

QUESTIONNAIRE

SURVEY OF THE NATURE AND EXTENT OF GAMBLING, AND PROBLEM GAMBLING, IN THE ACT

Section A: Preamble

Good [morning/afternoon/evening] my name is [name], I'm calling from the Wallis Consulting Group on behalf of the ANU. The ACT Gambling and Racing Commission has asked us to conduct research on gambling, health and wellbeing. Your telephone number was randomly generated by our computer and we'd like to include the views of a member of your household.

Could I please speak to the youngest adult [male], aged 18 or over, who lives there?

ADD IF NECESSARY: The survey is being conducted for the ACT Gambling and Racing Commission, through the Centre for Gambling Research at the ANU.

IF QUERIED ABOUT HOW WE GOT THE NUMBER: Your household was selected through a process that generates telephone numbers at random from across the whole of the ACT.

IF RESPONDENT SAYS THEY ARE NOT A GAMBLER AND CAN'T SEE THE POINT OF PARTICIPATING:

We want to speak to both gamblers **and** non-gamblers. Your opinion is very valuable for this study.

IF SELECTED PERSON IS NOT AVAILABLE, ARRANGE A SUITABLE TIME TO CALL BACK. RECORD FIRST NAME AND DETAILS FOR CALL BACK

IF NO MALE RESIDENTS ASK TO SPEAK TO THE YOUNGEST FEMALE AGED 18 OR OVER

IF SELECTED PERSON IS AWAY FOR THE DURATION OF THE SURVEY (ie UNTIL THE 15th NOVEMBER), ASK FOR THE NEXT YOUNGEST [MALE] IN THE HOUSE HOLD

- | | | |
|---|---------------------------|------------------------|
| 1 | Yes | CONTINUE |
| 2 | No, refusal | GO TO TERMINATE |
| 3 | Make Callback appointment | RETURN TO SMS |
-

WHEN SPEAKING TO ULTIMATE RESPONDENT – REINTRODUCE & ADD

The interview may vary in length according to your answers. It could be less than 5 minutes, or could take up to 20 minutes of your time. We will treat all information provided in strict confidence, as far as allowed by law. You are free to stop, skip any question or have your data deleted at any stage during the interview.

May I go ahead with the survey now?

- | | | |
|---|--------------------|----------------------------------|
| 1 | Yes | CONTINUE |
| 2 | Not convenient now | MAKE APPOINTMENT |
| 3 | Refusal | TERMINATE (RECORD REASON) |

The interview may be monitored for quality purposes.
Please tell me if you don't want this to occur.

- 1 MONITORING ALLOWED
- 2 MONITORING NOT ALLOWED

SURVEY SCREEN

SQ1a. First, could you please tell me how many people aged 18 or over usually live in this household?

ENTER NUMBER _____

- 8 REFUSED
- 9 CAN'T SAY

SQ1b. For demographic purposes, could tell me your age please?

ENTER AGE IN YEARS _____

- 8 REFUSED **READ OUT AGE RANGES**
- 9 CAN'T SAY **READ OUT AGE RANGES**

IF UNWILLING TO GIVE AGE, READ OUT THE AGE RANGES:

- 1 Under 18 **TERMINATE**
- 2 18 – 24
- 3 25 – 29
- 4 30 – 34
- 5 35 – 39
- 6 40 – 44
- 7 45 – 49
- 8 50 – 54
- 9 55 – 59
- 10 60 – 64
- 11 65 – 69
- 12 70+
- 98 REFUSED **TERMINATE**

IF UNDER 18, SAY:

Thankyou for your time, but for this survey we only wish to speak to people 18 and over. Can I please speak with the youngest male in the household aged 18 or over?

