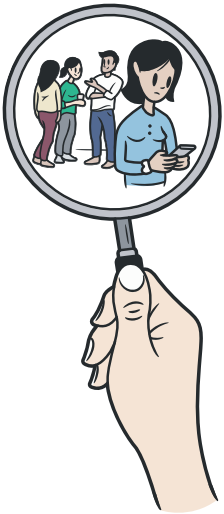


ACT Gambling and Racing Commission

STRATEGIC PLAN 2023-2024



WHAT WE DO

Administer gaming laws in the ACT to control, supervise and regulate gaming

Regulate and approve gaming and racing activities

Monitor and research the social impact of gambling

Support and fund activities that prevent and alleviate potential gambling harm in the community

Conduct inquiries and investigations into gaming and racing activities

Provide advice to Government

WHO DO WE IMPACT AND WHO ARE OUR STAKEHOLDERS?

ACT community

ACT Government and ACT Legislative Assembly

Territory's licensed gaming and wagering providers and their customers

Other gaming regulators and jurisdictions

OUR VALUES

Fairness and Integrity

Achievement and Excellence

Innovation and Development

Collaboration and Teamwork

KEY OBJECTIVES

Public Health Approach to Gambling Harm Prevention

Engage, Educate and Enforce

Valuing our Partnerships



HOW WILL WE ACHIEVE OUR OBJECTIVES?



SHARING ACCESS CANBERRA RESOURCES

The Gambling and Racing Commission has an MOU with the Chief Minister, Treasury and Economic Development Directorate. This details the services and functions undertaken by Access Canberra on behalf of the Commission in relation to the administration of gaming laws.

PUBLIC HEALTH APPROACH TO GAMBLING HARM PREVENTION

We will implement the *Strategy for gambling harm prevention in the ACT: A public health approach 2019-2024* through:

- Recognising that gambling harm affects the whole community, not just individual gamblers
- Acknowledging all forms of gambling products and the associated harm both in-venues and online
- Develop and implement initiatives based on the strategy's public health principles, governed by annual work plans, and monitored on a quarterly and annual basis
- Initiate and complete projects through the Gambling Harm Prevention and Mitigation Fund including:



- Counselling and relapse prevention services
- Training for the gambling industry and the community sector
- Gambling harm awareness activities

ENGAGE, EDUCATE AND ENFORCE

We will continue to engage with licensees and the gambling industry, directing resources where they are needed the most, using a risk-based approach to inform our regulatory and compliance activity.

We will detect, deter, and prevent non-compliance by:

- Ensuring industry understands regulatory obligations
- Scheduled, random, responsive and targeted inspections
- Robust decision making through data analytics, risk assessment and evaluation
- Taking proportionate enforcement action where necessary

We will maintain fairness and the integrity of the industry by:

- Minimising criminal/unethical activity
- Promoting consumer protection
- Minimising/Reducing the risk and cost, to the community and individuals, of harm from gambling



VALUING OUR PARTNERSHIPS



We will enhance the value of our partnerships through:

- Working with government (internally, interjurisdictionally and internationally), industry, the community sector, and the community to help prevent and reduce gambling harm in the ACT
- Collaboration and consultation with a commitment to innovative, continuous improvement and producing valued outcomes whilst approving and regulating gambling and racing activities
- Improving policy development and service delivery using data, analysis and research and providing independent advice on gambling harm prevention, consumer protection and gambling and racing regulations

FOUNDATIONAL DOCUMENTS

- *Gambling and Racing Control Act 1999*
- *Gambling and Racing Control (Code of Practice) Regulation 2002*
- Parliamentary & Governing Agreement, 10th ACT Legislative Assembly
- Strategy for Gambling Harm Prevention in the ACT: A Public Health Approach, 2019-2024
- Gambling and Racing Commission Statement of Intent
- Gambling and Racing Commission Annual Reports
- Service Charter, Regulatory Compliance & Enforcement Policy, Decision Making Policy, Complaint Investigation Policy