p>
<b>Strategic Indicator 1: Prevent and reduce gambling harm in the ACT.</b>
<p>The mid-term evaluation of the Commission’s 2019 Strategy acknowledged that reducing the population-level prevalence of gambling harm in the ACT is a long-term effort. The Strategy aims to prevent and reduce harm by addressing a broad range of evidence-based risk factors.</p> <p>Significant progress has been made across four of the Strategy’s five long-term objectives:</p> <ol style="list-style-type: none"><li>1. Increasing understanding of gambling harm across government, industry, communities, families, and individuals.</li><li>2. Delivering accessible and effective services and initiatives to prevent and reduce harm.</li><li>3. Supporting harm prevention efforts in licensee environments.</li><li>4. Building the evidence base for harm prevention strategies.</li></ol> <p>The first objective—influencing policy and legislation reform—remains a key challenge and priority for 2025–26.</p>
<b>Result</b>
<p>Key achievements under the Commission’s harm prevention initiatives are detailed in the Operational Performance section and include:</p> <ul style="list-style-type: none"><li>• Delivery of the <i>Getting Played</i> program for ACT high schools, supporting youth understanding of gambling risks and gaming content.</li><li>• Continuation of the Gambling Harm Prevention Community of Practice, engaging health and community workers and incorporating lived experience into program design.</li><li>• GHAW campaign, focused on reducing stigma and shifting the narrative away from individual blame.</li><li>• Ongoing support for the ACTGED, assisting licensees and individuals with the self-exclusion process.</li><li>• Industry engagement and training, promoting harm prevention practices among venue staff.</li></ul>

- Management of the ACT Gambling Support Service, including helpline, counselling, and support for Gambling Help Online.
- Release of the 2024 ACT Gambling Survey, providing updated insights into gambling behaviours and harm.
- Funding and oversight of research projects, strengthening the evidence base for harm prevention.
- Administration of the Gambling Harm Prevention and Mitigation Fund Grants Program, supporting targeted community initiatives.

### ***Strategic Objective 2: Ensure gambling operators' compliance with legislation***

The Commission runs proactive compliance programs to ensure operators meet legislative obligations. Through inspections, engagement, and education, it promotes improved compliance with gaming laws.

Operators submit returns and pay gambling-related taxes and levies, which are reconciled against reported activity. Discrepancies trigger variation notices, with education used to reduce future errors.

Compliance activities—including audits, investigations, and data analysis—help establish baseline compliance levels and enable targeted regulatory responses that benefit both the community and industry.

### ***Strategic Indicator 2: Regulatory education and engagement activities result in a decreasing use of formal enforcement powers.***

An increase in successful engagement with, and education of, licensees is likely to reduce the need for formal enforcement powers as licensee behaviour demonstrates a higher level of regulatory compliance.

### **Result**

The Commission promotes voluntary compliance through education and engagement, aiming to build strong stakeholder relationships and reduce non-compliance.

In 2024, Access Canberra recorded a 17.7% increase in licensee incident reports related to gambling harm indicators (e.g. money seeking, high-intensity play). However, only 1.28% of these reports led to patrons being offered self-exclusion or support service information.

The 2024–25 Gambling Harm Minimisation Program engaged all 37 operational authorised venues/ gaming machine licensees, promoting transparency and proactive harm response. Of the venues inspected, 19 were non-compliant and 18 compliant. Inspectors assessed 620 gaming machines (18% of ACT total), identifying 143 machines (23%) with signage, RTP%, or note acceptance issues.

Non-compliant venues received verbal and written directions, with follow-up inspections planned. These inspections established baseline compliance levels and informed tailored engagement with higher-risk venues.

Targeted inspections were also conducted at high-risk events:

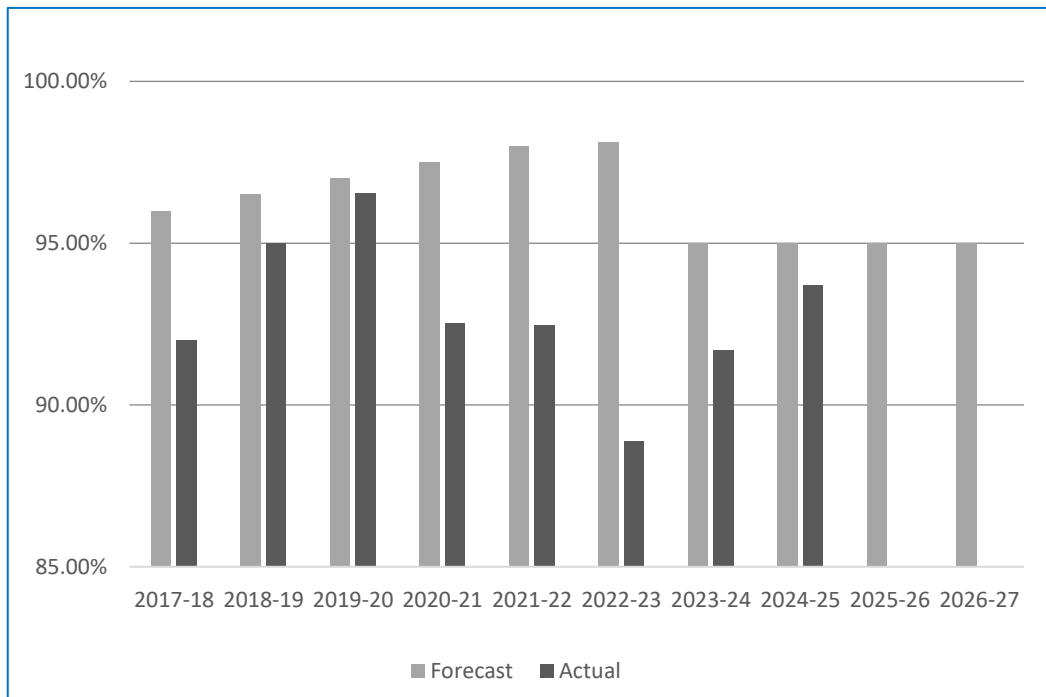
- Hops & Hooves Festival Race Day.
- Melbourne Cup Day (12 venues).
- Black Opal Stakes Race Day.

All venues were found to be compliant with relevant legislation.

Throughout the year, the Commission applied proportionate enforcement action based on assessed risk and potential harm.

### Strategic Indicator 3: Increase the accuracy of gambling taxation returns.

The increase in the accuracy percentage, as a proportion of returns, is intended to indicate the success, or otherwise, of engagement and education with operators.



#### Result

During the reporting period, accuracy of gambling taxation returns was 93.7 per cent compared to 91.7 per cent for 2023-24.

A proactive engagement program was conducted with gaming machine licensees to improve their understanding of their regulatory obligations including taxation reporting requirements in previous years, which may have contributed to the improved result for 2024-25.

#### Contact for further information:

- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378

## Operational Performance Achievements

### Achievement against Statement of Expectations

#### Public health approach

The Commission continued its partnership with the AGSS to lead the Gambling Harm Prevention Community of Practice. Open to professionals in community and primary health care, government, education, advocacy, and those with lived experience, the group met four times in 2024–25 to discuss:

- Cultural influences on gambling attitudes and help-seeking.
- Personal stories from AGSS’s Peer Support Program.
- A meeting with Minister Dr Marisa Paterson on gaming reform priorities.
- Findings from the 2024 ACT Gambling Survey.

The Community of Practice helps the Commission understand sector needs and shape support initiatives. Leadership for the Community of Practice transitioned to Ms Anthes, CEO of Women’s Health Matters and new Commission Board member.

Following a successful pilot, Lifeline Canberra delivered four half-day training sessions to 27 community and health workers, focusing on identifying and responding to gambling harm and making referrals.

In November 2024, the Commission launched *Getting Played: Gambling, Gaming and Young People*, a high school education program. It includes ACT TQI-accredited teacher training, curriculum resources for Years 7–10, and support materials for schools and families.

By 30 June 2025:

- 39 educators from 22 high schools and 4 colleges completed the eLearning.
- 88% felt “very confident” teaching the content post-training (up from 21%).
- 94% rated gambling harm education as “very important”.
- 97% valued teaching about gambling-like content in games.
- 81% were “very likely” to use classroom resources.
- 100% rated the course “Excellent” or “Good”.
- Average recommendation score 9/10.

The Commission continued gambling harm prevention training for industry staff, delivering 15 sessions to 192 Gambling Contact Officers (GCOs). Training included:

- Scenario-based sessions: Focused on identifying harm and responding in venues
- Conversational skills sessions: Empowered GCOs to support affected patrons

Feedback was overwhelmingly positive:

- 96% found the training relevant.
- 97% planned to apply the learnings.
- 92% rated their understanding of their role as good or excellent.
- The ability to identify early signs of harm improved significantly, with “excellent” ratings rising from 25% to 66% after training.

In 2024–25, the Commission approved a training program by the Lottery Corporation on responsible gambling service provision. The program met standards under the National Training Register and was formally approved under Section 9 of the *Gambling and Racing Control (Code of Practice) Regulation 2002* on 7 November 2024.

### **Gambling Harm Awareness Week**

The *Let's connect with what really matters* campaign launched during GHAW (11–17 November 2024) and runs until 30 September 2025. Based on research by the University of Canberra, it encourages awareness of gambling risks and promotes help-seeking.

Targeting young men (18–34) and their support networks, the campaign was co-designed with community stakeholders and distributed through:

- Facebook, Instagram, Google Search
- Digital video, audio, and display ads
- Out-of-home ads in venues and shopping centres

Website content was migrated to [www.act.gov.au/community/gambling-harm](http://www.act.gov.au/community/gambling-harm) for better accessibility. During GHAW 2024, the site received 592 unique visits, with overall traffic up 10% compared to the previous year.

Examples of campaign materials used for GHAW 2024:



Informed by ABS Census data, the *Let's connect with what really matters* campaign included tailored outreach to diverse communities:

- Mandarin-speaking audiences: Translated materials and targeted social media/digital video promotion.
- Nepali, Punjabi, and Hindi-speaking audiences: Bespoke digital promotion using English-language assets.
- First Nations audiences: Targeted digital display advertising.

In May 2025, the Commission announced that '*Gambling Harm Awareness Week*' will be renamed '*Gambling Harm Action Week*' to reflect the need for collective, tangible action and to help reduce stigma around gambling harm.

### **Educate, engage and enforce**

The Commission initiated and progressed several proactive compliance programs, including the two compliance programs listed in the Statement of Expectations 2024-25. Key focus areas included gambling harm minimisation (2024-25 Gambling Harm Minimisation Program), casino operations (baseline and follow-up assessments), and community contributions (Community Contributions Compliance Program).

The 2024-25 Gambling Harm Minimisation Program engaged with the 37 operational authorised venues/gaming machine licensees, fostering a culture of transparency, improving compliance, and promoting licensees taking a higher degree of intervention in response to identified signs of gambling harm. Of the 37 authorised venues which were inspected, it was identified that 19 were non-compliant and 18 were compliant overall.

Inspectors also checked a total of 620 (18 percent) gaming machines in ACT during the initial inspections. Of the gaming machines checked, 143 (23 percent) were non-compliant in terms of signage, RTP and higher denomination note acceptance. The program established a baseline compliance level for the industry and understanding of individual licensee venue procedures to managing gambling harm. All non-compliant licensee venues were provided verbal and written direction to rectify the non-compliance matters.

The Community Contributions Compliance Program is ongoing and involves checking compliance with statutory requirements under Part 12 of the *Gaming Machine Act 2004* through audits and engagement with licensees to educate them on their obligations.

### **Valuing our partnerships**

In 2024–25, the Commission maintained strong collaboration with both the community sector and gambling industry through formal and informal channels. This included:

- Input into public communication campaigns.
- Direct consultation with licensees on legislative obligations.
- Academic/ research and financial partnerships

The Commission worked closely with the ACT Education Directorate, Association of Independent Schools, and Catholic Education Office to finalise and promote the *Getting Played* high school

program. Development was guided by a Working Group including community representatives, academics, and people with lived experience of gambling harm.

The Commission partnered with ACT Health to include gambling and gaming questions in the 2025 Australian Secondary Students Alcohol and Drug Survey. Data collection will occur in the second half of 2025.

Additionally, and in partnership with the Justice and Community Safety Directorate, the Commission supported the ACT Government's Gaming Machine Surrender Incentive Scheme. A key milestone was achieved in 2024–25 with the conclusion of the voluntary phase (21 March 2024 – 1 May 2025). This phase resulted in the surrender of 296 authorisations, including two venues becoming entirely pokie-free —Canberra Bowling Club and Statesman Hotel. The scheme successfully met its target of reducing gaming machine authorisations to 3,500 by 1 July 2025, with the final count at 3,494 as at 1 May 2025, eliminating the need for a compulsory round. The Commission administered all surrender processes—including authorisation management, machine disposal, and storage—within statutory timeframes. It continues to work with the Directorate to refine processes and support future phases of the scheme.

The Commission continued to engage with regulators across Australia to share insights and promote consistent regulation of gambling products. A key focus was reforming the Gaming Machine National Standards, aiming to introduce new harm-minimisation measures and resolve technical issues. These reforms are ongoing and expected to be implemented in 2025–26.

## Other Operational Performance

### ACT Gambling Support Service

In 2024–25, the Commission continued funding and managing the AGSS delivered by Relationships Australia Canberra and Region (RACR) in partnership with Care Financial Counselling Services. The AGSS offers free general and financial counselling for individuals and families affected by gambling harm, available 24/7 via phone, virtual, and face-to-face appointments. The service also provides community education, peer support, and group sessions.

Key highlights:

- 455 counselling sessions and 143 group support sessions delivered.
- *Bets to Better* podcast launched in October 2024 to raise awareness and promote service uptake.
- Strengthened cultural engagement through weekly visits and yarning circles with Yeddung Mura Aboriginal Corporation.
- Collaboration with Bagariin Ngunnawal Cultural Consulting to enhance cultural safety.
- Cultural Yarning Circle introduced in June 2025 to support inclusive dialogue across diverse communities.

A competitive tender process was conducted to secure service delivery beyond 30 June 2025 for a minimum of three years, with two optional one-year extensions. RACR was successful in securing the contract.

## Exclusion and incident data

All gaming machine, totalisator, and casino licensees are required to use the ACTGED to manage and record patron exclusions and gambling harm incidents. The database streamlines reporting for licensees and the Commission and serves as a long-term harm prevention tool. The Commission provides ongoing support to licensees in using ACTGED, including managing exclusions, breaches, revocations, and related incidents.

Table 5: Summary of exclusion support provided by the Commission

ACTGED Function	Summary of support provided
<b>Self-Exclusion</b>	Assisted 72 individuals with self-exclusion, representing 25% of all exclusions this year, and reviewed 234 licensee-submitted records to correct issues like invalid venue selections and missing personal details.
<b>Revocations</b>	Created 33 revocations in direct consultation with the public and reviewed 69 submitted by licensees. Also contacted individuals to confirm revocation requests and explain re-entry procedures.
<b>Breaches</b>	Reviewed 135 self-exclusion breaches and sent tailored exclusion breach letters offering support and information to the excluded patron.
<b>Help Desk Support</b>	Provided ongoing phone and email support to licensees and the public but not limited to, database access support and the above listed issues.

Self-exclusion is a key self-help tool for ACT residents experiencing gambling harm. Commission staff support the public with exclusion, revocation, and harm prevention queries. Information is available at <https://www.act.gov.au/community/gambling-harm/exclusion-from-gambling>.

Table 6 shows that during the reporting period, 295 new self-exclusions and 47,337 gambling harm incidents were recorded further demonstrating an increasing trend.

Table 6: Number of self-exclusions and gambling harm incidents recorded in each of the last 3 financial years.

	2022-23	2023-24	2024-25
<b>Self-exclusions</b>	226	221	295
<b>Gambling harm incidents</b>	29,523	32,095	47,337

Table 7 provides a breakdown of the types of incidents recorded with an increase on last reporting period recorded against all incident types. The most common gambling harm incidents relate to Money Seeking with the most common being multiple cash withdrawals and Playing at High Intensities which can include gambling for long periods without a break and spending more than \$300 in a session.

Table 7: Type of gambling harm incidents recorded for 2023-24 and 2024-25

Incident Description	2023-24: Number	2023-24: Proportion of incidents	2024-25: Number	2024-25: Proportion of incidents
<b>Money Seeking</b>	21,377	66.6%	36,482	77.1%

<b>Playing at high intensities</b>	18,627	58.0%	24,675	52.1%
<b>Loss of Control</b>	4,007	12.5%	4,379	9.3%
<b>Rituals, Superstitions</b>	107	0.3%	161	0.3%
<b>Emotional Behaviours</b>	100	0.3%	162	0.3%
<b>Antisocial behaviour</b>	105	0.3%	138	0.3%

*Note: More than one type of harm can be recorded for each incident.*

### Building the evidence base to inform future activity

On 6 June 2025, the Commission released the 2024 ACT Gambling Survey, conducted by CQU. The survey supports the Commission’s public health approach and is the fifth in a series tracking gambling harm in the ACT.