REINTRODUCE AS NECESSARY

RETURN TO AGE QUESTION, THEN CONTINUE

SQ1c RECORD GENDER

- 1 Male
- 2 Female

- SQ2A I'm going to read out a list of popular gambling activities. Could you please tell me which of these you have participated in during the last 12 months? READ OUT
- 1 Played poker machines or gaming machines
 - 2 Bet on horse or greyhound races EXCLUDING sweeps
 - 3 Bought INSTANT scratch tickets
 - 4 Played lotto or ANY OTHER lottery game like Tattsлото, Powerball, the Pools, or \$2 Jackpot Lottery
 - 5 Played Keno at a club, hotel, casino or any other place
 - 6 Played table games at a casino such as Blackjack or Roulette
 - 7 Played bingo or housie at a club or hall
 - 8 Bet on a sporting or special event like football, cricket, tennis, a TV show, or election
 - 9 Played casino type games on the internet
 - 10 Played games like cards privately FOR MONEY at home or any other place
 - 11 Bought raffle tickets
 - 96 Played any other gambling activity EXCLUDING raffles or sweeps
FIRST OTHER MENTION - SINGLE CODE. SPECIFY. _____
 - 97 ALL OTHER MENTIONS – MULTICODES. SPECIFY _____
 - 99 None of the above DON'T READ OUT

PRE SQ2A1 IF PURCHASED INSTANT SCRATCH TICKETS (SQ2A=3) CONTINUE, ELSE GO TO PRE SQ2A2

- SQ2A1 Were those scratch tickets bought for yourself or for someone else?
- 1 Yes – some or all were bought for self
 - 2 No – all bought for someone else **NOT A SCRATCH TICKET BUYER**
 - 8 REFUSED
 - 9 CAN'T SAY

PRE SQ2A2 IF PURCHASED LOTTO OR LOTTERY TICKETS (SQ2A=CODE 4) CONTINUE, ELSE GO TO PRESQ2B1

- SQ2A2 Were those lotto or lottery tickets bought for yourself or for someone else?
INTERVIEWER INSTRUCTION : IF ANY BOUGHT FOR SELF RECORD "YES"
- 1 Yes – some or all were bought for self
 - 2 No – all bought for someone else **NOT A LOTTO/LOTTERY BUYER**
 - 8 REFUSED
 - 9 CAN'T SAY

PRE SQ2B1 IF ONLY "BOUGHT RAFFLE TICKETS" OR "NONE OF THE ABOVE" (CODE 11 OR 99) GO TO SQ3, ELSE CONTINUE

During this interview I'll ask about how often you take part in the gambling activities you've mentioned. You can give your answers in number of times per week, per month or per year.

IF MORE THAN ONE 'OTHER' MENTION (SQ2A=CODE 97) CONTINUE ELSE GO TO PRE SQ2C1

- SQ2B1 Of [TEXT FROM SQ2A CODE 96 & CODE 97], which one have you done the MOST in the last 12 months? SINGLE RESPONSE
- 97 Main 'other' type of gambling SPECIFY _____
 - 98 REFUSED
 - 99 CAN'T SAY

PRE SQ2B2a IF GIVES ONE MAIN OTHER ACTIVITY (SQ2A=CODE 96 BUT NOT 97, OR SQ2B1=CODE 97) CONTINUE ELSE GO TO PRE SQ2C1

SQ2B2a In the last 12 months, how many times per week OR per month OR per year have you taken part in (INSERT ANSWER GIVEN AT SQ2A, OR SQ2B1)? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR. IF CAN'T SAY, ENCOURAGE BEST GUESS

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

PRE SQ2C1 IF RESPONDENT HAS PLAYED POKER MACHINES OR GAMING MACHINES (SQ2A=CODE 1) ASK SQ2C1

SQ2C1 In the last 12 months, how many times per week OR per month OR per year have you played poker machines or gaming machines? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR. IF CAN'T SAY, ENCOURAGE BEST GUESS FOR THIS AND ALL SUBSEQUENT QUESTIONS WHICH ASK FOR FREQUENCIES OR VALUES

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS BET ON HORSE OR GREYHOUND RACES EXCLUDING SWEEPS (CODE 2 AT SQ2A) ASK SQ2C2