Over 10,000 ACT adults were interviewed between August and September 2024 using mobile numbers from the Integrated Public Number Database, ensuring broad representation. The survey included updated questions and was the first to assess the impact of COVID-19 on gambling, finding no lasting effects.

Gambling participation has declined from 73% in 2001 to 53% in 2024. Fewer people are using pokies, lotteries, and betting on races, while online gambling has risen to 27%, surpassing pokies at 16%.

Despite the decline, harm remains significant. One in six adults (around 58,000 people) reported experiencing gambling harm—10% from their own gambling and 6% from someone else’s. EGMs still cause most harm, and those with gambling problems account for most losses. Emerging products like esports betting and online casinos, though less common, show high harm rates.

The report highlights the need for targeted communication, especially for groups with low awareness, such as people who speak languages other than English at home. The findings will inform future policy, regulation, and harm prevention efforts.

Many projects funded under the Gambling Harm Prevention and Mitigation Fund also aim to build this evidence base.

### Gambling Harm Prevention and Mitigation Fund Grants Program

In 2024–25, the Commission ran the second round of the Gambling Harm Prevention and Mitigation Fund (GHMPF) Grant Program, supporting projects that reduce gambling harm in the ACT. Two grants were awarded:

- **Australian National University:** Researching how parental gambling affects child wellbeing, with interviews and a final report to guide service coordination.
- **Deakin University:** Investigating how gambling is normalised for women in the ACT, including marketing analysis and an online toolkit with resources.

Projects from the first round (2023–24) are still underway and will finish in late 2025:

- **Alcohol Tobacco & Other Drugs Association ACT:** Developing a practice guide and training to address co-occurring gambling and substance use issues.
- **Australian National University** (with Youth Coalition of the ACT): Co-designing a digital public health strategy and resources to help young people, families, and youth organisations prevent gambling harm.

Learnings from the program have informed improvements for 2025–26 grants program, including a simpler application process, set funding limits, and a new stream for smaller community-led initiatives.

### Supporting gambling research capability for the ACT

The Commission continued its partnership with the ANU Centre for Gambling Research under a formal agreement. The Centre conducts research and outreach on gambling’s social and economic impacts, harm prevention and treatment, industry trends, and community attitudes. The Commission is part of a Steering Committee that oversees and guides this work.

### Licensing, compliance and enforcement activity

A range of enforcement responses are available to the GRC once a legislative breach has been identified. These tools range from issuing compliance advice or a written warning; to disciplinary action such as monetary penalty, placing conditions on a licence or suspending or cancelling a licence; or prosecution. An appropriate enforcement response will be identified, based on assessment of the risk and consequence of the breach.

Where disciplinary action is being considered, the licensee will be given the opportunity to show cause why the Commission should not take the disciplinary action it proposes.

As reported during 2023-24 there were six investigations ongoing at the end of that year. During 2024-25, three of these ongoing investigations were finalised. Two resulted in disciplinary action being taken, while the third investigation found no further action was required.

A further four investigations were commenced during the 2024-25. Two of these investigations resulted in disciplinary action and two are ongoing.

Further details regarding the disciplinary action taken during the year is contained under relevant industry below.

## Casino

### Casino Employee licensing

Licensing of casino staff in key areas like gaming, security, and finance ensures they meet the requirements of the *Casino Control Act 2006*. Staff in low-risk roles, such as food and cleaning services, do not need to be licensed.

Table 8: Summary of casino licensing activities 2024-25

<b>Licences Processed</b>	<b>Number</b>
<b>New Employees</b>	143
<b>Renewals</b>	78
<b>Minor Variations</b>	17
<b>Position Variations</b>	131
<b>Cessations</b>	78
<b>Current Casino Employees (as at 30 June 2025)</b>	<b>Number</b>
<b>Licensed</b>	176
<b>Unlicensed</b>	39

### Approval of Casino gaming equipment and chips

The Commission approves gaming equipment and chips from authorised suppliers to ensure quality, integrity and prevent counterfeiting. In 2024–25, new table layouts were approved for American Roulette, Mini Baccarat, and Blackjack.

### Approval of Casino rules of games

The Commission ensures casino games are fair and offer appropriate returns to players by approving game rules. In 2024–25, a minor rule change was approved for Mini Baccarat to clarify procedures when cards are mistakenly handed to a player during a “squeeze” game. A request to amend rules for Poker – Ultimate Texas Hold’em was also received and was under review at the end of the reporting period.

### Approval of Casino control procedures

Control procedures govern the detailed operations of the casino and are key to ensuring honesty, accountability, and transparency. They promote consistency across table games and enforce reporting requirements. The Commission must approve any changes. In 2024–25, amendments to procedures for the Cash Desk, Security, and General Gaming Departments were approved.

### Review of Casino Patron Exclusion Notice

A casino official can exclude someone from the venue by giving an exclusion notice, either verbally or in writing. The person can appeal the decision in writing to the Commission, which then reviews submissions from both the individual and the casino before confirming, changing, or revoking the notice.

In 2024–25, the Commission received one new appeal, which was still under review at the end of the reporting period. Two appeals carried over from 2023–24 were resolved—one exclusion was revoked, and the other confirmed.

### Compliance Inspections of Casino

The Commission monitors the casino as the sole licensee in the ACT, focusing on its compliance with procedures and legal obligations. In 2024–25, 75 inspections were conducted, including ongoing assessments of key requirements under the 2023–24 Casino Operations Program. The Commission continues to work with the Casino to ensure compliance with relevant laws.

### Breaches Detected – Casino

In 2024–25, there were 1,118 self-reported breaches of approved rules and control procedures at the casino. These included dealer errors, such as incorrect payouts or misidentifying roulette outcomes, and incidents involving excluded individuals being identified and asked to leave.

### Disciplinary Action - Casino

In 2024–25, the Commission took disciplinary action against the casino licensee on two occasions for breaches of the *Casino Control Act 2006*. One breach involved non-compliance with section 1.14(1)(b) of the Code of Practice, resulting in a \$20,000 penalty. The second breach related to section 1.20 of the Code of Practice, with a \$30,000 penalty imposed.

Warnings may be issued for initial breaches, but repeated or serious offences can lead to formal disciplinary action under section 37 of the Act.

## Gaming Machines

### Compliance Inspections of Gaming Machine Licensees

The Commission supports gaming machine licensees in understanding their legal obligations and uses a targeted compliance approach, focusing inspections where the risk of harm is highest.

In 2024-25 a total of 125 compliance inspections were undertaken to verify compliance with the *Gaming Machine Act 2004* and the Code of Practice.

### Breaches Detected - Gaming Machine Licensees

In 2024–25, the Commission identified 19 breaches of gambling legislation. In all cases, the Commission engaged with the licensee to bring them into compliance. These included:

- 14 breaches of the *Gaming Machine Act 2004*:
  - 5 cases where machines didn't meet the required payout percentage
  - 3 cases where linked-jackpot signage was missing
  - 6 cases where required warning notices weren't displayed
- 1 breach of the *Gaming Machine Regulation 2004* for operating a high denomination note acceptor
- 4 breaches of the Code of Practice for failing to provide required information at the venue

### Disciplinary Action – Gaming Machine Licensees

In 2024–25, the Commission took disciplinary action against a gaming machine licensee for breaches of the *Gaming Machine Act 2004*, *Gaming Machine Regulation 2004*, and the Code of Practice. The breaches included allowing multiple cash withdrawals over \$200 from an EFTPOS facility and failing to record several problem gambling incidents within the required three trading days.

As a result, the Commission issued a public reprimand, imposed a financial penalty, and added conditions to the licensee’s licence. The decision is currently under appeal and the penalties on hold.

In 2022-23, the Commission took disciplinary action against 3 licensees and in 2023-24 there were 2 disciplinary actions taken.

### Enforceable Undertaking – Gaming Machine Licensees

No enforceable undertakings were agreed to during 2024-25.

### Applications for Additional Authorisations – Gaming Machines

The Commission did not receive any applications during the reporting period.

### Licence Cancellations and Transfers – Gaming Machines

The Commission did not receive any applications during the reporting period.

### Application for Initial Gaming Machine Licence – Gaming Machines

The Commission did not receive any applications during the reporting period.

### Review of Gaming Machine Licensee Patron Exclusion Notice

The Commission did not receive any applications during the reporting period.

### Licence Amendments – Notifications and Approvals

The Commission reviews and approves variations and amendments to gaming machines and related equipment. These activities are shown in the table below.

As part of this process, the Commission carries out thorough checks. In 2024–25, it completed 1,661 installation checks, which led to 258 updated venue gaming machine schedules. The number of checks in 2025-26 does not replicate activities in Table 9.

Table 9: Summary of licence variation activity in 2024-25

<b>Licence Variation Activity</b>	<b>Number</b>
<b>Notifications</b>	
Number of gaming machines converted on application by licensees	1113
Number of gaming machines replaced on application by licensees	360
<b>Approvals</b>	
Applications to operate a linked-jackpot arrangement	75
Applications to operate a multi-user linked-jackpot arrangement	1
Applications to disburse a linked-jackpot amount	68
Application for gaming area amendment	7
Application for premises relocation	0
Application for increase maximum authorisations	0

### Gaming Machine suppliers and equipment approvals

The Commission approves all gaming machines and peripheral equipment installed in the Territory. In addition, the Commission approves the manufacturers and suppliers of these machines and equipment. This activity is summarised in table 10 below.

Table 10: Summary of Gaming machine Supplier activity in 2024-25

<b>Gaming Machine Supplier Activity</b>	<b>Number</b>
<b>New games and equipment</b>	
Application for approval of a gaming machine	295
Application for approval of peripheral equipment	53
<b>Gaming Machine Supplier approvals</b>	
Application for Approval as a Supplier	0
Notification to cease approval as a Supplier	5
<b>Current approved Suppliers – as at 30 June 2025</b>	<b>Number</b>
Approved	25

The Commission also certifies all persons engaged to service or make technical changes on gaming machines and equipment installed in the Territory. This activity is summarised in table 11 below.

Table 11: Summary of technician licence variation activity in 2024-25

<b>Technician Licence Variation Activity</b>	<b>Number</b>
<b>Licences Processed</b>	<b>Number</b>
Application for a New Technician certificate	24
Renewal of a Technician certificate	14
Cessations	2
<b>Current approved Technicians – as at 30 June 2025</b>	<b>Number</b>
Licensed	40

## Trading Scheme

The Trading Scheme has been in place since August 2015. It requires venues to give up one authorisation for every four they trade. This helps venues manage their gaming machine numbers to suit their business needs.

Since the scheme began, the total number of authorisations has dropped from 5,022 to 3,494. This reduction is due to forfeited, surrendered, and traded authorisations.

As at 30 June 2025, there were:

- 26 licensees;
- 42 licensed venues (including 5 hotels);
- 3,494 gaming machine authorisations; and
- 3,395 gaming machines in operation.

### Contact for further information:

- Executive Branch Manager, Fair Trading and Compliance, Access Canberra
  - Phone: (02) 6205 7743
- Executive Branch Manager, Licensing and Registrations, Access Canberra
  - Phone: (02) 6205 3732

## Other Gaming Activities

### Charitable Gaming

The Commission did not receive any applications during the reporting period.

Table 12: Summary of trading scheme figures at 30 June 2025

<b>LICENCES</b>	
Number of Licensees as at 31 August 2015	<b>39</b>
Licences Cancelled or Surrendered	<b>13</b>
Current Number of Gaming Machine Licensees - Clubs (Class C)	<b>23</b>
Current Number of Gaming Machine Licensees - Hotels/Taverns (Class B)	<b>3</b>
Current Number of Gaming Machine Licensees - Total	<b>26</b>
<b>AUTHORISATION CERTIFICATES (i.e. Venues)</b>	
Number of Authorisation Certificates as at 31 August 2015	<b>58</b>
Authorisation Certificates Cancelled or Surrendered	<b>18</b>
Authorisation Certificates Approved	<b>2</b>
Current Number of Authorisation Certificates - Clubs (Class C)	<b>39</b>
Current Number of Authorisation Certificates - Hotels/Taverns (Class B)	<b>3</b>
Current Number of Authorisation Certificates - Total	<b>42</b>
<b>AUTHORISATIONS (To operate a gaming machine under an Authorisation Certificate)</b>	
Number of Authorisations as at 31 August 2015	<b>5022</b>
Authorisations Forfeited on Confirmation of Trade	<b>102</b>
Authorisations Surrendered	<b>1426</b>
Authorisations Cancelled	<b>0</b>
Current Number of Authorisations	<b>3494</b>
<b>GAMING MACHINES</b>	
Gaming Machines as at 31 August 2015	<b>5022</b>
Gaming Machines Forfeited with Trade	<b>1528</b>
Gaming Machines in Quarantine	<b>0</b>
Gaming Machines in Storage	<b>11</b>
Authorisations in Storage (without machine)	<b>0</b>
Authorisations in Quarantine (without machine)	<b>0</b>
Authorisations Without Machines (Unused Authorisations)	<b>88</b>
Current Number of Gaming Machines in Operation	<b>3395</b>

## Racing and Wagering

### Compliance Inspections of Racing and Wagering Licensees

In 2024-25, the Commission undertook seven inspections of racing and wagering providers in the Territory to verify compliance with the *Race and Sports Bookmaking Act 2001*, the *Totalisator Act 2014*, the *Racing Act 1999* and the *Gambling and Racing Control (Code of Practice) Regulation 2002*.

### Breaches Detected – Racing and Wagering

In 2024-25 the Commission did not identify any breaches by racing and wagering providers in relation to the *Race and Sports Bookmaking Act 2001*, the *Totalisator Act 2014*, the *Racing Act 1999* or the *Gambling and Racing Control (Code of Practice) Regulation 2002*.

### Betting Disputes

Betting disputes between sports bookmakers and clients can be referred to the Commission under the *Race and Sports Bookmaking Act 2001*. This process is separate from general complaints made under section 31 of the *Gambling and Racing Control Act 1999*.

The Commission did not receive any betting disputes in 2024-25.

### Race Bookmaking Operations

Table 13: Summary of race bookmaking activities in 2024-25

Type of Commission Activity	Number
<b>New Race Bookmaking Licence</b>	0
<b>Renewed Race Bookmaking Licence</b>	2
<b>New Race Bookmaker's Agents Licence</b>	0
<b>Renewed Race Bookmaker's Agents Licence</b>	0
<b>Total current Race Bookmaking Licences as at 30 June 2025</b>	4
<b>Total current Race Bookmaker's Agents Licences as at 30 June 20245</b>	3

### Sports Bookmaking Operations

Table 14: Summary of sports bookmaking activities in 2024-25

Type of Commission Activity	Number
<b>New Sports Bookmaking Licence</b>	0
<b>Renewed Sports Bookmaking Licence</b>	0
<b>Surrendered Sports Bookmaking Licence</b>	0
<b>New Sports Bookmaker's Agents Licence</b>	0
<b>Renewed Sports Bookmaker's Agents Licence</b>	0
<b>Total current Sports Bookmaking Licences as at 30 June 2025</b>	1
<b>Total current Sports Bookmaker's Agents Licences as at 30 June 20235</b>	0

### Contact for further information:

- Executive Branch Manager, Fair Trading and Compliance, Access Canberra
  - Phone: (02) 6205 7743
- Executive Branch Manager, Licensing and Registrations, Access Canberra
  - Phone: (02) 6205 3732

## Trade Promotion Lotteries, Raffles and other Lotteries

Table 15: Summary of lotteries permits issued in 2024-25

Type of Approval	Amount
<b>Trade Promotion Lotteries</b>	3187
<b>Raffles</b>	244
<b>Housie</b>	5
<b>Lotteries Amendment Approvals</b>	535
<b>Other</b>	15
<b>Total</b>	<b>3986</b>

### Compliance Inspections of Lottery Providers

The Commission carries out inspection programs, which may include lotteries. In 2024–25, no inspections of lottery providers were conducted.

#### Contact for further information:

- Executive Branch Manager, Fair Trading and Compliance, Access Canberra
  - Phone: (02) 6205 7743
- Executive Branch Manager, Licensing and Registrations, Access Canberra
  - Phone: (02) 6205 3732

## Other Gaming Activities

### Charitable Gaming

The Commission did not receive any applications during the reporting period.

### Conduct of Two-Up on Anzac Day

Part 4 of the *Unlawful Gambling Act 2009* provides for the conduct of exempt Two-Up games on Anzac Day, subject to prescribed conditions. In 2024-25, the Commission conducted five inspections of venues conducting Two-Up on Anzac Day, with no breaches identified.

### Interactive Gaming Regulation

The Commission did not receive any applications during the reporting period.

#### Contact for further information:

- Executive Branch Manager, Fair Trading and Compliance, Access Canberra
  - Phone: (02) 6205 7743
- Executive Branch Manager, Licensing and Registrations, Access Canberra
  - Phone: (02) 6205 3732

## Scrutiny

### Auditor-General

In 2023-24, the Auditor-General notified the Commission that they would conduct a performance audit of gaming machine licensee regulation. The *Auditor-General's Performance Audit Report Gaming Machine Licensee Regulation Report No.4/2025* was published on 25 June 2025 on the ACT Audit Office website.

The Governments Response will be delivered early in the next reporting period, with activities relating to the Audit Report and its recommendations a focus for the Commission throughout 2025- 26. Actions taken in response to the Auditor-General report will be reported in the next period.

The Commission's Financial Report and Statement of Performance are independently audited by the ACT Auditor-General. The Auditor-General provided an unqualified audit opinion on the Commission's 2024-25 Financial Report and Statement of Performance with no significant matters identified during the process (see Financial Statements and Statement of Performance Sections).

### Ombudsman

There were no reviews initiated by the ACT Ombudsman relevant to the Commission during the 2024-25 reporting period.

### Legislative Assembly Committees

There were no relevant committees to report for the 2024-25 reporting year.

### Integrity Commission

There were no reviews initiated by the Integrity Commission relevant to the Commission during the 2024-25 reporting period.

### ACT Civil and Administrative Tribunal and courts

Many Commission decisions under gaming laws—such as disciplinary actions or licence refusals—can be reviewed by the ACT Civil and Administrative Tribunal, or dealt with by a court. In 2024–25, one licensee applied for review of a disciplinary decision and one matter is before a court.

#### Contact for further information:

- Director, Gambling and Harm Prevention, Access Canberra
  - Phone: (02) 6207 0357 and (02) 6207 2492
- Executive Branch Manager, Fair Trading and Compliance, Access Canberra
  - Phone: (02) 6205 7743
- Executive Branch Manager, Licensing and Registrations, Access Canberra
  - Phone: (02) 6205 3732

## Risk Management

The Commission adopts the Chief Minister, Treasury and Economic Development Directorate's Risk Management Framework and maintains its own risk register. The Commission's risk register has been developed in accordance with the relevant standard (AS/NZS ISO 31000:2009) to include organisational risks, sources, impacts, responsibilities, treatments, and monitoring/review processes.

The Commission's risk register is reviewed at each meeting of the Commission's internal Audit and Risk Committee and updated annually by the Commission's Board. In August 2024, the Board undertook a risk workshop with the ACT Insurance Authority (ACTIA) to assess the current risk collateral and strengthen risk approaches and documentation.

The Commission's Statement of Intent identifies risk and associated mitigation strategies in relation to the Commission meeting its corporate and business objectives. These risks are incorporated in the Commission's risk register.

Access Canberra maintains operational risk registers that incorporate services delivered for the Commission.

The Commission applies a risk-based compliance approach to ensure that resources are targeted to where the risk of harm, unsafe practices or misconduct are the greatest, thereby strengthening capacity to take action where the community, workers and the environment are most at risk.

The three fundamental steps used to ensure compliance are to *engage, educate and enforce* with the optimal outcome being voluntary compliance. Education has a key role to play in maximising compliance by proactively ensuring licensees are aware of legislated requirements. Enforcement action will be applied where conduct is in breach of legislation and is likely to cause harm.

### Contact for further information:

- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378

## Internal Audit

The Commission has established an internal Audit and Risk Committee (the Committee) as part of its responsibilities in relation to the corporate governance of the Commission. The objective of the Committee is to provide assurance to the Board on the Commission's risk, control and compliance framework, and its financial statement responsibilities.

The Internal Audit and Risk Committee met twice during 2023-24.

Table 16: Summary of meetings attended by members and observers during 2023-24

Name of Member	Position	Meetings Attended
Leanne Close	Chair	2
Mark Brown	Member	2
Ron Leonard	Senior Director/Observer	2
Bei Hu	Director/Observer	2

The Committee Charter has been modelled on the Australian National Audit Office (ANAO) Better Practice Guides.

The Commission can utilise the ACT Government's Whole-of-Government Internal Audit Services Panel to select contractors to conduct in-depth internal audits in areas that includes performance, compliance, and information technology.

### Contact for further information:

- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378

## Fraud Prevention

Since the transfer of Commission staff into Access Canberra, the Fraud and Corruption Prevention Policy and Plan of the Chief Minister, Treasury and Economic Development Directorate applies to all staff.

Fraud awareness and ethical behaviour training is available to all Chief Minister, Treasury and Economic Development Directorate staff and is core learning that all Access Canberra staff must complete. It is also part of the induction process for all new employees.

There were no reports of allegations of fraud or corruption received and investigated by the Commission during this reporting period. In 2024-25, the Board requested and received a detailed brief about fraud prevention arrangements to provide further assurances.

As a result of the recent MoG changes, future responsibilities managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

### Contact for further information:

- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378
- Office of Industrial Relations and Workforce Strategy, CMTEDD,
  - Email: [psm@act.gov.au](mailto:psm@act.gov.au)

## Freedom of Information

Information in relation to requests made under the *Freedom of Information Act 2016* in relation to the business of the Commission can be sourced from the 2024-25 Annual Report of the Chief Minister, Treasury and Economic Development Directorate.

As a result of the recent MoG changes, future responsibilities managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

### Contact for further information:

- Freedom of Information, City and Environment Directorate
  - Phone: (02) 6207 2987
  - Website: [Access to information - City and Environment Directorate](#)
- ACT Ombudsman
  - Phone: 13000 362 072
  - Email: [actfoi@ombudsman.gov.au](mailto:actfoi@ombudsman.gov.au)

# Community Engagement and Support

## Community Engagement Activities

Information on the gambling harm awareness campaign that launched during Gambling Harm Awareness Week 2024 and other engagement activities are included under the Operational Performance Achievements section of this annual report.

Table 17: Summary of Community Engagement Activities

Project	Summary
<b>Gambling Harm Awareness Week</b>	Held 11-17 November 2024, launching a 12-month campaign.
<b>Gambling Harm Prevention Community of Practice</b>	Four meetings held in 2024-25.
<b>Lifeline Community Sector Training</b>	Four half-day sessions, with a total of 27 participants

## Community Support Initiatives: Grants and Sponsorship

Table 18: 2024-25 Gambling Harm Prevention and Mitigation Fund Grants Program 2024-2025 Grants Program

Recipient	Project Summary	Term of Grant	Total Amount (ex GST)
Australian National University	<b>Risky parental gambling and child wellbeing evidence base for policy, harm prevention and service coordination.</b> This research project aims to inform a coordinated service response to address parental gambling harm in families with children.	1 February 2025 – 1 September 2026	\$122,650
Deakin University	<b>The normalisation of gambling for women in the ACT: A public health approach to gambling harm prevention.</b> This project aims to understand the range of factors that may contribute to the normalisation of gambling for women in the ACT.	8 January 2025 – 30 June 2026	\$157,440
<b>Total</b>			<b>\$280,090.00</b>

### Contact for further information:

- Director, Gambling and Harm Prevention, Access Canberra
  - Phone: (02) 6207 0357 and (02) 6207 2492

## Aboriginal and Torres Strait Islander Reporting

The Commission's awareness campaign, launched during GHAW 2024 and running until 30 September 2025, includes targeted digital advertising aimed at First Nations audiences. Ads appear on selected platforms based on interests, keywords, and online behaviour.

The Commission also funds the AGSS, managed by Relationships Australia Canberra and Region (RACR), to strengthen engagement with First Nations communities. In 2024–25, AGSS built strong ties with Yeddung Mura Aboriginal Corporation through weekly visits and yarning circles. RACR also began working with Bagariin Ngunnawal Cultural Consulting to improve cultural safety, and in June 2025 launched the Cultural Yarning Circle to support inclusive dialogue across diverse communities.

### Contact for further information:

- Director, Gambling and Harm Prevention, Access Canberra
  - Phone: (02) 6207 0357 and (02) 6207 2492
- Executive Branch Manager, Fair Trading and Compliance, Access Canberra
  - Phone: (02) 6205 7743
- Executive Branch Manager, Licensing and Registrations, Access Canberra
  - Phone: (02) 6205 3732

## *Disability Inclusion Act 2024 Reporting*

The Commission purchase services from Access Canberra under the MoU. Reporting relevant to this section is included in the 2024-25 Chief Minister, Treasury and Economic Development Directorate Annual Report.

As a result of the recent MoG changes, future responsibilities managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

## Multiculturalism Act 2023 Reporting

The 12-month awareness campaign launched during GHAW 2024 (11-17 November 2024) was informed by 2021 ABS Census data for ACT males aged 18 to 34, being the campaign's primary audience. Mandarin was found to be the language most used at home for the primary audience, with the lowest English Language Proficiency. For this reason, the campaign includes social media and digital video content translated into Mandarin/Simplified Chinese (example of material below).



Nepali, Punjabi and Hindi were found to be the next main languages used at home by the primary audience; however, speakers of these languages were found to have a relatively high level of English Language Proficiency. Speakers of these languages are therefore being reached by the campaign in English using targeted social media and digital video.

The Gambling Harm Prevention Community of Practice held a session exploring cultural views on luck, gambling, and help-seeking. Presenters included representatives from the ACT Ministerial Advisory Council for Multiculturalism and the NSW Multicultural Gambling Support Service.

### Contact for further information:

- Director, Gambling and Harm Prevention, Access Canberra
  - Phone: (02) 6207 0357 and (02) 6207 2492

## *Period Products and Facilities (Access) Act Reporting*

Reporting under this section is included in the 2024-25 Chief Minister, Treasury and Economic Development Directorate Annual Report.

As a result of the recent MoG changes, future responsibilities managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

### Contact for further information:

- Office for Women, Community Services Directorate
  - Email: [women@act.gov.au](mailto:women@act.gov.au)

## Work Health and Safety

Following the integration of Commission staff into Access Canberra on 1 July 2016, workplace health and safety responsibilities were transferred to Chief Minister, Treasury and Economic Development Directorate. Chief Minister, Treasury and Economic Development Directorate is committed to providing a safe and healthy work environment for all staff, contractors, and volunteers. Its Work Health and Safety Management Policy mandates the use of People Safety across all Chief Minister, Treasury and Economic Development Directorate operations. Workplace health and safety information for Access Canberra is available in the 2024–25 Chief Minister, Treasury and Economic Development Directorate Annual Report.

As a result of the recent MoG changes, future responsibilities managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

### Contact for further information:

- Workplace Injury Performance, Workplace Safety and Industrial Relations, CMTEDD
  - Phone: (02) 6207 8794

## Human Resources Management

As of 1 July 2016, as a result of Commission staff being integrated into Access Canberra, Chief Minister, Treasury and Economic Development Directorate human resource management requirements for those staff were also transferred. This includes all facets of human resourcing including employment conditions, workplace behaviours, recruitment and employee health and wellbeing. Human Resources Management information for Access Canberra can be sourced from the 2024-25 annual report of the Chief Minister, Treasury and Economic Development Directorate.

As a result of the recent Machinery of MoG changes, future responsibilities managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

### Contact for further information:

- Office of Industrial Relations and Workforce Strategy, CMTEDD
  - Phone: 6207 6502 or
  - Email: [psm@act.gov.au](mailto:psm@act.gov.au)

## Ecologically Sustainable Development

From 1 July 2016, Commission staff were integrated into Access Canberra, Chief Minister, Treasury and Economic Development Directorate and as a result, the Commission had no staff, accommodation, or motor vehicles in 2024-25. Ecologically Sustainable Development information for Access Canberra can be sourced from the 2024-25 Chief Minister, Treasury and Economic Development Directorate Annual Report.

As a result of the recent MoG changes, responsibilities relating to this section previously managed by Chief Minister, Treasury and Economic Development Directorate will transition to CED.

### Contact for further information:

- Executive Group Manager, Corporate, Chief Minister, Treasury and Economic Development Directorate
  - Phone: (02) 6207 0569

# Financial Management Reporting

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## Financial Management Analysis

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### Management Discussion and Analysis for the ACT Gambling and Racing Commission for the Financial Year Ended 30 June 2025

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#### General Overview

##### Objectives

The objectives of the ACT Gambling and Racing Commission (the Commission) are to:

- effectively regulate gambling and racing activity for statutory compliance;
- ensure compliance with statutory payments of taxes and fees;
- keep informed about problem gambling issues and harm minimisation strategies;
- undertake measures designed to reduce the negative impact of gambling harm;
- review gaming legislation and policies and implement changes;
- keep informed about developments in gaming and regulatory practices; and
- effectively manage its resources.

#### Financial Performance

The following financial information is based on audited Financial Statements for 2023-24 and 2024-25.

In August 2023, the agreement between Access Canberra and the Commission on “*the provision of services for the administration of the gaming laws including the control, supervision and regulation of gaming and racing in the ACT*” (the Agreement) was renewed for a period of three years.

The Agreement states that ‘Access Canberra acknowledges the responsibilities and obligations of the GRC as a statutory authority including those specified in the *Gambling and Racing Control Act 1999*, other Gaming Laws and Statement of Intent’.

The Commission’s functions have remained consistent between 2023-24 and 2024-25.

#### Total Expenditure

##### 1. Components of Expenditure

Figure 1 indicates the components of the Commission’s expenditure for 2024-25 (**\$9.871 million**) not including taxation revenue transferred to Government of **\$66.925 million** due to this revenue being immediately transfers to the Territory Banking Account through daily sweeps of the Commission’s Taxation Account.

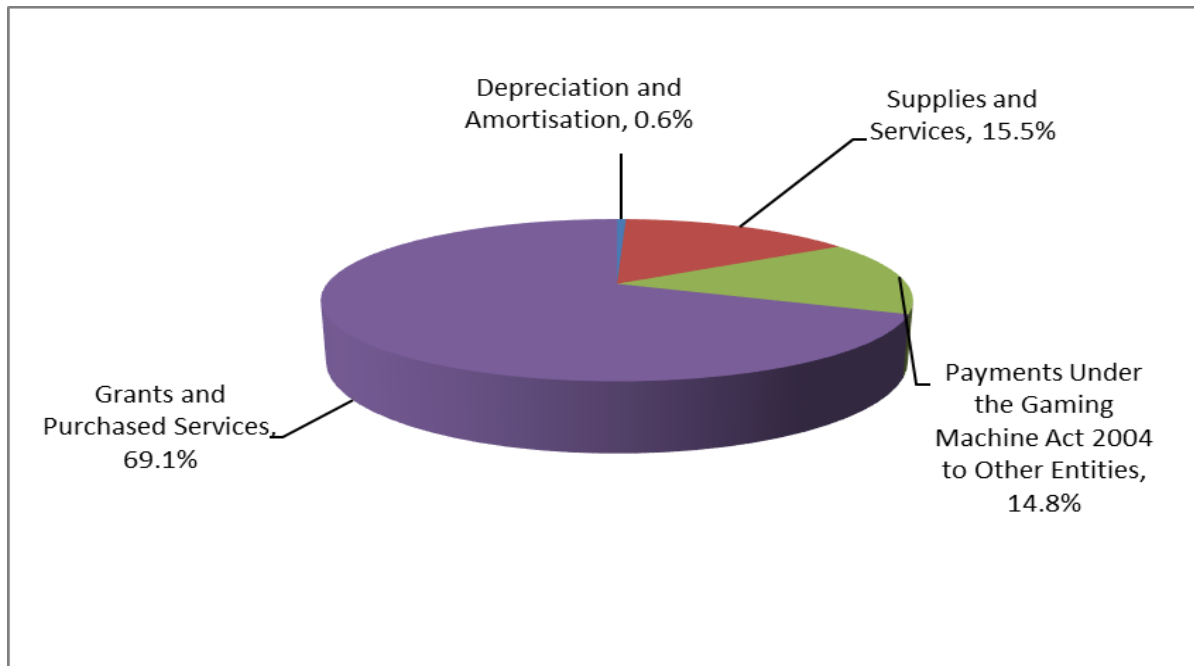
Grants and purchased services include the agreement with Access Canberra for the provision of services for the administration of the gaming laws including the control, supervision and regulation of gaming and racing in the ACT and the provision of the ACT Gambling Support Services.

Supplies and services expenses include Gambling Harm Prevention and Mitigation Fund expenses which are used to undertake projects aimed to reduce the negative impact of gambling harm.

Payments Under the *Gaming Machine Act 2004* to Other Entities are amounts collected from licenced venues and passed onto the administrators of these funds.

The largest component of expenditure is its grants and purchased services which represents **69.1 per cent** of ordinary activities or **\$6.826 million**.

**Figure 1 - Components of Expenditure in 2024-25**



## **2. Comparison to Budget**

Total expenditure, not including taxation revenue transferred to Government, of **\$9.871 million** was consistent with the 2024-25 budget of **\$9.873 million**.

## **3. Comparison to 2023-24 Actual Expenditure**

The Commission collects and verifies revenue from gambling taxes, levies, regulatory fees and fines, all such revenue is immediately transferred to the Territory Banking Account through daily sweeps of the Commission's Taxation Account.