SQ2C2. In the last 12 months, how many times per week OR per month OR per year have you bet on horse or greyhound races excluding sweeps? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS BOUGHT INSTANT SCRATCH TICKETS (CODE 3 AT SQ2A, AND SQ2A2=CODE 1) ASK SQ2C3

SQ2C3 In the last 12 months, how many times per week OR per month OR per year have you bought INSTANT scratch tickets? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS PLAYED LOTTO OR ANY OTHER LOTTERY GAME (CODE 4 AT SQ2A, AND SQ2A2-CODE 1) ASK SQ2C4

SQ2C4 In the last 12 months, how many times per week OR per month OR per year have you played Lotto or any other lottery game? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS PLAYED KENO AT A CLUB, HOTEL OR CASINO (CODE 5 AT SQ2A) ASK SQ2C5

SQ2C5 In the last 12 months, how many times per week OR per month OR per year have you played Keno at a club, hotel, or casino? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS PLAYED TABLE GAMES AT A CASINO SUCH AS BLACKJACK OR ROULETTE (CODE 6 AT SQ2A) ASK SQ2C6

SQ2C6 In the last 12 months, how many times per week OR per month OR per year have you played table games at a casino such as Blackjack or Roulette? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS PLAYED BINGO OR HOUSIE AT A CLUB OR HALL (CODE 7 AT SQ2A) ASK SQ2C7

SQ2C7 In the last 12 months, how many times per week OR per month OR per year have you played bingo or 'housie' at a club or hall? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS BET ON A SPORTING OR SPECIAL EVENT LIKE FOOTBALL, CRICKET, TENNIS, A TV SHOW, OR ELECTION (CODE 8 AT SQ2A) ASK SQ2C8

SQ2C8 In the last 12 months, how many times per week OR per month OR per year have you bet on a sporting or special event like football, cricket, tennis, a TV show, or election? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS PLAYED CASINO TYPE GAMES ON THE INTERNET (CODE 9 AT SQ2A) ASK SQ2C9

SQ2C9 In the last 12 months, how many times per week OR per month OR per year have you played casino type games on the internet? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

IF RESPONDENT HAS PLAYED GAMES LIKE CARDS PRIVATELY FOR MONEY AT HOME OR ANY OTHER PLACE (CODE 10 AT SQ2A) ASK SQ2C10

SQ2C10 In the last 12 months, how many times per week OR per month OR per year have you played games like cards privately FOR MONEY at home or elsewhere? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 8 REFUSED
- 9 CAN'T SAY

SQ3 CLASSIFICATION FOR GAMBLING STATUS QUOTAS. THE COMPUTER WILL CALCULATE THE ANNUAL FREQUENCY OF GAMBLING FROM ALL ACTIVITIES AT SQ2.

NON-GAMBLERS

IF RESPONDENT DOES NOT PARTICIPATE IN GAMBLING, OR ONLY PARTICIPATES IN RAFFLES (SQ2A= EITHER CODE 99 OR ONLY CODE 11), THEY ARE CLASSIFIED AS NON-GAMBLERS.

NON-REGULAR GAMBLERS

IF RESPONDENT'S OVERALL FREQUENCY OF PARTICIPATION IN GAMBLING ACTIVITIES IS LESS THAN WEEKLY ie LESS THAN 52 TIMES A YEAR, THEY ARE CLASSIFIED AS NON-REGULAR GAMBLERS.