Total expenditure, not including **\$66.925 million** taxation revenue transferred to Government mentioned above, was **\$0.121 million**, or **1.2 per cent**, higher than the 2023-24 actual result of **\$9.750 million**.

This is mainly due to increases in Grants and Purchased Services (**\$0.128 million**), predominately due to the increase in purchased services under the MOU with Access Canberra resulting from the indexation of costs for the provision of services for the administration of gaming laws including the control, supervision and regulation of gaming and racing in the ACT.

## Total Income

The Commission receives Controlled Recurrent Payments from ACT Government and collects gambling taxation, levies and regulatory fees on behalf of the Territory. Taxation, levies and regulatory fees incorporates the following main categories:

- gaming machine taxes, levies and fees;
- interstate lotteries taxes (New South Wales);
- lottery fees (promotions and raffles);
- casino tax and fees;
- keno and trackside levy;
- totalisator licence fee; and
- sports bookmakers' turnover tax and licence fees.

The amount of gambling revenue received by the Commission depends directly on the level of gambling undertaken in the Territory. The Commission does not have the function of promoting or developing gambling activity in the Territory.

### 3. Components of Income

*Gambling revenue* - The Commission collects and verifies revenue from gambling taxes, levies and regulatory fees, that totalled **\$66.925 million** in 2024-25 (2023-24 **\$68.661 million**), all such revenue is immediately transferred to the Territory Banking Account through daily sweeps of the Commission's Taxation Account. Taxes and levies are received in accordance with the respective legislation or agreements held with the Commission and are based on gross profit or the level of gambling activity depending on the requirements for each product. Regulatory Fees are paid in relation to gaming operations such as licensing applications, raffle and trade promotion permit applications and general gaming and racing approvals.

The revenue that the Commission uses to fund its operating activities is appropriated through Controlled Recurrent Payments and interest from its bank accounts. In 2024-25, appropriation payments from Government totalled **\$6.763 million** (2023-24 **\$6.190 million**).

The Commission also collects a Gambling Harm Prevention and Mitigation Fund levy and contributions to the Chief Minister's Charitable Fund and the Diversification and Sustainability Support Fund.

*Gambling Harm Prevention and Mitigation Fund* - Payments to the Gambling Harm Prevention and Mitigation Fund consist of a levy from gaming machine licensees as well as voluntary contributions from Tabcorp ACT, Casino Canberra and the Lottery Corporation. These funds are used to provide problem gambling support services to the ACT community as well as other projects to reduce the negative impact of problem gambling. In 2024-25, the total amount collected by the Commission for the Gambling Harm Prevention and Mitigation Fund was **\$2.041 million** (2023-24 **\$1.971 million**).

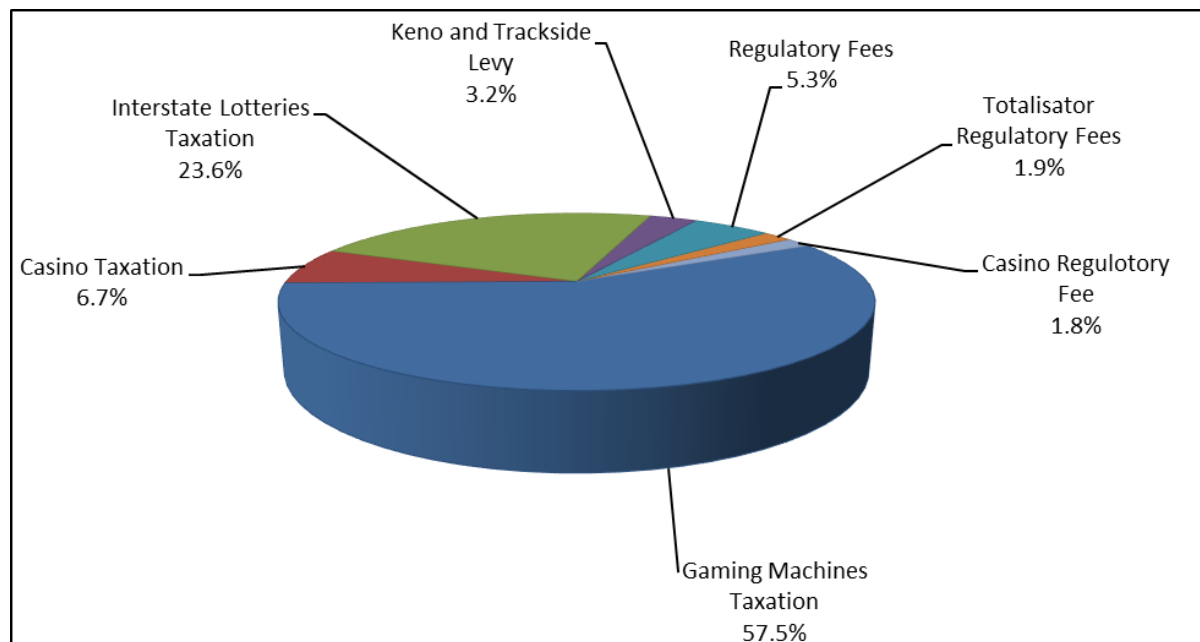
*Chief Minister's Charitable Fund* – Payment to the Chief Minister's Charitable Fund consist of a contribution from gaming machine licensees. These funds are collected by the Commission and transferred to the Chief Minister's Charitable Fund. In 2024-25, the total amount collected by the Commission for the Chief Minister's Charitable Fund was **\$0.428 million** (2023-24 **\$0.418 million**).

*Diversification and Sustainability Support Fund* – Payments to the Diversification and Sustainability Support Fund consist of a payment for each authorisation for gaming machines held by club gaming machine licensees. These funds are collected by the Commission and transferred to the Justice and Community Safety Directorate who manage the fund. In 2024-25, the total amount collected by the

Commission for the Diversification and Sustainability Support Fund was **\$1.028 million** (2023-24 **\$1.043 million**).

Figure 2 below indicates that for the financial year ended 30 June 2025 the Commission collected **\$38.479 million** or **57.5 per cent** of its total gambling revenue of **\$66.925 million**.

**Figure 2 - Components of Gambling Revenue in 2024-25**



## 2. Comparison to Budget

For the year ending 30 June 2025 gambling revenue was **\$66.925 million** which was **\$3.975 million**, or **6.3 per cent** higher than the 2024-25 budget of **\$62.950 million**. This was mainly due to higher:

- gaming machine taxation (**\$2.955 million**) and casino taxation (**\$0.415 million**) due to higher levels of gambling activity than expected; and
- regulatory fees (**\$1.061 million**) mainly from increased trade promotion activity.

These increases were offset by lower:

- keno and trackside revenue (**\$0.229 million**) mainly due to reduced gambling activity through the ACT Server; and
- interstate lotteries revenue (**\$0.227 million**) from lower-than-expected ticket sales.

## 3. Comparison to 2023-24 Actual Income

Gambling revenue in 2024-25 was **\$1.736 million**, or **2.5 per cent** lower than the 2023-24 actual result. This was mainly due to:

- interstate lotteries revenue (**\$2.670 million**) from decreased ticket sales; and
- Keno and trackside levy (**\$0.352 million**) mainly due to reduced gambling activity.

These decreases were offset by increased:

- gaming machines taxation revenue (**\$0.653 million**) and Casino taxation (**\$0.171 million**) due to increased gambling activities; and
- regulatory fee (**\$0.462 million**) mainly from increased trade promotion activity.

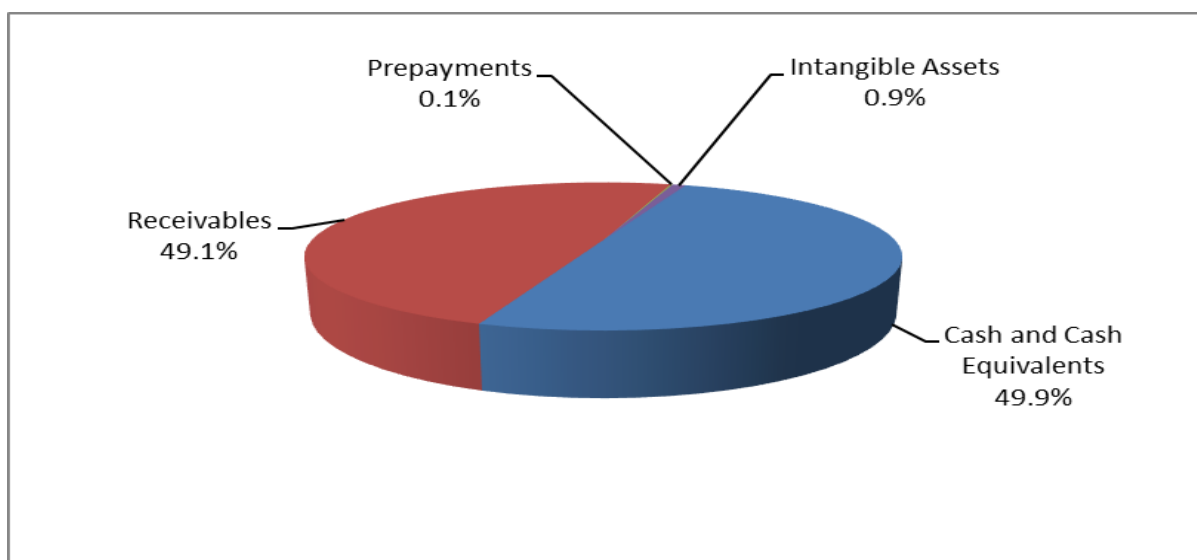
## Commission's Financial Position

### Total Assets

#### 1. Components of Total Assets

Figure 3 below indicates that for the financial year ended 30 June 2025, **49.9 per cent** of the Commission's assets are cash and cash equivalents and **49.1 per cent** are receivables.

Figure 3 – Total Assets as at 30 June 2025



#### 2. Comparison to Budget

The total asset position at 30 June 2025 of **\$14.760 million** is **\$2.996 million** or **25.5 per cent** higher than the 2024-25 budget of **\$11.764 million**. This is mainly due to higher than expected:

- receivables (**\$1.596 million**) due to:
  - higher than expected Casino Licence Fee receivables (**\$0.583 million**) reflecting a change in payment arrangements for the Casino Licence Fee implemented during the last quarter of 2023-24; and
  - an increase in Interstate Lotteries Duty (**\$1.362 million**) due to two months of outstanding receipts at June 2025 compared to one month in the budget.; and
- Cash and Cash Equivalents (**\$1.535 million**) mainly due to:
  - reduced payments from the Gambling Harm Prevention and Mitigation Fund (**\$0.900 million**) for projects relating to the 0.4% minimum community contributions levy paid by licensees; and
  - the timing differences in operating expenditure processing at 30 June 2025 (**\$0.260million**) and payments Under the *Gaming Machine Act 2004* (**\$0.263 million**) to Other Entities.

#### 3. Comparison to 2023-24 Actuals

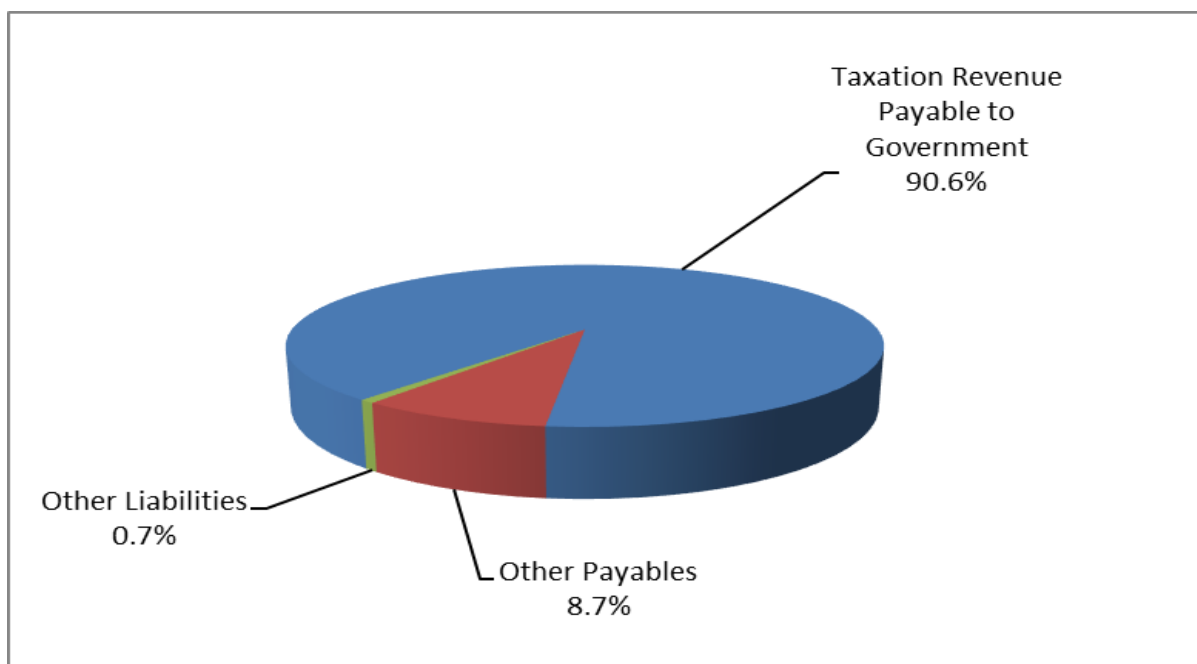
The Commission's total asset position increased by **\$0.134 million** or **0.9 per cent** from 2023-24 actual result of **\$14.626 million** mainly due to increases in cash and cash equivalents (**\$0.887 million**) due to the timing of payments. This increase is offset by Interstate Lotteries Duty receivable (**\$0.691 million**) due to payment for June 2025 compared to June 2024.

## Total Liabilities

### 1. Components of Total Liabilities

Figure 4 below indicates that the majority of the Commission's liabilities as at 30 June 2025 relate to Taxation, Regulatory Fees and Levies Payable to ACT Government (**90.6 per cent**).

Figure 4 – Total Liabilities as at 30 June 2025



### 2. Comparison to Budget

The Commission's liabilities for the year ended 30 June 2025 of **\$7.654 million** is **\$2.072 million** or **37.1 per cent** higher than the 2024-25 budget of **\$5.582 million**. This is mainly due to higher:

- taxation revenue payable to Government (**\$1.411 million**) due to Casino Licence Fee receivables reflecting a change in payment arrangements for the Casino Licence Fee implemented during the last quarter of 2023-24; and an increase in Interstate Lotteries Duty due to two months of outstanding receipts at June 2025 compared to one month in the budget; and
- other payables (**\$0.660 million**) mainly due levies payable to the Diversification and Sustainability Support Fund and Chief Minister's Charity Fund due to the timing of payments received by the Commission and transferred to the funds.

### 3. Comparison to 2023-24 Actuals

Total liabilities decreased by **\$0.561 million** or **6.8 per cent** from 2023-24 actual results of **\$8.215 million** primarily due to the decreased taxation revenue payable to Government (**\$0.700 million**) mainly due to decreased Interstate Lotteries Duty compared to June 2024.

This decrease is offset by increase in other payables (**\$0.140 million**) due mainly to timing difference of the invoices not being paid as at 30 June 2025.

## Liquidity

'Liquidity' is the ability of the Commission to satisfy its short-term debts as they fall due. A common indicator for liquidity is the current ratio which compares the ability to fund short-term liabilities from short-term assets. A ratio of less than 1-to-1 may indicate a reliance on further funding from the ACT Government to meet short-term debts. *Table 1* indicates the liquidity position of the Commission.

**Table 1 – Current Ratio**

Description	Prior Year Actual 2023-24 \$'000	Current Year Budget 2024-25 \$'000	Current Year Actual 2024-25 \$'000
Current Assets	14,431	11,495	14,628
Current Liabilities	8,215	5,582	7,654
<b>Current Ratio</b>	<b>1.76</b>	<b>2.06</b>	<b>1.91</b>

The current ratio for the financial year ended 30 June 2025 is **1.91 to 1** which is lower than the budgeted current ratio of 2.06 to 1 due mainly to higher than expected current liabilities as there were more taxes and levies owing to the ACT Government at year end compared to the budgeted amount as a result of timing differences.

The current ratio at 30 June 2025 is higher than the ratio at 30 June 2024 (**1.76 to 1**) due mainly to lower current liabilities as there were less taxes and levies to the ACT Government owing at year end compared to the prior year as a result of timing differences.

**FINANCIAL STATEMENTS**  
**ACT Gambling and Racing Commission**

**For the Year Ended**

**30 June 2025**

## INDEPENDENT AUDITOR'S REPORT

To the Members of the ACT Legislative Assembly

### Opinion

I have audited the financial statements of the ACT Gambling and Racing Commission (Commission) for the year ended 30 June 2025 which comprise the statement of responsibility, statement by the chief executive officer, operating statement, balance sheet, statement of changes in equity, statement of cash flows, statement of appropriation and notes to the financial statements, including a summary of material accounting policies and other explanatory information.

In my opinion, the accompanying financial statements:

- (i) present fairly, in all material respects, the Commission's financial position as at 30 June 2025, and its financial performance and cash flows for the year then ended; and
- (ii) are presented in accordance with the *Financial Management Act 1996* and comply with Australian Accounting Standards.

### Basis for opinion

I conducted the audit in accordance with the Australian Auditing Standards. My responsibilities under the standards are further described in the 'Auditor's responsibilities for the audit of the financial statements' section of this report.

I am independent of the Commission in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (Code). I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence obtained is sufficient and appropriate to provide a basis for my opinion.

### Responsibilities of the Commission for the financial statements

The Governing Board is responsible for:

- preparing and fairly presenting the financial statements in accordance with the *Financial Management Act 1996*, and relevant Australian Accounting Standards;
- determining the internal controls necessary for the preparation and fair presentation of the financial statements so that they are free from material misstatements, whether due to error or fraud; and
- assessing the ability of the Commission to continue as a going concern and disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting in preparing the financial statements.

### **Auditor's responsibilities for the audit of the financial statements**

Under the *Financial Management Act 1996*, the Auditor-General is responsible for issuing an audit report that includes an independent opinion on the financial statements of the Commission.

My objective is to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for expressing an opinion on the effectiveness of the Commission's internal controls;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Commission;
- conclude on the appropriateness of the Commission's use of the going concern basis of accounting and, based on audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Commission's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in this report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify my opinion. I base my conclusions on the audit evidence obtained up to the date of this report. However, future events or conditions may cause the Commission to cease to continue as a going concern; and
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether they represent the underlying transactions and events in a manner that achieves fair presentation.

I communicated with the Governing Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Rosa San Miguel  
Audit Principal, Financial Audit  
22 August 2025

**ACT Gambling and Racing Commission  
Financial Statements  
For the Year Ended 30 June 2025**

**Statement of Responsibility**

In my opinion, the ACT Gambling and Racing Commission's financial statements fairly reflect the financial operations for the year ended 30 June 2025 and its financial position on that date.



Laura Beacroft  
Chairperson  
ACT Gambling and Racing Commission  
19 August 2025

**ACT Gambling and Racing Commission  
Financial Statements  
For the Year Ended 30 June 2025**

**Statement by the Chief Executive Officer**

In my opinion, the ACT Gambling and Racing Commission's financial statements have been prepared in accordance with the Australian Accounting Standards and the ACT Accounting and Disclosure policies, are in agreement with its accounts and records and fairly reflect its financial operations for the year ended 30 June 2025 and the financial position on that date.



Giuseppe Mangeruca  
Chief Executive Officer  
ACT Gambling and Racing Commission  
18 August 2025

**ACT Gambling and Racing Commission**  
**Operating Statement**  
**For the Year Ended 30 June 2025**

**Financial Statements**

Operating Statement  
Balance Sheet Statement of Changes in Equity  
Statement of Cashflows  
Statement of Appropriation

**Overview Notes**

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Note 2: Basis of Preparation of the Financial Statements  
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**Income Notes**

Note 4: Taxation and Levies Collected on Behalf of the Territory  
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Note 6: Other Income

**Expense Notes**

Note 7: Supplies and Services  
Note 8: Grant and Purchasable Services  
Note 9: Payments under the *Gaming Machine Act 2004* to Other Entities

**Asset Notes**

Note 10: Cash and Cash Equivalents  
Note 11: Receivables  
Note 12: Intangible Assets

**Liability Notes**

Note 13: Payables

**Other Notes**

Note 14: Financial Instruments  
Note 15: Commitments  
Note 16: Contingent Liabilities  
Note 17: Related Party Disclosure  
Note 18: Budgetary Reporting

**ACT Gambling and Racing Commission**  
**Operating Statement**  
**For the Year Ended 30 June 2025**

	Note No.	Actual 2025 \$'000	Original Budget 2025 \$'000	Actual 2024 \$'000
<b>Income</b>				
Controlled Recurrent Payments	#	6 763	6 763	6 190
Taxation and Levies Collected on Behalf of the Territory	4	60 903	57 989	63 101
Regulatory Fees Collected on Behalf of the Territory	5	6 022	4 961	5 560
Grants and Contributions Income		8	49	8
Interest Revenue		298	120	291
Other Income	6	3 497	3 109	3 432
<b>Total Income</b>		<b>77 491</b>	<b>72 991</b>	<b>78 582</b>
<b>Expenses</b>				
Supplies and Services	7	1 526	2 700	1 528
Depreciation and Amortisation		63	5	63
Grants and Purchased Services	8	6 826	6 184	6 698
Taxation, Levies and Regulatory Fees Transferred to Government		66 925	62 921	68 661
Payments under the <i>Gaming Machine Act 2004</i> to Other Entities	9	1 456	984	1 461
<b>Total Expenses</b>		<b>76 796</b>	<b>72 794</b>	<b>78 411</b>
<b>Operating Result</b>		<b>695</b>	<b>197</b>	<b>171</b>

The above Operating Statement should be read in conjunction with the accompanying notes.

The ACT Gambling and Racing Commission has only one output class, and as such, the above Operating Statement is also the Commission's Operating Statement for the Gambling Regulation and Harm Minimisation Output Class.

# Refer to the Statement of Appropriation

**ACT Gambling and Racing Commission**  
**Balance Sheet**  
**As at 30 June 2025**

	Not No.	Actual 2025 \$'000	Original Budget 2025 \$'000	Actual 2024 \$'000
<b>Current Assets</b>				
Cash and Cash Equivalents	10	7 368	5 833	6 481
Receivables	11	7 242	5 646	7 933
Prepayments		18	16	17
<b>Total Current Assets</b>		<b>14 628</b>	<b>11 495</b>	<b>14 431</b>
<b>Non-Current Assets</b>				
Property, Plant and Equipment		-	10	-
Intangible Assets	12	132	259	195
<b>Total Non-Current Assets</b>		<b>132</b>	<b>269</b>	<b>195</b>
<b>Total Assets</b>		<b>14 760</b>	<b>11 764</b>	<b>14 626</b>
<b>Current Liabilities</b>				
Payables	13	7 601	5 530	8 161
Other Liabilities		53	52	54
<b>Total Current Liabilities</b>		<b>7 654</b>	<b>5 582</b>	<b>8 215</b>
<b>Total Liabilities</b>		<b>7 654</b>	<b>5 582</b>	<b>8 215</b>
<b>Net Assets</b>		<b>7 106</b>	<b>6 182</b>	<b>6 411</b>
<b>Equity</b>				
Accumulated Funds		7 106	6 182	6 411
<b>Total Equity</b>		<b>7 106</b>	<b>6 182</b>	<b>6 411</b>

The above Balance Sheet should be read in conjunction with the accompanying notes.

**ACT Gambling and Racing Commission**  
**Statement of Changes in Equity**  
**For the Year Ended 30 June 2025**

	Accumulated Funds Actual 2025 \$'000	Total Equity Actual 2025 \$'000	Original Budget 2025 \$'000
<b>Balance at 1 July 2024</b>	6 411	6 411	5 985
<b>Comprehensive Income</b>			
Operating Result	695	695	197
<b>Total Comprehensive Result</b>	695	695	197
<b>Balance at 30 Jun 2025</b>	7 106	7 106	6 182

	Note No.	Accumulated Funds Actual 2024 \$'000	Total Equity Actual 2024 \$'000
<b>Balance at 1 July 2023</b>		6 163	6 163
<b>Comprehensive Income</b>			
Operating Result		171	171
<b>Total Comprehensive Result</b>		171	171
<b>Transactions Involving Owners Affecting</b>			
Capital Injections	#	77	77
<b>Total Transactions Involving Owners Affecting Accumulated Funds</b>		77	77
<b>Balance at 30 June 2024</b>		6 411	6 411

The above Statement of Changes in Equity should be read in conjunction with the accompanying notes.

# Refer to the Statement of Appropriation.

**ACT Gambling and Racing Commission**  
**Statement of Cash Flows**  
**For the Year Ended 30 June 2025**

	No No.	Actual 2025 \$'000	Original Budget 2025 \$'000	Actual 2024 \$'000
<b>Cash Flows from Operating Activities</b>				
<b>Receipts</b>				
Controlled Recurrent Payments		6 763	6 763	6 190
Taxation and Levies Collected on Behalf of the Territory		61 633	57 989	61 347
Regulatory Fees Collected on Behalf of the Territory		6 007	4 961	4 991
Interest Received		297	120	291
Goods and Services Tax Input Tax Credits from the Australian Taxation Office		240	119	175
Goods and Services Tax Collected from Customers		17	-	15
Other		3 468	3 109	3 469
<b>Total Receipts from Operating Activities</b>		<b>78 425</b>	<b>73 061</b>	<b>76 478</b>
<b>Payments</b>				
Supplies and Services		1 609	2 653	1 275
Grants and Purchased Services		6 826	6 184	6 698
Taxation, Levies and Regulatory Fees Revenue Transferred to Government		67 624	62 921	66 325
Goods and Services Tax Remitted to the Australian Taxation Office		17	-	16
Goods and Services Tax Paid to Suppliers		237	119	183
Payments Under the <i>Gaming Machine Act 2004</i> to Other Entities		1225		1 481
Other		-	984	-
<b>Total Payments from Operating Activities</b>		<b>77 538</b>	<b>72 861</b>	<b>75 978</b>
<b>Net Cash Inflows from Operating Activities</b>	10	<b>887</b>	<b>200</b>	<b>500</b>
<b>Cash Flows from Investing Activities</b>				
<b>Payments</b>				
Payments for Property, Plant and Equipment and Capital Works		-	10	-
<b>Total Payments from Investing Activities</b>		<b>-</b>	<b>10</b>	<b>-</b>
<b>Net Cash (Outflows) from Investing Activities</b>		<b>-</b>	<b>(10)</b>	<b>-</b>

The above Statement of Cash Flows should be read in conjunction with the accompanying notes.

**ACT Gambling and Racing Commission  
Statement of Cash Flows - Continued  
For the Year Ended 30 June 2025**

**Cash Flows from Financing Activities  
Receipts**

Capital Injections	-	-	77
<b>Total Receipts from Financing Activities</b>	<b>-</b>	<b>-</b>	<b>77</b>
<b>Net Cash Inflows from Financing Activities</b>	<b>-</b>	<b>-</b>	<b>77</b>
<b>Net Increase in Cash and Cash Equivalents</b>	<b>887</b>	<b>190</b>	<b>577</b>
Cash and Cash Equivalents at the Beginning of the Reporting Period	6 481	5 643	5 904
<b>Cash and Cash Equivalents at the End of the Reporting Period</b>	<b>7 368</b>	<b>5 833</b>	<b>6 481</b>

10

The above Statement of Cash Flows should be read in conjunction with the accompanying notes.

**ACT Gambling and Racing Commission  
Statement of Appropriation  
For the Year Ended 30 June 2025**

**Description and Material Accounting Policies Relating to Controlled Recurrent Payments**

Controlled Recurrent Payments (CRP) are revenue received from the ACT Government to fund the costs of delivering outputs.

CRP are recognised when the ACT Gambling and Racing Commission (the Commission) gains control over the funding which is obtained upon the receipts of cash, given they do not contain enforceable and sufficiently specific performance obligations as defined by AASB 15 *Revenue from Contracts with Customers*.

**Column Heading Explanations**

The *Original Budget* column shows the amounts that appear in the Statement of Cash Flow in the Commission's 2024-25 Statement of Intent. This amount also appears in the Statement of Cash Flows.

The *Total Appropriated* column is inclusive of all appropriation variations occurring after the Original Budget.

The *Appropriation Drawn* is the total amount of appropriation received by the Commission during the year. This amount also appears in the Statement of Cash Flows.

	<b>Original Budget</b>	<b>Total Appropriated</b>	<b>Appropriation Drawn</b>	<b>Appropriation Drawn</b>
	<b>2025</b>	<b>2025</b>	<b>2025</b>	<b>2024</b>
<b>Controlled</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>
Controlled Recurrent Payments	6 763	6 763	6 763	6 190
Capital Injections	-	-	-	77
<b>Total Controlled Appropriation</b>	<b>6 763</b>	<b>6 763</b>	<b>6 763</b>	<b>6 267</b>

The above Statement of Appropriation should be read in conjunction with the accompanying notes.

# **ACT Gambling and Racing Commission**

## **Notes to and Forming Part of the Financial Statements**

### **For the Year Ended 30 June 2025**

#### **Note 1. Objectives of the ACT Gambling and Racing Commission**

The Commission is a not-for-profit ACT Government entity in the General Government Sector that aims to be innovative and that contributes to the long-term growth and liveability of Canberra.

The primary objectives of the Commission are to:

- regulate gambling and racing activities in accordance with ACT gaming laws;
- ensure compliance by gaming organisations and persons with the payment of fee and tax liabilities;
- review gaming laws to ensure their continued relevance and appropriateness; and
- monitor and research the social effects of gambling and problem gambling in the ACT and provide counselling and education services.

The Commission also collects and verifies a number of different gambling related taxes, fees and fines on behalf of the ACT Government.

#### **Note 2. Basis of Preparation of the Financial Statements**

The *Financial Management Act 1996* (FMA) requires the preparation of annual financial statements for ACT Government territory authorities. The FMA and the *Financial Management Guidelines* issued under the Act, requires that the Commission's financial statements include:

- (i) an Operating Statement for the year;
- (ii) a Balance Sheet at the end of the year;
- (iii) a Statement of Changes in Equity for the year;
- (iv) a Statement of Cash Flows for the year;
- (v) a Statement of Appropriation for the year;
- (vi) the significant accounting policies adopted for the year; and
- (vii) other statements as necessary to fairly reflect the financial operations of the Commission during the reporting period and its financial position at the end of the year.

These general-purpose financial statements have been prepared in accordance with:

- (i) Australian Accounting Standards (as required by the FMA); and
- (ii) ACT Accounting and Disclosure Policies.

#### **Accrual Accounting**

The financial statements have been prepared using the accrual basis of accounting. The financial statements have also been prepared according to the historical cost convention.

#### **Currency**

These financial statements are presented in Australian dollars, which is the Commission's functional currency.

#### **Individual Not-For-Profit Reporting Entity**

The Commission is an individual not-for-profit reporting entity.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 2. Basis of Preparation of the Financial Statements – Continued**

**Reporting Period**

These financial statements state the financial performance, changes in equity and cash flows of the Commission for the year ended 30 June 2025 together with the financial position of the Commission as at 30 June 2025.

**Comparative Figures**

*Budget Figures*

To facilitate a comparison with the Budget Papers, as required by the FMA, budget information for 2024-25 has been presented in the financial statements. Budget numbers in the financial statements are the original budget numbers that appear in the Statement of Intent.

*Prior Year Comparatives*

Comparative information has been disclosed in respect of the previous reporting period for all amounts reported in the financial statements, except where an Australian Accounting Standard does not require comparative information to be disclosed.

Where the presentation or classification of items in the financial statements is amended the comparative amounts have been reclassified where practical. Where a reclassification has occurred, the nature, amount and reason for the reclassification is provided.

*Rounding*

All amounts in the financial statements have been rounded to the nearest thousand dollars (\$'000). Use of "-" represents zero amounts or amounts rounded down to zero.

**Going Concern**

The 2024-25 financial statements have been prepared on a going concern basis as the Commission has been funded in the ACT Government 2025-26 Budget and the Budget Papers include forward estimates for the Commission.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 3. Impact of Accounting Standards Issued but Yet to be Applied**

All Australian Accounting Standards and Interpretations issued but yet to be applied are applicable to future reporting periods and will be adopted from their application date.

Standards and Interpretations issued but yet to be applied have been assessed as not being relevant to the Commission or will have an immaterial financial impact on the Commission. However, AASB 18 *Presentation and Disclosure in Financial Statements* (applicable 1 January 2028 for not-for-profit public sector agencies) does contain some major presentation/disclosure changes that will impact on the Commission including:

- that operating, investing and financing categories as well as additional subtotals have to be included in the agency's operating statement;
- the disclosure of management-defined performance measures and reconciliations of these measures with the subtotals required by AASB Standards; and
- enhanced requirements for the grouping (aggregation and disaggregation) of information in the financial statements and in the notes.

The AASB is currently reviewing the application of the disclosure requirements in AASB 18 to public sector not-for-profit agencies. This review may result in not-for-profit ACT Government agencies being able to continue applying the existing disclosure requirements contained in AASB 101 *Presentation of Financial Statements* after the new AASB 18 is released.

**INCOME NOTES**

**Material Accounting Policies – Income**

**Income Recognition**

Revenue is recognised in accordance with AASB 15 *Revenue from Contracts with Customers* where the contract is enforceable and contains sufficiently specific performance obligations, otherwise income is in the scope of AASB 1058 *Income of Not-for-Profit Entities*.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 4. Taxation and Levies Collected on Behalf of the Territory**

**Description and Material Accounting Policies relating to Taxation and Levies Collected on Behalf of the Territory**

Taxation and Levies are collected on behalf of the Territory from licensed gambling operators. Taxes and Levies are received on a monthly basis in accordance with the respective legislation or agreements held with the Commission and are based on gross profit or the level of gambling activity depending on the requirements for each product. All Taxes and Levies received by the Commission are transferred daily basis to the Territory Banking Account.