REGULAR GAMBLERS

IF RESPONDENT'S OVERALL PARTICIPATION IN GAMBLING ACTIVITIES OTHER THAN LOTTERY GAMES OR INSTANT SCRATCH TICKETS IS AT LEAST WEEKLY ie 52 TIMES A YEAR, THEY ARE CLASSIFIED AS REGULAR GAMBLERS

SQ3 CLASSIFICATION PRIOR TO RANDOM SELECTION (NOT ASKED)

- 1 Regular gambler (weekly)
- 2 Non regular gambler (past year)
- 3 Non gambler

PRE SQ3B: IF SQ3=3 GO TO PRE SQ4

- SQ3b Subtracting any winnings, how much money, in dollars, did you spend across all these activities IN THE LAST 12 MONTHS? Would you say you were out of pocket ...READ OUT;
- 1 1-259 (that's less than \$5 a week)
 - 2 260-519 (that's up to about \$10 a week)
 - 3 520-1499 (between \$10 and \$29 a week)
 - 4 1500-1999 (between \$30 and \$39 a week)
 - 5 2000 or more (about \$40 a week or more)
 - 8 REFUSED
 - 9 CAN'T SAY

IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

READ BRACKETED TEXT IF PROMPTING IS REQUIRED.

PRE SQ4: AFTER SQ3b:

THE COMPUTER WILL SELECT ONE IN TWO NON-GAMBLERS, AND ONE IN FOUR NON-REGULAR GAMBLERS TO CONTINUE WITH THIS SURVEY.

ALL REGULAR GAMBLERS WILL CONTINUE. HOWEVER ALL PARTICIPANTS REPORTING THAT THEY SPEND \$2000 OR MORE (IF SQ3B=5) WILL ALSO BE SELECTED.

IF THE PROGRAM SELECTS THIS INTERVIEW TO BE TERMINATED, THANK & CLOSE.

- SQ4 SAMPLE AFTER RANDOM SELECTION – SPLITS NON REGULAR INTO MONTHLY & LESS THAN MONTHLY (DISPLAY ON SCREEN)
- 1 Weekly (52+ times a year other than lottery or scratch tickets)
 - 2 Monthly (12-51 times a year other than lottery or scratch tickets)
 - 3 Less than monthly (1-11 times a year)
 - 4 Non gambler (not in last year)

IF SQ4=4 CONTINUE ELSE GO TO SECTION B

- SQ5 Think back before the last 12 months. Have you EVER lost more than \$2000 on gambling over a 12 month period? That's about \$38 per week.
- 1 Yes
 - 2 No
 - 8 REFUSED
 - 9 CAN'T SAY

- SQ6 Other than lottery, scratch tickets or raffles, have you EVER gambled more than 12 times over a 12 month period? That's about once a month.
- 1 Yes
 - 2 No **GO TO SECTION B**
 - 8 REFUSED
 - 9 CAN'T SAY

- SQ7 Other than lottery, scratch tickets or raffles, have you EVER gambled more than 52 times over a 12 month period? That's about once a week?
- 1 Yes
 - 2 No
 - 8 REFUSED
 - 9 CAN'T SAY

Section B: Attitudes to gambling

ASK ALL

As you know, gambling is a popular leisure activity for many people. I'm going to read some statements about gambling and I'd like to hear your opinion about them.

B1 What do you think of the statement that overall, gambling does more good than harm for the community? Do you ...READ OUT

- 1 Strongly agree
- 2 Slightly agree
- 3 Neither agree nor disagree
- 4 Slightly disagree
- 5 Strongly disagree
- 8 REFUSED
- 9 CAN'T SAY

B2 Do you think the number of poker machines and other gaming machines currently available in your local community should be increased, decreased or stay the same? PROBE: And do you think that (increase/decrease) should be small or large?

- 1 Large increase
- 2 Small increase
- 3 Stay the same
- 4 Small decrease
- 5 Large decrease
- 8 REFUSED
- 9 HAVE NO OPINION/CAN'T SAY

B3 In the ACT ATMS are not allowed in gaming machine areas, but they are allowed in the venues. Do you think ATMs should be available in gaming machine venues?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 HAVE NO OPINION / CAN'T SAY

B4 In the last 12 months have any of your family or friends had a problem with their gambling?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 CAN'T SAY

PRE B5: IF NON-GAMBLER (SQ4=4) GO TO O6, ELSE CONTINUE

B5 How often do you gamble on the internet? Would you say...READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes, or
- 4 Often
- 8 REFUSED
- 9 HAVE NO OPINION/CAN'T SAY

B6 Looking back over the last 12 months, how would you rate your experience of gambling. Would you say it has made your life ... READ OUT

- 1 A lot more enjoyable
- 2 A little more enjoyable
- 3 Made no difference to your life

- 4 A little less enjoyable
- 5 A lot less enjoyable
- 8 REFUSED
- 9 CAN'T SAY

B7 When you gamble, do you gamble...READ OUT. MULTIPLE RESPONSE.