Taxes and levies are recognised as revenue in the period in which the payment relates.

Taxation and Levies are collected on behalf of the Territory.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Gaming Machines	38 479	37 826
Interstate Lotteries <sup>1</sup>	15 767	18 437
Casino	4 504	4 333
Keno and Trackside Levy <sup>2</sup>	2 153	2 505
<b>Total Taxation and Levies Collected on Behalf of the Territory</b>	<b>60 903</b>	<b>63 101</b>

1. The decrease in the Interstate Lotteries is due to reduced ticket sales in the Territory compared to 2023-24.
2. The decrease in the Keno and Trackside Levy is due to reduced gambling activity in 2024-25 compared to 2023-24.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 5. Regulatory Fees Collected on Behalf of the Territory**

**Description and Material Accounting Policies relating to Regulatory Fees Collected on Behalf of the Territory**

Regulatory Fees Collected on Behalf of the Territory are paid in relation to gaming operations such as licensing applications, raffle and trade promotion permit applications and general gaming and racing approvals. All regulatory fees received by the Commission are transferred daily to the Territory Banking Account.

Fees are recognised as revenue at the time of payment due to the timing of notification to the Commission. Fines are recognised as revenue on the issue of the relevant disciplinary notice.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Gaming Machines	277	243
Lotteries <sup>1</sup>	3 189	2 896
Casino	1 187	1 149
Totalisator	1 302	1 250
Sports Bookmaking	17	17
Fees and Penalties	50	5
<b>Total Regulatory Fees Collected on Behalf of the Territory</b>	<b>6 022</b>	<b>5 560</b>

1. The increase in Lotteries Fees is due to increased trade promotion activity.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 6. Other Income**

**Description and Material Accounting Policies relating to Other Income**

Other Income arises from the core activities of the Commission. Under the *Gaming Machine Act 2004*, a community purpose contributions levy on gaming machine licensees and voluntary contributions from Casino Canberra, Tabcorp ACT Limited and the Lottery Corporation are required to be paid to the Gambling Harm Prevention and Mitigation Fund which is administered by the Commission.

The Commission also collects levies from gaming machine licensees for payments to the Chief Minister's Charitable Fund (CMCF), a non-governmental organisation, and to the Diversification and Sustainability Support Fund (DSSF) administered by the Justice and Community Safety Directorate. These levies are recognised as income of the Commission and also recognised as an expense as all CMCF and DSSF receipts are required to be transferred to the Fund administrators.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
<b>Income from Non-ACT Government Entities</b>		
Gambling Harm Prevention and Mitigation Fund	2 041	1 971
Chief Minister's Charitable Fund	428	418
Diversification Sustainability Support Fund	1 028	1 043
<b>Total Other Income from Non-ACT Government Entities</b>	<b>3 497</b>	<b>3 432</b>

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 7. Supplies and Services**

**Description and Material Accounting Policies relating to Supplies and Services**

*Gambling Harm Prevention and Mitigation Fund*

Payments from the Gambling Harm Prevention and Mitigation Fund are to assist with the alleviation of gambling harm, alleviating the disadvantages that arise from gambling harm and providing and ascertaining information about gambling harm within the Territory. These payments are recognised in the reporting period in which the expenses are incurred.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Board Member Fees	148	149
Payment from the Gambling Harm Prevention and Mitigation Fund <sup>1</sup>	521	651
Other Professional Services <sup>2</sup>	857	728
<b>Total Grants and Purchased Services</b>	<b>1 526</b>	<b>1 528</b>

1. The decrease in Payment from the Gambling Harm Prevention and Mitigation Fund in 2024-25 is due to a decrease in cost associated with projects from the fund compared to 2023-24.
2. The Other Professional Services expense is mainly related to the 2024 survey on gambling in the ACT. The survey has been completed during 2024-25 and this initiative will cease in 2025-26.

**Note 8. Grants and Purchased Services**

**Description and Material Accounting Policies relating to Grants and Purchased Services**

Purchased services are amounts paid to obtain services from other ACT Government agencies and external parties. These transactions are reciprocal in nature.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Gambling Support Services	1 081	1 043
Access Canberra <sup>1</sup>	5 745	5 655
<b>Total Grants and Purchased Services</b>	<b>6 826</b>	<b>6 698</b>

1. The increase is due to the indexation of costs for the provision of services for the administration of gaming laws including the control, supervision and regulation of gaming and racing in the ACT under a Memorandum of Understanding with Access Canberra.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 9. Payments Under the *Gaming Machine Act 2004* to Other Entities**

**Description and Material Accounting Policies relating to Payments Under the *Gaming Machine Act 2004* to Other Entities**

Under the *Gaming Machine Act 2004*, contributions to the Chief Minister's Charitable Fund and payments to the Diversification and Sustainability Support Fund are collected by the Commission from Licensees. The Commission transfers these amounts to the administrators of the Funds.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Payments to the Diversification and Sustainability Support Fund	1 028	1 043
Payments to the Chief Minister's Charitable Fund	428	418
<b>Total Payments Under the <i>Gaming Machines Act 2004</i> to other Entities</b>	<b>1 456</b>	<b>1 461</b>

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 10. Cash and Cash Equivalents**

**Description and Material Accounting Policies relating to Cash and Cash Equivalents**

Cash includes cash at bank.

Cash equivalents are short-term highly liquid investments that are readily converted to known amounts of cash which are subject to an insignificant risk of changes in value.

The ACT Gambling and Racing Commission holds five bank accounts with the Westpac Bank, as part of the Whole-of-Government banking arrangements, that earned an average floating interest rate of 4.23% (2023-24 4.40%).

**(a) Cash and Cash Equivalents Balance**

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Cash at Bank	7 368	6 481
<b>Total Cash and Cash Equivalents</b>	<b>7 368</b>	<b>6 481</b>

**(b) Reconciliation of Cash and Cash Equivalents at the End of the Reporting Period in the Statement of Cash Flows to the Equivalent Items in the Balance Sheet**

Total Cash and Cash Equivalents Disclosed in the Balance Sheet		
Total Cash and Cash Equivalents Disclosed in the Balance Sheet	7 368	6 481
<b>Cash and Cash Equivalents at the End of the Reporting Period as Recorded in the Statement of Cash Flows</b>	<b>7 368</b>	<b>6 481</b>

**(c) Reconciliation of the Operating Result to the Net Cash Outflows from Operating Activities**

Operating Result	695	171
<b>Add/(Less) Non-Cash Items</b>		
Depreciation and Amortisation	63	63
<b>Cash Before Changes in Operating Assets and Liabilities</b>	<b>758</b>	<b>234</b>
<b>Changes in Operating Assets and Liabilities</b>		
Decrease /(Increase) in Receivables	689	(2 295)
(Increase) in Prepayments	(1)	(1)
Increase in Payables	169	245
(Decrease)/Increase in Taxation Revenue Payable	(729)	2 316
Increase in Other Liabilities	1	1
<b>Net Changes in Operating Assets and Liabilities</b>	<b>129</b>	<b>266</b>
<b>Net Cash Inflows from Operating Activities</b>	<b>887</b>	<b>500</b>

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 11. Receivables**

**Description and Material Accounting Policies relating to Receivables**

*Accounts Receivables*

Accounts receivable (including accrued gambling taxes and levies and other trade receivables) are measured at amortised cost with any adjustments to the carrying amount being recorded in the Operating Statement.

Accrued gambling taxes and levies arise in the normal course of gambling related activity. It is a statutory requirement that gambling taxes and levies for a particular month be paid in the following month.

*Expected Credit Losses – Accounts Receivables*

The allowance for expected credit losses represents the amount of trade receivables and other trade receivables the Commission estimates will not be repaid. The allowance for impairment losses is based on objective evidence and a review of overdue balances. The Commission measures expected credit losses of a financial instrument in a way that reflects:

- (a) an unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- (b) the time value of money; and
- (c) reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

The Commission has assessed the allowance for expected credit losses for receivables in the financial statements. The assessment is based on the historical trends and there are no credit losses expected in relation to the receivables. The assessment is considered by management to be appropriate and reliable. No receivables were impaired as at 30 June 2025 or as at 30 June 2024. All receivables are with non-ACT Government entities.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
<b>Current Receivables</b>		
<b>Gambling Taxes</b>		
Gaming Machine Taxation <sup>1</sup>	3 219	3 336
Interstate Lotteries Duty <sup>2</sup>	2 815	3 348
Casino Taxation	289	369
Casino Licence Fee	583	569
<b>Total Gambling Taxes</b>	<b>6 906</b>	<b>7 622</b>
<b>Other Receivables</b>		
Other Trade Receivables	42	24
Gambling Harm Prevention and Mitigation Fund Payment	163	147
Accrued Chief Minister's Charitable Fund Payment	36	36
Accrued Diversification and Sustainability Support Fund Payment	81	87
Net GST (Payable)/Receivable	14	17
<b>Total Other Receivables</b>	<b>336</b>	<b>311</b>
<b>Total Current Receivables</b>	<b>7 242</b>	<b>7 933</b>

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 11. Receivables - Continued**

1. The decrease in Gaming Machine Taxation receivable at 30 June 2025 is due to decreased Gaming Machine activity in June 2025 compared to June 2024.
2. The decrease in Interstate Lotteries Duty receivable is due to less estimated outstanding receipts at June 2025 compared to June 2024.

**Note 12. Intangible Assets**

**Description and Material Accounting Policies relating to Intangible Assets**

The Commission has an internally generated software, ACT Gamblers Exclusion Database.

*Recognition*

Externally acquired software is recognised and capitalised when:

- (a) it is probable that the expected future economic benefits attributable to the software will flow to the Commission;
- (b) the cost of the software can be measured reliably; and
- (c) the acquisition cost is equal to or exceeds \$50,000.

Internally generated software is recognised when it meets the general recognition criteria outlined above and where it also meets the specific recognition criteria relating to intangible assets arising from the development phase of an internal project.

*Measurement*

Intangible Assets are measured at cost.

*Amortisation*

Capitalised software has a finite useful life. Amortisation is applied to intangible assets. Software is amortised on a straight-line basis over its useful life, over a period of five years.

*Impairment*

At each reporting date the Commission assesses whether there is any indication that an intangible asset may be impaired. Intangible assets are also reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. Impairment losses for intangible assets are recognised in the Operating Statement, as intangible assets are carried at cost. The carrying amount of the intangible asset is reduced to its recoverable amount.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 12. Intangible Assets - Continued**

	<b>Internally Generated Software \$'000</b>	<b>Total \$'000</b>
<b>Reconciliation of Intangibles Assets 2024-25</b>		
<b>Carrying Amount at the Beginning of the Reporting Period</b>	195	195
Amortisation	(63)	(63)
<b>Carrying Amount at the End of the Reporting Period</b>	<b>132</b>	<b>132</b>
Carrying Amount at the End of the Reporting Period, represented by:		
Gross Book Value	1 278	1 278
Accumulated Amortisation	(1 146)	(1 146)
<b>Carrying Amount at the End of the Reporting Period</b>	<b>132</b>	<b>132</b>

**Reconciliation of Intangible Assets 2023-24**

<b>Carrying Amount at the Beginning of the Reporting</b>	<b>258</b>	<b>258</b>
Amortisation	(63)	(63)
<b>Carrying Amount at the End of the Reporting Period</b>	<b>195</b>	<b>195</b>
Carrying Amount at the End of the Reporting Period represented by:		
Gross Book Value	1 278	1 278
Accumulated Amortisation	(1 083)	(1 083)
<b>Carrying Amount at the End of the Reporting Period</b>	<b>195</b>	<b>195</b>

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 13. Payables**

**Description and Material Accounting Policies relating to Payables**

Payables are initially recognised at fair value based on the transaction cost and subsequent to initial recognition at amortised cost, with any adjustments to the carrying amount being recorded in the Operating Statement. All amounts are normally settled within 30 days after the invoice date.

Payables include Trade Payables, Accrued Expenses and Taxation, Regulatory Fees and Levies payable to Government.

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
<b>Current Payables</b>		
Taxation, Regulatory Fees and Levies Revenue Payable to ACT Government <sup>1</sup>	6 935	7 635
Payable to the Chief Minister's Charitable Fund	114	27
Payable to the Diversification and Sustainability Support Fund	271	127
Accrued Expenses <sup>2</sup>	281	372
<b>Total Current Payables</b>	<b>7 601</b>	<b>8 161</b>

3. The decrease in Taxation, Regulatory Fees and Levies Payable to the ACT Government is mainly due to a decrease in outstanding Accrued Gambling Taxes Receivable as at 30 June 2025. All taxes regulatory fees and levies received by the Commission are transferred daily to the Territory Banking Account.
4. The decrease in Accrued Expenses is mainly due to timing difference of the invoices received for the work completed under various Gambling Harm and Prevention contracts compared to 30 June 2024.

There were no payables overdue as at 30 June 2025 or 30 June 2024.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 14. Financial Instruments**

**Material Accounting Policies relating to Financial Instruments**

Details of the significant policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised with respect to each class of financial asset and financial liability are disclosed in the note to which they relate.

The Commission's financial assets consists of cash and cash equivalents and trade receivables, and are subsequently measured at amortised cost under AASB 9 *Financial Instruments*. Financial liabilities are measured at amortised cost.

**Credit Risk**

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. The Commission's credit risk is limited to the amount of the financial assets it holds net of any allowance for impairment. The Commission expects to collect all financial assets that are not past due or impaired.

Cash at bank is held with a high credit quality financial institution under Whole-of-Government banking arrangements. Cash at bank is held with the Westpac Bank.

The majority of the Commission's receivables are taxes payable by gaming licensees. The Commission reviews outstanding receivables on a monthly basis with the option of prosecution or disciplinary action being taken against gaming licensees with overdue or unpaid taxes. Unpaid outstanding balances are referred to the ACT Government Solicitor for legal action if all other options have been exhausted.

There have been no significant changes in the process for managing credit risk since the last reporting period.

Trade receivables are always measured at lifetime expected credit losses (the simplified approach).

**Liquidity Risk**

Liquidity risk is the risk that the Commission will encounter difficulties in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset. To limit its exposure to liquidity risk the Commission ensures that it has a sufficient amount of current financial assets to meet its current financial liabilities. The main source of cash to pay these obligations is appropriation from the ACT Government which is paid to the Commission on a fortnightly basis throughout the year. The Commission manages its liquidity risk through forecasting appropriation drawdown requirements to enable payment of anticipated obligations. This ensures that the Commission has enough cash to meet its emerging financial liabilities.

The Commission's exposure to liquidity risk and the management of this liquidity risk has not changed since the previous reporting period.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 14. Financial Instruments – Continued**

**Carrying Amount and Fair Value of Financial Assets and Liabilities**

The carrying amount of financial assets and financial liabilities of the Commission approximate their fair value.

	<b>Note No</b>	<b>Carrying Amount 2025 \$'000</b>	<b>Fair Value Amount 2025 \$'000</b>	<b>Carrying Amount 2024 \$'000</b>	<b>Fair Value Amount 2024 \$'000</b>
<b>Financial Assets</b>					
Cash and Cash Equivalents	10	7 368	7 368	6 481	6 481
Receivables - Other Trade Receivables	11	42	42	24	24
<b>Total Financial Assets</b>		<b>7 410</b>	<b>7 410</b>	<b>6 505</b>	<b>6 505</b>
<b>Financial Liabilities</b>					
Payables	13	281	281	372	372
<b>Total Financial Liabilities</b>		<b>281</b>	<b>281</b>	<b>372</b>	<b>372</b>

Note: Assets and liabilities that are not contractual (such as those created as a result of statutory requirements imposed by governments) are not financial assets and liabilities. As such, non-contractual receivables and payables are not included in the financial instruments note.

**Fair Value Hierarchy**

All financial assets and liabilities are measured, subsequent to initial recognition, at amortised cost and as such no Fair Value Hierarchy disclosures have been made.

**Maturity Analysis**

The Commission's Financial Liabilities are non-interest-bearing liabilities. As a result, a maturity analysis is not required.

**Carrying Amount of Each Category of Financial Asset and Financial**

	<b>2025 \$'000</b>	<b>2024 \$'000</b>
<b>Financial Assets</b>		
Financial Assets Measured at Amortised Cost	42	24
<b>Financial Liabilities</b>		
Financial Liabilities Measured at Amortised Cost	281	372

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 15. Commitments**

**Description and Material Accounting Policies relating to Commitments**

Commitments are a firm intention, but not a present obligation, at the end of the reporting period to incur future expenditure. As such, commitments do not constitute a liability. Commitments usually arise from contracts but can arise from other events like placing an order.

Commitments consist mainly of a Memorandum of Understanding (MOU) with Access Canberra for the provision of services for administration of gaming laws including the control, supervision and regulation of gaming and racing in the ACT. These amounts are reported as GST inclusive:

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Within one year	7 402	8 323
Later than one year but not later than five years	3 013	5 919
<b>Total Commitments<sup>1</sup></b>	<b>10 415</b>	<b>14 242</b>

1. The decrease in Commitments relates to the Commission's MOU with Access Canberra expiring in August 2026 offset by a new three-year contract for the ACT Gambling Support Services commencing 1 July 2025.

**Note 16. Contingent Liabilities**

**Description and Material Accounting Policies relating to Contingent Liabilities**

Contingent Liabilities are not recognised in the Balance Sheet due to the uncertainty regarding any possible amount or timing of any underlying claim or obligation. Instead, they are disclosed and, if quantifiable, the best estimate is disclosed.

The Commission holds unclaimed prize monies relating to prizes which remain unclaimed at 30 June 2025 and are therefore assessed as Contingent Liabilities at 30 June 2025. These monies are held in a separate bank account. As at 30 June 2025 the Commission reported a Contingent Liability of \$0.451 million. (\$0.451 million in 2023-24).

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 17. Related Party Disclosures**

**Description and Material Accounting Policies relating to Related Party Disclosure**

A related party is a person that controls or has significant influence over the reporting entity, or is a member of the Key Management Personnel (KMP) of the reporting entity or its parent entity, and includes their close family members and entities in which the KMP and/or their close family members individually or jointly have controlling interests.

KMP are those persons having authority and responsibility for planning, directing and controlling the activities of the Commission, directly or indirectly.

**(A) Controlling Entity**

The Commission is an ACT Government controlled entity.

**(B) Key Management Personnel**

*B.1 Compensation of Key Management Personnel*

KMP of the Commission are Members of the Governing Board. The members of the Governing Board during 2024-25 were:

Mr Giuseppe Mangeruca	Chief Executive Officer (CEO) (August 2024 – June 2025)
Ms Yu-Lan Chan	Chief Executive Officer (CEO) (July 2024 – August 2024)
Ms L Beacroft	Chair (July 2024 – June 2025)
Ms L Close	Deputy Chair (July 2024 – January 2025)
Ms L Anthes	Member (July 2024 – June 2025)
Mr M Brown	Member (July 2024 – June 2025)

The CEO of the Commission is an employee of Access Canberra and is compensated by Access Canberra. As such, the CEO's remuneration is not a direct expense of the Commission. A proportion of the CEO's remuneration is covered under the Memorandum of Understanding between Access Canberra and the Commission. The other board members receive fees commensurate with their responsibilities which are determined by the Remuneration Tribunal and are covered by the Controlled Recurrent Payments to the Commission.

Compensation by the Commission to KMP is set out below:

	<b>2025</b>	<b>2024</b>
	<b>\$'000</b>	<b>\$'000</b>
Board Member fees (Excluding CEO)	148	149
<b>Total Compensation by the Commission to KMP</b>	<b>148</b>	<b>149</b>

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 17. Related Party Disclosures - Continued**

*B.2 Transactions with Key Management Personnel*

There were no transactions with KMP that were material to the financial statements of the Commission.

*B.2 Transactions with parties related to Key Management Personnel*

There were no transactions with parties related to KMP, including transactions with KMP's close family members or other related entities that were material to the Financial Statement of the Commission.

**(C) Transactions with other ACT Government controlled entities**

The Commission has entered into transactions with other ACT Government Entities in 2024-2025 consistent with day-to-day business operations provided under varying terms and conditions. The notes to the Financial Statements provide the details of transactions with other ACT Government Entities. Below is a summary of the material transactions with Other ACT Government Entities.

*Revenue*

The Commission's main ongoing source of funding is received from the ACT Government through the Territory Banking Account. This funding is in the form of Controlled Recurrent Payment appropriation.

*Expenses*

Grants and Purchased Services (Note 8) – The Commission paid \$5.745 million in 2024-25 (\$5.655 million in 2023-24) to Access Canberra under a Memorandum of Understanding for the provision of services for administration of gaming laws including the control, supervision and regulation of gaming and racing in the ACT.

Other Expenses – The Commission transferred \$1.081 million in 2024-25 (\$1.042 million in 2023-24) to Justice and Community Safety Directorate as receipts collected on behalf of the Diversification and Sustainability Support Fund.

Taxation, Levies and Regulatory Fees Revenue Transferred to Government – The Commission transferred \$66.926 million in 2024-25 (\$68.661 million in 2023-24) to Territory Banking Account. Taxes and Levies received on a monthly basis in accordance with the respective legislation or agreements held with the Commission and Regulatory Fees collected on behalf of the Territory in relation to gaming operations are transferred to the Territorial Banking Account daily.

*Liabilities*

Payables (Note 13) – The Commission is liable to transfer \$6.935 million in 2024-25 (\$7.635 million in 2023-24) of Taxation, Levies and Regulatory Fees Revenue to Territory Bank Account and \$0.127 million in 2024-25 (\$0.127 million in 2023-24) of receipts collected on behalf of the Diversification and Sustainability Support Fund to Justice and Community Services Directorate.

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 18. Budgetary Reporting**

**Significant Accounting Judgements and Estimates – Budgetary Reporting**

The following are brief explanations of major line item variances between budget estimates and actual outcomes. Variances are considered to be major variances if both of the following criteria are met:

- The line item is a significant line item: where either the line item actual amount accounts for more than 10% of the relevant associated category (Income, Expenses and Equity totals) or more than 10% of sub-element (e.g. Current Liabilities and Receipts from Operating Activities totals) of the financial statements; and
- The variances (original budget to actual) are greater than plus (+) or minus (-) 10% and \$500,000 of the budget for the financial statement line item.

Original Budget refers to the amounts presented to the Legislative Assembly in the original budgeted financial statements in respect of the reporting period (2024-25 Statement of Intent). These amounts have not been adjusted to reflect supplementary appropriation or appropriation instruments.

	Actual	Original Budget		Variance	
	2025 \$'000	2025 \$'000	Variance \$'000	Variance %	Explanatio
<b>Balance Sheet Line Items</b>					
Cash and Cash Equivalents	7 368	5 833	1 535	26.32	Note 1
Receivables	7 242	5 646	1 596	28.27	Note 2
Payables	7 601	5 530	2 071	37.45	Note 3

**ACT Gambling and Racing Commission**  
**Notes to and Forming Part of the Financial Statements**  
**For the Year Ended 30 June 2025**

**Note 18. Budgetary Reporting - Continued**

Notes

1. The increase in Cash and Cash Equivalents is mainly due to:
  - a. reduced payments from the Gambling Harm Prevention and Mitigation Fund for projects relating to the 0.4% minimum community contributions levy paid by licensees; and
  - b. the timing differences in operating expenditure processing at 30 June 2025 and payments Under the *Gaming Machine Act 2004* to Other Entities; and the reduced payments than forecast from the Gambling Harm Prevention and Mitigation Fund in 2024-25.
2. The increase in Receivables is primarily due to:
  - a. higher than expected Casino Licence Fee receivables reflecting a change in payment arrangements for the Casino Licence Fee implemented during the last quarter of 2023-24; and
  - b. an increase in Interstate Lotteries Duty due to two months of outstanding receipts at June 2025 compared to one month in the budget.
3. The increase in Payable is mainly due to:
  - a. higher than expected Chief Minister's Charitable Fund and Diversification and Sustainability Support Fund collections awaiting transfer;
  - b. increased Taxation, Regulatory Fees and Levies Revenue Payable to ACT Government due to increased Casino licence fee and Interstate Lotteries Duty receivables as identified in note 2 above; and
  - c. timing differences in operational expenditure processing as at 30 June 2025.

**Statement of Changes in Equity** – No variances that met the criteria above were identified in the Statement of Changes in Equity.

## Capital Works

The Commission had no projects included in the Capital Works Program for 2024-25.

## Asset Management

The only assets maintained by the Commission are its computer software. These databases are managed by Access Canberra through a Memorandum of Understanding. Access Canberra has policies for the management of these assets consistent with the ACT Asset Management Strategy. The carrying value of these assets at the end of the reporting period was \$195,000.

## Government Contracting

The Commission's procurement, selection and management process for all contractors including consultants complied with the *Government Procurement Act 2001* and *Government Procurement Regulation 2007* and subordinate guidelines and circulars.

Procurement processes above \$25,000 have been reviewed by Procurement ACT, and where applicable by the Government Procurement Board, consistent with the provisions of the *Government Procurement Regulation Act 2007*.

The online ACT Government Contracts Register records contracts with suppliers of goods, services and works, with a value of \$25,000 or more. A full search of the Commission's contracts notified with an execution date from 1 July 2024 to 30 June 2025 can be made at [www.tenders.act.gov.au/contract/search](http://www.tenders.act.gov.au/contract/search).

The Commission received three exemptions from the secure local jobs code requirements under section 22G of the *Government Procurement Act 2001* during the reporting period. These three exemptions related to ANZSIC, Division M - Professional, Scientific and Technical Services. The procurement was for conduct of the ACT Gambling Survey, deliver of the ACT Gambling Support Services, and delivery of Gambling Contact Officer Training.

There was no unique Aboriginal and Torres Strait Islander Enterprises that responded to tender and quotation opportunities during the reporting period. The Commission provided no attributed expenditure to Aboriginal and Torres Strait Islander Enterprises.

Table 19: 2024-25 Contracts with suppliers of goods and services that exceed \$25,000

Contract Title	Procurement Methodology	Procurement Type	Exemption from Quotation and Tender Threshold Requirements	Contractor Name	Contract Amount (excl GST)	Execution Date	Expiry Date
<b>ACT Gambling Support Service</b>	Open tender	Community-based services	No	Relationships Australia Canberra and Region	\$3,849,587	22 May 2020	30 June 2025
<b>ACT Gambling Support Service</b>	Open tender	Community-based services	No	Relationships Australia Canberra and Region	\$4,301,097	28 April 2025	30 June 2028
<b>Gambling Contact Officer Training</b>	Open tender	Education & Training	No	Access Recognised Training	\$140,519	26 September 2024	25 September 2026
<b>Gambling Contact Officer &amp; Community Sector Training</b>	Single Select	Education & Training	Yes	Lifeline Canberra	\$93,259	18 February 2025	18 February 2027
<b>Instructional design, multimedia and graphic design services for gambling harm eLearning course build and supporting resources.</b>	Select Tender	Education & Training Services	Yes	Learn Studios Pty Ltd	\$36,262	28 June 2024	28 October 2024
<b>Content development for online teacher course and curriculum resources</b>	Open tender	Professional Services	No	Refraction Media	\$136,770	5 July 2023	4 August 2024
<b>The 2024 ACT Gambling Survey</b>	Open tender	Professional, Scientific and Technical Services	No	Central Queensland University	\$1,193,844	9 February 2024	8 February 2026
<b>ACT Gambling Support Service</b>	Open tender	Community-based services	No	Relationships Australia Canberra and Region	\$3,849,587	22 May 2020	30 June 2025

**Contact for further information:**

- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378

**ACT GAMBLING AND RACING COMMISSION**

**STATEMENT OF PERFORMANCE**

**FOR THE YEAR ENDED 30 JUNE 2025**

## INDEPENDENT LIMITED ASSURANCE REPORT

### To the Members of the ACT Legislative Assembly

#### Conclusion

I have undertaken a limited assurance engagement on the statement of performance of the ACT Gambling and Racing Commission (Commission) for the year ended 30 June 2025.

Based on the procedures performed and evidence obtained, nothing has come to my attention to indicate the results of the accountability indicators reported in the statement of performance for the year ended 30 June 2025 are not in agreement with the Commission's records or do not fairly reflect, in all material respects, the performance of the Commission, in accordance with the *Financial Management Act 1996*.

#### Basis for conclusion

I have conducted the engagement in accordance with the Standard on Assurance Engagements ASAE 3000 *Assurance Engagements Other than Audits or Reviews of Historical Financial Information*. My responsibilities under the standard and legislation are described in the 'Auditor-General's responsibilities' section of this report.

I have complied with the independence and other relevant ethical requirements relating to assurance engagements, and the ACT Audit Office applies Australian Auditing Standard ASQM 1 *Quality Management for Firms that Perform Audits and Reviews of Financial Reports and Other Financial Information, Other Assurance Engagements and Related Services Engagements*.

I believe that sufficient and appropriate evidence was obtained to provide a basis for my conclusion.

#### Commission's responsibilities for the statement of performance

The Governing Board of the Commission is responsible for:

- preparing and fairly presenting the statement of performance in accordance with the *Financial Management Act 1996* and *Financial Management (Statement of Performance Scrutiny) Guidelines 2019*; and
- determining the internal controls necessary for the preparation and fair presentation of the statement of performance so that the results of accountability indicators and accompanying information are free from material misstatements, whether due to error or fraud.

#### Auditor-General's responsibilities

Under the *Financial Management Act 1996* and *Financial Management (Statement of Performance Scrutiny) Guidelines 2019*, the Auditor-General is responsible for issuing a limited assurance report on the statement of performance of the Commission.

My objective is to provide limited assurance on whether anything has come to my attention that indicates the results of the accountability indicators reported in the statement of performance are not in agreement with the Commission's records or do not fairly reflect, in all material respects, the performance of the Commission, in accordance with the *Financial Management Act 1996*.


In a limited assurance engagement, I perform procedures such as making inquiries with representatives of the Commission, performing analytical review procedures and examining selected evidence supporting the results of accountability indicators. The procedures used depend on my judgement, including the assessment of the risks of material misstatement of the results reported for the accountability indicators.

**Limitations on the scope**

The procedures performed in a limited assurance engagement are less in extent than those required in a reasonable assurance engagement and consequently the level of assurance obtained is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed. Accordingly, I do not express a reasonable assurance opinion on the statement of performance.

This limited assurance engagement does not provide assurance on the:

- relevance or appropriateness of the accountability indicators reported in the statement of performance or the related performance targets;
- accuracy of explanations provided for variations between actual and targeted performance due to the often subjective nature of such explanations; or
- adequacy of controls implemented by the Commission.



Rosa San Miguel  
Audit Principal, Financial Audit  
2 September 2025

**ACT Gambling and Racing Commission**  
**Statement of Performance**  
**For the Year Ended 30 June 2025**

**Statement of Responsibility**

In my opinion, the Statement of Performance is in agreement with the ACT Gambling and Racing Commission's records and fairly reflects the service performance of the ACT Gambling and Racing Commission for the year ended 30 June 2025 and also fairly reflects the judgements exercised in preparing it.



Laura Beacroft  
Chairperson  
ACT Gambling and Racing Commission  
2 September 2025

**ACT Gambling and Racing Commission  
Statement of Performance  
For the Year Ended 30 June 2025**

**Description of Objectives**

The ACT Gambling and Racing Commission's major objectives include:

- **Harm minimisation** – actively seek to reduce the risks associated with gambling and minimise the potential harm caused by gambling to the individual and the community;
- **Integrity** – aim to minimise the possibility of criminal or unethical activity in the gambling and racing industry by gathering information from a range of different sources, including law enforcement bodies; and
- **Protection** – provide the community with factual information about gambling products so that people can make informed choices about their gambling. We will also provide the community with information about gambling harm, including how and where to obtain assistance. We aim to protect the community by reducing the risk of unethical or illegal gaming and racing dealings.

**ACT Gambling and Racing Commission  
Statement of Performance  
For the Year Ended 30 June 2025**

**Output Class 1: Gambling Regulation and Harm Minimisation**

**Output 1.1: Gambling Regulation and Harm Minimisation**

	Original Target 2024-25	Actual Result 2024-25	Variance from Original Target %	Explanation for Material Variance
<b>Total cost<sup>#</sup></b>	<b>\$9,873,000</b>	<b>\$9,871,000</b>	0	
<b>Controlled Recurrent Payments</b>	<b>\$6,763,000</b>	<b>\$6,763,000</b>	0	
<b>Accountability Indicators</b>				
a. The Gambling and Racing Commission proactively communicates its priorities for risk-based regulation:				
i. The Commission has a public statement of expectation	100%	100%	0	
ii) Regulatory activity in line with the public statement is reported annually	100%	100%	0	
b. Percentage of the Canberra community that find it easy to interact with the Gambling and Racing Commission	90%	79%	-12	Note 1

The above Statement of Performance should be read in conjunction with the accompanying notes.

# Total cost includes components of Commission expenditure excluding taxation revenue transferred to Government.

Note 1. The decrease in the percentage of the Canberra community that find it easy to interact with the Gambling and Racing Commission (79% compared with the 90% target) is due to slow response times and reduced perceived helpfulness during 2024-25. This represents a material decline against 2024-25 target and highlights the need for service delivery improvements. A significant proportion of negative responses also related to policy settings that fall outside the Commission's operating remit. The Commission acknowledges the importance of addressing the underlying service delivery issues and is implementing measures to improve responsiveness, clarity and communication, and stakeholder support in 2025-26.