- 1 By yourself
- 2 With a friend
- 3 With a group of friends, or
- 4 With family members, including your partner?
- 5 NONE OF THE ABOVE
- 8 REFUSED
- 9 CAN'T SAY

Section C: Poker & Gaming Machines

PRE SECTION C IF PLAYED POKER MACHINES OR GAMING MACHINES (SQ2A=CODE 1) CONTINUE, ELSE GO TO PRE SECTION D

You mentioned earlier that you played poker and gaming machines abouttimes per in the last 12 months. (INSERT FREQUENCY FROM SQ2C1)

C1 Subtracting any winnings, how much money did you spend on poker and gaming machines in INSERT an average WEEK/an average MONTH/in the last 12 months FROM SQ2C1? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____per year
- 8 REFUSED
- 9 CAN'T SAY

C2 For how long do you usually play poker or gaming machines when you visit a venue? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.

- 1 Hours _____ hours
- 2 Minutes _____ minutes
- 8 REFUSED
- 9 CAN'T SAY

C3 How often do you withdraw money from an ATM at a venue when you play the poker or gaming machines? Is it... READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 8 REFUSED
- 9 CAN'T SAY

C5 What type of gaming machine do you USUALLY play?

- 1 Poker machines ('pokies')
- 98 Other gaming machine (SPECIFY)_____
- 98 REFUSED
- 99 CAN'T SAY

C6 What value machine do you usually play, is it READ OUT. MULTIPLE RESPONSE

- 1 1 cent
- 2 2 cents
- 3 5 cents
- 4 10 cents
- 5 20 cents
- 6 50 cents
- 7 \$1
- 8 \$2
- 9 Higher than \$2
- 10 Not relevant for the type of machine
- 98 REFUSED
- 99 CAN'T SAY

C7 Do you usually bet more than 1 line at each press of the button?

- 1 Yes
- 2 No **GO TO C10**
- 3 Not relevant for type of machine **GO TO C13a**
- 8 REFUSED **GO TO C10**
- 9 CAN'T SAY **GO TO C10**

C8 Is that... READ OUT

- 1 Rarely
- 2 Sometimes
- 3 Often
- 4 Always
- 8 REFUSED **GO TO C10**
- 9 CAN'T SAY **GO TO C10**

C9 And how many lines do you usually play on those occasions?

- Number of lines _____
- 8 REFUSED
 - 9 CAN'T SAY

C10 Do you bet more than 1 credit per line?

- 1 Yes
- 2 No **GO TO C13a**
- 8 REFUSED **GO TO C13a**
- 9 CAN'T SAY **GO TO C13a**

C11 Is that... READ OUT

- 1 Rarely
- 2 Sometimes
- 3 Often
- 4 Always
- 8 REFUSED **GO TO C13a**
- 9 CAN'T SAY **GO TO C13a**

C12 And how many credits do you usually play on those occasions?

- Number credits _____
- 8 REFUSED
 - 9 CAN'T SAY

C13a Do you have a card which you can use to earn bonus points when you play the machines?

- 1 Yes
- 2 No **GO TO PRE SECTION D**
- 8 REFUSED **GO TO PRE SECTION D**
- 9 CAN'T SAY **GO TO PRE SECTION D**

C13b How often do you use this card when playing, is it... READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 8 REFUSED
- 9 CAN'T SAY

C14 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON EGMS.

C15 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON EGMS. (ON AN ANNUAL BASIS)

Section D: Horses and greyhounds

**PRE SECTION D IF BET ON HORSE OR GREYHOUND RACES (SQ2A=CODE 2)
CONTINUE, ELSE GO TO PRE SECTION E**

You mentioned earlier that you bet on horse or greyhound races IN THE LAST 12 MONTHS.

D1a In the last 12 months, on how many days per week OR per month OR per year have you bet on the races when you have been AT A RACETRACK? ENTER FREQUENCY THEN RECORD TIMES PER WEEK/MONTH/YEAR.

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 4 None **GO TO D2a**
- 8 REFUSED **GO TO D2a**
- 9 CAN'T SAY **GO TO D2a**

D1b Subtracting any winnings, how much money did you spend on races at a RACETRACK in INSERT an average WEEK/an average MONTH/ in the last 12 months FROM D1a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$ _____per week
- 2 Month \$ _____per month
- 3 Year \$ _____past year
- 8 REFUSED
- 9 CAN'T SAY

D2a In the last 12 months, on how many days per week OR per month OR per year have you bet on the races at an OFF-COURSE VENUE such as a TAB agency, club, hotel or casino? ENTER FREQUENCY THEN RECORD TIMES PER WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 4 None **GO TO D3a**
- 8 REFUSED **GO TO D3a**
- 9 CAN'T SAY **GO TO D3a**

D2b Subtracting any winnings, how much money did you spend on races at AN OFF COURSE VENUE in INSERT an average WEEK/an average MONTH/ in the last 12 months FROM D2a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____past year
- 8 REFUSED
- 9 CAN'T SAY

D3a In the last 12 months, on how many days per week OR per month OR per year have you bet on the races by PHONE? ENTER FREQUENCY THEN RECORD TIMES PER WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 4 None **GO TO D4a**
- 8 REFUSED **GO TO D4a**
- 9 CAN'T SAY **GO TO D4a**

D3b Subtracting any winnings, how much money did you spend on races at by PHONE in INSERT an average WEEK/an average MONTH/ in the last 12 months FROM D3a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____past year
- 8 REFUSED
- 9 CAN'T SAY

D3c In the last 12 months when you bet on races by phone, who did you usually bet with? READ OUT

- 1 ACTTAB
- 2 ACT bookmaker
- 3 A bookmaker in another state
- 4 TAB in another state
- 5 OTHER (Specify)
- 8 REFUSED
- 9 CAN'T SAY

D4a In the last 12 months, on how many days per week OR per month OR per year have you bet on the races VIA THE INTERNET? ENTER FREQUENCY THEN RECORD TIMES PER WEEK/MONTH/YEAR

- 1 Week _____per week
- 2 Month _____per month
- 3 Year _____per year
- 4 None **GO TO PRE SECTION E**
- 8 REFUSED **GO TO PRE SECTION E**
- 9 CAN'T SAY **GO TO PRE SECTION E**

D4b Subtracting any winnings, how much money did you spend on races VIA THE INTERNET in INSERT an average WEEK/an average MONTH/ in the last 12 months FROM D4a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____past year
- 8 REFUSED
- 9 CAN'T SAY

- D4c In the last 12 months when you bet on races via the internet, who did you usually bet with? READ OUT
- 1 ACTTAB
 - 2 ACT bookmaker
 - 3 A bookmaker in another state
 - 4 TAB in another state
 - 5 OTHER (Specify)
 - 8 REFUSED
 - 9 CAN'T SAY

D5 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON HORSES OR GREYHOUNDS.

D6 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON HORSES OR GREYHOUNDS. (ON AN ANNUAL BASIS)

Section E: Instant scratch tickets

PRE SECTION E IF BOUGHT INSTANT SCRATCH TICKETS (SQ2A=CODE 3, AND SQ2A1=CODE 1) CONTINUE, ELSE GO TO PRE SECTION F

You mentioned earlier that you bought instant scratch tickets in the last 12 months.