The above Accountability Indicators were examined by the ACT Audit Office in accordance with the *Financial Management Act 1996*. The Total cost and Controlled Recurrent Payments measures were not examined by the ACT Audit Office in accordance with the *Financial Management (Statement of Performance Scrutiny) Guidelines 2019*.

**ACT Gambling and Racing Commission**  
**Statement of Performance**  
**For the Year Ended 30 June 2025**

**Explanation of Accountability Indicators**

- a. The Gambling and Racing Commission proactively communicates its priorities for risk-based regulation.

The Commission proactively communicates its priorities for risk-based regulation, by developing and publishing a statement of expectations regarding regulatory priorities and areas of focus, with yearly reporting to occur against activities undertaken in line with the statement. The result will be reported annually.

- i) The Commission has a public statement of expectations
- The Commission has prepared and published on its website a *Statement of Expectations for 2024-25*.
- ii) Regulatory activity in line with the public statement is reported annually
- the Commission is required to report on the two regulatory activities within the Commission's *Statement of Expectations 2024-25*:
    - o Monitor licensees' management of response to signs of gambling harm; and
    - o Monitor the Community Contribution Scheme established by Part 12 of the *Gaming Machine Act 2004*.

The activity report, incorporating the Commission's regulatory activities as outlined in the Statement of Expectations, was prepared and provided to the Minister for Government Services and Regulatory Reform.

- b. Percentage of the Canberra community that find it easy to interact with the Gambling and Racing Commission.

The ease of interacting result is determined by the responses to an independent survey of the Canberra community, business clients and community sector partners who had an interaction with the Commission within the last 12 months. The survey was sent to 181 organisations of which 21 responded from a notional quota of 30, established in consultation with Micromex Research. Out of the negative responses relating to the ease of interacting, majority related to policy settings that fall outside the scope of the Commission's operating environment. These learnings will inform future surveys.

# Annual Report Requirements - ACT Gambling and Racing Commission

## Summary of Complaints

Section 31 of the *Gambling and Racing Control Act 1999* (the Control Act) provides that a person may lodge a complaint with the Commission about compliance with a gaming law. Access Canberra on behalf of the Commission investigates each complaint received that relates to compliance with a gaming law including seeking information or comment from the relevant licensee or operator. The results of the Commission's investigations are provided to the complainant as well as the licensee or operator that was the subject of the complaint.

Table 20: Summary of complaints received during 2024-25

Gambling Provider	Received	Substantiated	Not Substantiated	Ongoing	Incapable of Determination	Withdrawn
Casino	1	0	1	0	0	0
Gaming Machines	13	0	5	2	6	0
Lotteries	11	6	4	0	0	1
Racing and Wagering	3	0	2	0	1	0
Unlawful Games	0	0	0	0	0	0
<b>Total</b>	<b>28</b>	<b>6</b>	<b>12</b>	<b>2</b>	<b>7</b>	<b>1</b>

In 2023-24, there were 10 ongoing complaints at the end of the year. Of these 10 complaints, one remains ongoing and nine were found to be unsubstantiated in 2024-25.

## Gambling Harm Prevention and Mitigation Fund

Under the *Gaming Machine Act 2004*, the Commission administers the Gambling Harm Prevention and Mitigation Fund (the Fund). The Fund supports projects and research into gambling harm and its wider effects within the community.

Table 21: Gambling Harm Prevention and Mitigation Fund Receipts 2024-25

Ainslie Group	Amount \$
- Ainslie Football and Social Club	35,974
- Gungahlin Lakes Golf & Community Club	79,606
Belconnen Bowling Club	2,748
Belconnen Soccer Group	
- Belconnen Soccer Club - McKellar	23,267
Canberra Deakin Football Club	9,558
Canberra Highland Society & Burns Club	12,519
Burs Club	51,613
Canberra Irish Club Limited	6,652
Canberra Labor Group	
- Canberra Labor Club	145,824
- City Labor Club	49,177
- Ginninderra Labor Club	45,450

- Weston Creek Labor Club	10,649
RUC at Turner	10,340
Canberra Raiders Group	
- Raiders Gungahlin	167,698
- Raiders Belconnen	82,953
- Raiders Weston	53,356
Canberra Services Club	
- Canberra Club (Manuka)	0
- Canberra Club (Barton)	629
Canberra Southern Cross Group	
- Southern Cross Club – Woden	143,385
- Southern Cross Club – Jamison	54,999
- Southern Cross Club – Tuggeranong	70,127
Canberra Tradesmen’s Union Club	242,815
Eastlake Group	
- Calwell Club	34,290
- Eastlake Football Club	41,287
- Eastlakes Gungahlin	34,466
Harmonie German Club	8,240
Hellenic Club Group	
- Hellenic Club in the City	11,767
- Hellenic Club of Canberra	108,850
Mawson Club	71,320
Murrumbidgee Country Club	1,506
Spanish Australian Club	122
Tuggeranong Rugby Union Group	
- Chisholm Sports Club	45,072
- Lanyon Valley Rugby Union & Amateur Sports Club	39,543
- Town Centre Sports Club	63,156
- Tuggeranong Valley Rugby Union & Amateur Sports Club	101,254
Austrian Australian Club	2,448
<b>Sub Total – Clubs</b>	<b>1,862,661</b>
Civic Pub	726
Kingston Hotel	397
<b>Sub Total – Hotels/Taverns</b>	<b>1,123</b>
The Lottery Corporation	58,904
Casino Canberra	58,418
Tabcorp	59,930
<b>Sub Total – Others</b>	<b>176,651</b>
<b>TOTAL<sup>1</sup></b>	<b>2,040,436</b>

**Notes:**

1. Total Income to the Gambling Harm Prevention and Mitigation Fund does not include bank interest of \$184,561.

Table 22: Gambling Harm Prevention and Mitigation Fund– Projects and Funding as at 30 June 2025

Project Name	Outcomes	Status	Funds Spent in 2024-25 (excl GST)	Recipient of Funds
<b>ACT Gambling Support Service</b>	Provides 24/7 free Gambling and Financial counselling to members of the local community who may be experiencing gambling harm. The Support Service also provides peer support and community outreach programs.	Relationships Australia Canberra and Region delivered the ACT Gambling Support Service in the 2024-25 financial year and will continue to provide this service in 2025-2026.	\$1,080,895	Relationships Australia Canberra and Region
<b>Gambling Help Online</b>	Residents of the ACT have 24/7 access to online gambling counselling and support	The ACT is party to a MOU between Australian governments for counselling and support services.	\$17,222	Responsible Gambling Fund, NSW Dept. of Enterprise, Investments & Trade
<b>Gambling Harm Prevention Project for ACT Secondary Schools</b>	The development and implementation of a gambling harm education package for ACT secondary schools (years 7 to 10)	E-learning and curriculum resources for ACT teachers TQI Accredited Professional Learning Programs.	\$33,238 \$33,355 \$2,341	Refraction Media Learn Studios Articulate Global
<b>Gambling Harm Awareness Week</b>	Gambling Harm Awareness Week is hosted by the Commission to raise community awareness of the signs of gambling harm and how to seek support	Gambling Harm Awareness week ran from 11-17 November 2024	\$226,268 \$4,080	Universal McCann Various
<b>Gambling Contact Officer Training</b>	Gambling harm prevention training was delivered by Wisdom Learning, Lifeline Canberra and Access Recognised Training	In 2024 -25, 15 training sessions were held for Gambling Contact Officers with a total of 192 participants	\$3,546 \$32,307 \$26,500	Wisdom Learning Lifeline Canberra Access Recognised Training

Project Name	Outcomes	Status	Funds Spent in 2024-25 (excl GST)	Recipient of Funds
<b>Gambling Harm Prevention Information Sessions – Obligations of Club Board Members</b>	The information sessions have been developed for club board members to raise awareness of gambling harm and their obligations regarding patrons experiencing harm or at risk of experiencing harm in their venues.	Payment is for an information session held in June 2024	\$2,198	Wisdom Learning
<b>Confidence in Conversations with People Negatively Impacted by Gambling Harm for the Community Sector</b>	The training equips Community and Primary Health Care workers with the skills to identify signs of gambling harm	In 2024-25, 4 training sessions were held with a total of 27 participants	\$11,414	Lifeline Canberra
<b>Research project: Understanding gambling harms in the digital age</b>	The research is designed to provide an evidence base for assessing awareness and understanding of gambling harms among the general public and among those who gamble, to inform an ACT gambling harm literacy strategy	The research project was finalised in June 2024.	\$36,305	University of Canberra
<b>The co-design of digital public health strategy and resources to prevent gambling harm in youth</b>	This project aims to co-design a public health strategy and evidence based resources to reduce gambling harm for young people and children in the ACT	This project is expected to be completed in November 2025	\$51,600	Australian National University

Project Name	Outcomes	Status	Funds Spent in 2024-25 (excl GST)	Recipient of Funds
<b>Alcohol, other drugs and gambling in the ACT: a cross-sectoral approach to harm minimisation (Stage 2 &amp; 3)</b>	The project seeks to build capability to address co-occurring issues within the alcohol and other drug, and gambling support sectors	This project is expected to be completed in November 2025	\$12,500	Alcohol Tobacco and Other Drug Association ACT (ATODA)
<b>Risky parental gambling and child wellbeing</b>	This research project aims to inform a coordinated service response to address parental gambling harm in families with children	This project is expected to be completed in September 2026	\$43,112	Australian National University
<b>The normalisation of gambling for women in the ACT</b>	This project aims to understand the range of factors that may contribute to the normalisation of gambling for women in the ACT	This project is expected to be completed in June 2026	\$15,744	Deakin University
<b>Gambling Harm Prevention Community of Practice</b>	Catering for attendees	Payment for 3 catered meetings	\$945	Bureau Catering
			<b>\$1,633,570</b>	

Note: the \$1,655,570 is based on the invoices have been paid during 2024-25.

**Contact for further information:**

- Director, Gambling and Harm prevention, Access Canberra
  - Phone: (02) 6207 0357 and 6207 2492
- Senior Director, Finance and Budgets, Access Canberra
  - Phone: (02) 6207 0378

# Whole of Government Annual Reporting

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## Bushfire Risk Management

The Commission has nothing to report under this division as it is not required to prepare or approve bushfire operational plans for properties within Bushfire Prone Areas.

## Human Rights

On 1 July 2016 all the Commission's staff were integrated into Access Canberra, CMTEDD. Reporting under this division is incorporated into the reporting made by CMTEDD and can be sourced from the 2023-24 annual report of the Justice and Community Safety Directorate.

## Legal Services Directions

See the 2024-25 annual report of the Justice and Community Safety Directorate for reporting under this division.

## Territory Records

See the annual report of Chief Minister, Treasury and Economic, Development Directorate for reporting under this division.

As a result of the recent Machinery of Government (MoG) changes, future responsibilities previously managed by CMTEDD will transition to CED.

# Attachments

## Annual Report of the ACT Racing Appeals Tribunal

The Racing Appeals Tribunal (the Tribunal) is established by Part 5 of the *Racing Act 1999* (the Act). The Tribunal is independent and responsible for hearing and determining appeals from persons aggrieved by a decision of a controlling body or another organisation conducting a race meeting being held for the purpose of betting in the ACT. The functions of the Tribunal are contained in section 39 of the Act.

### Contact

Registrar of the Racing Appeals Tribunal  
Director, Gambling and Harm Prevention  
Access Canberra  
Phone: (02) 6207 0357

### Members

During the reporting period, the members of the Tribunal were:

Name	Position	Dates of current appointment
Mr Dominic Mulligan <sup>1</sup>	President	16 August 2024 – 15 August 2027
Mr Jonathan Hanton <sup>1</sup>	Deputy President	16 August 2024 – 15 August 2027
Mr Benjamin Gray	Member	16 August 2024 – 15 August 2027
Mr Joshua Nottle <sup>1</sup>	Member	16 August 2024 – 15 August 2027
Mr Paddy Moylan <sup>1</sup>	Member	16 August 2024 – 15 August 2027
Mr John Kalokerinos <sup>2</sup>	President	10 July 2021 – 9 July 2024
Mr Andrew Satsia <sup>2</sup>	Deputy President	10 July 2021 – 9 July 2024
Ms Kay Barralet <sup>2</sup>	Member	24 August 2021 – 23 August 2024
Mr Kanagasabai Vasan <sup>2</sup>	Member	10 July 2021 – 9 July 2024
Mr Benjamin Gray	Member	10 July 2021 – 9 July 2024
Mr Paul Barrett <sup>2</sup>	Member	24 August 2021 – 23 August 2024
Mr Desmond Gleeson <sup>2</sup>	Assessor	12 April 2024 – 11 April 2025

1 = New Member

2 = Departing Member

### Appeals lodged with the Tribunal

#### ***Mathew Cahill v Canberra Racing Club Inc.***

On Tuesday 29 April 2025, the ACT Racing Appeals Tribunal (the Tribunal), constituted by the President Mr Dominic Mulligan and Deputy President Jonathan Hanton, heard and determined the matter of Mathew Cahill v The Canberra Racing Club Inc.

This appeal was from a decision following an inquiry held by the Stewards on Wednesday 26 March 2025, in relation to race 4 on that day, at Thoroughbred Park in Canberra. Mr Cahill (the appellant)

was charged under *Australian Racing Rule AR 131(b)* which provides a rider must not, in the opinion of stewards:

(b) fail to ride his or her horse out to the end of the race and/or approaching the end of the race;

The appellant pleaded guilty to the riding offence and was penalised with a suspension of his licence to ride for a period of eight days, to commence on Tuesday 1 April 2025 and to expire on Wednesday 9 April 2025.

On 30 March 2025, the appellant lodged a notice of appeal against the severity of the penalty. The notice of appeal also sought a suspension of the decision pursuant to section 49 of the Racing Act 1999. That request was not opposed by the respondent. The President granted a suspension of the decision pending the hearing of the matter by the Tribunal.

#### Hearing Outcome

The Tribunal considered the evidence of the appellant and the submissions of both parties. The Tribunal dismissed Mr Cahill's appeal. The Tribunal agreed to delay the commencement of the eight-day suspension until 5 May 2025. Accordingly, the suspension of the appellant's licence to ride commenced on Monday, 5 May 2025, and he was able to ride again on Tuesday, 13 May 2025.

#### Contact for further information:

- Director, Gambling and Harm Prevention, Access Canberra
  - Phone: (02) 6207 0357

## List of Abbreviations and Acronyms

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<b>ACAT</b>	ACT Civil and Administrative Tribunal
<b>ACT</b>	Australian Capital Territory
<b>AGSS</b>	ACT Gambling Support Service
<b>ANAO</b>	Australian National Audit Office
<b>ANU</b>	Australian National University
<b>AS</b>	Australian Standard
<b>CMTEDD</b>	Chief Minister, Treasury and Economic Development Directorate
<b>EGM</b>	Electronic Gaming Machine
<b>FMA</b>	Financial Management Act 1996
<b>GCO</b>	Gambling Contact Officer
<b>GHAW</b>	Gambling Harm Awareness Week
<b>GRC</b>	Gambling and Racing Commission
<b>CRP</b>	Controlled Recurrent Payments
<b>GHPMF</b>	Gambling Harm Prevention and Mitigation Fund
<b>GST</b>	Goods and Services Tax
<b>ISO</b>	International Organisation for Standardisation
<b>MoU</b>	Memorandum of Understanding
<b>NZS</b>	New Zealand Standard
<b>RTP</b>	Return to Player

## Glossary of Technical Terms

<b>Class B gaming machine</b>	A gaming machine that consists of the game of draw poker or games derived from it, that requires player interaction or intervention
<b>Class C gaming machine</b>	A gaming machine that consists of games other than those typically played in casinos
<b>Commission</b>	ACT Gambling and Racing Commission
<b>Community contribution</b>	Expenditure by gaming machine licensees on eligible community contributions under the <i>Gaming Machine Act 2004</i>
<b>Compliance inspections</b>	Inspections undertaken to identify a licensee's compliance with current gaming legislation
<b>Disciplinary action</b>	A notice of reprimand, monetary penalty or suspension or cancellation of a gaming licence.
<b>Lottery</b>	Raffle, trade promotion, Keno, Housie etc under the <i>Lotteries Act 1964</i>
<b>Race bookmaking</b>	Means the carrying on (whether regularly or on one or more occasions) of the business of receiving or negotiating bets on races
<b>Return to Player</b>	The ratio of total wins to the total turnover in a game cycle
<b>Sports bookmaking</b>	Means the carrying on (whether regularly or on one or more occasions) of the business of receiving or negotiating sports bets

The background is a solid blue color. It features several abstract, organic shapes in shades of green and white. A large, thick, lime-green curved shape starts from the top left and curves towards the right. In the bottom left corner, there is a white curved shape. In the bottom right corner, there are two overlapping green shapes: a larger one on top and a smaller one below it. The text 'gamblingandracing.act.gov.au' is centered in the middle of the page.

[gamblingandracing.act.gov.au](http://gamblingandracing.act.gov.au)