E1 Subtracting any winnings, how much money did you spend on instant scratch tickets in INSERT an average WEEK/ an average MONTH/the last 12 months FROM SQ2C3? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____per year
- 8 REFUSED
- 9 CAN'T SAY

E3 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON INSTANT SCRATCH TICKETS.

E4 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON INSTANT SCRATCH TICKETS. (ON AN ANNUAL BASIS)

Section F: Lotto & Lottery Games

PRE SECTION F IF PLAYED LOTTO OR ANY OTHER LOTTERY GAME (SQ2A=CODE 4, AND SQ2A2=CODE 1) CONTINUE, ELSE GO TO PRE SECTION G

I'd like you to think about the lottery games you have played in the last 12 months.

F1 Please tell me if you have played each of the following games in the last 12 months. READ OUT. MULTIPLE RESPONSE.

- 1 Lotto Saturday or Tattslotto
- 2 Lotto Monday

- 3 Lotto Wednesday
- 4 Oz Lotto or Super7's Oz lotto (Tue night)
- 5 Powerball (Thursdays)
- 6 The Pools or "6 from 38 Pools"(Saturday)
- 7 Lotto Strike (Mon, Wed and Saturday)
- 8 \$2 Jackpot lottery
- 9 \$5 Jackpot lottery
- 10 Super 66 (Saturday)
- 11 None of these (DON'T READ OUT)

F2 Subtracting any winnings, how much money did you spend on lotto or any other lottery game in INSERT an average WEEK/an average MONTH/the last 12 months FROM SQ2C4? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____per year
- 8 REFUSED
- 9 CAN'T SAY

F3 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON LOTTO AND LOTTERY GAMES.

F4 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON LOTTO AND LOTTERY GAMES. (ON AN ANNUAL BASIS)

Section G: Table Games at Casino

PRE SECTION G IF PLAYED TABLE GAMES AT CASINO (SQ2A = 6) CONTINUE ELSE GO TO PRE SECTION H

You mentioned earlier that you played table games like Blackjack or Roulette at a casino about times per in the last 12 months. (INSERT FREQUENCY FROM SQ2c6)

G1 Subtracting any winnings, how much money did you spend on table games at a casino INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM SQ2C6? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$_____per week
- 2 Month \$_____per month
- 3 Year \$_____in past year
- 8 REFUSED
- 9 CAN'T SAY

G2 For how long do you usually play the table games when you visit a casino? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.

- 1 Hours _____ hours
- 2 Minutes _____ minutes
- 8 REFUSED
- 9 CAN'T SAY

- G3 How often do you withdraw money from an ATM near a casino to play the table games? Is that ...READ OUT
- 1 Never
 - 2 Rarely
 - 3 Sometimes
 - 4 Often
 - 5 Always
 - 8 REFUSED
 - 9 CAN'T SAY
- G4 **COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON TABLE GAMES AT CASINO.**
- G5 **COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON TABLE GAMES AT CASINO. (ON AN ANNUAL BASIS)**

Section H: Keno

PRE SECTION H IF PLAYED KENO AT CLUB, HOTEL, OR CASINO (SQ2A=CODE 5) CONTINUE, ELSE GO TO PRE SECTION I

You mentioned earlier that you played Keno abouttimes per in the last 12 months. (INSERT FREQUENCY FROM SQ2c5)

- H1 Subtracting any winnings, how much money did you spend on keno in INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM SQ2C5?
IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'
- 1 Week \$_____per week
 - 2 Month \$_____per month
 - 3 Year \$_____ past year
 - 8 REFUSED
 - 9 CAN'T SAY
- H2 For how long do you usually play Keno on those occasions? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.
- 1 Hours _____ hours
 - 2 Minutes _____ minutes
 - 8 REFUSED
 - 9 CAN'T SAY
- H3 **COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON KENO.**
- H4 **COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON KENO (ON AN ANNUAL BASIS)**

Section I: Bingo or Housie

**PRE SECTION I IF PLAYED BINGO OR 'HOUSIE' AT A CLUB OR HALL (SQ2A =CODE 7)
CONTINUE, ELSE GO TO PRE SECTION J**

You mentioned earlier that you have played Bingo or housie times per in the last 12 months. (INSERT FREQUENCY GIVEN AT SQ2C7)

I1 Subtracting any winnings, how much money did you spend on Bingo or housie in INSERT an average WEEK/an average MONTH/the last 12 months FROM SQ2C7?
IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$ _____ per week
- 2 Month \$ _____ per month
- 3 Year \$ _____ per year
- 8 REFUSED
- 9 CAN'T SAY

I3 For how long do you usually play Bingo or housie on those occasions? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.

- 1 Hours _____ hours
- 2 Minutes _____ minutes
- 8 REFUSED
- 9 CAN'T SAY

I4 **COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF PLAYING BINGO OR HOUSIE.**

I5 **COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE ON PLAYING BINGO OR HOUSIE. (ON AN ANNUAL BASIS)**

Section J: Sports Betting & Other Events

**PRE SECTION J IF BET ON A SPORTING OR SPECIAL EVENT LIKE FOOTBALL, CRICKET, TENNIS, A TV SHOW, OR ELECTION (SQ2A =CODE 8),
CONTINUE, ELSE GO TO PRE SECTION K**

You mentioned earlier you bet on a sporting or special event like football, cricket, tennis, a TV show, or election in the last 12 months.

J1 When you place your bets, who do you usually bet with? READ OUT

- 1 ACTTAB
- 2 ACT bookmaker
- 3 A bookmaker in another state
- 4 TAB in another state
- 5 OTHER (Specify)
- 8 REFUSED
- 9 CAN'T SAY

J2a In the last 12 months, on how many days per week OR per month OR per year have you bet on a sporting event or other event IN PERSON? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week \$ _____ per week
- 2 Month \$ _____ per month
- 3 Year \$ _____ per year
- 4 NONE **GO TO J3a**
- 8 REFUSED **GO TO J3a**
- 9 CAN'T SAY **GO TO J3a**

J2b Subtracting any winnings how much money did you spend on sports or other events IN PERSON in INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM J2a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$ _____ per week
- 2 Month \$ _____ per month
- 3 Year \$ _____ past year
- 8 REFUSED
- 9 CAN'T SAY

J3a In the last 12 months, on how many days per week OR per month OR per year have you bet on a sporting or other event BY PHONE? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____ per week
- 2 Month _____ per month
- 3 Year _____ per year
- 4 NONE **GO TO J4a**
- 8 REFUSED **GO TO J4a**
- 9 CAN'T SAY **GO TO J4a**

J3b Subtracting any winnings how much money did you bet on sports or other events by PHONE in INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM J3a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$ _____ per week
- 2 Month \$ _____ per month
- 3 Year \$ _____ past year
- 8 REFUSED
- 9 CAN'T SAY

J4a In the last 12 months, on how many days per week OR per month OR per year have you bet on a sporting or other event VIA THE INTERNET? ENTER FREQUENCY THEN RECORD WEEK/MONTH/YEAR

- 1 Week _____ per week
- 2 Month _____ per month
- 3 Year _____ per year
- 4 None **GO TO NEXT SECTION**
- 8 REFUSED **GO TO NEXT SECTION**
- 9 CAN'T SAY **GO TO NEXT SECTION**

J4b Subtracting any winnings, how much money did you bet on sports or other events VIA THE INTERNET in INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM J4a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'

- 1 Week \$ _____ per week
- 2 Month \$ _____ per month
- 3 Year \$ _____ past year
- 8 REFUSED
- 9 CAN'T SAY

- J5 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON SPORTING OR OTHER EVENTS.**
- J6 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON SPORTING OR OTHER EVENTS. (ON AN ANNUAL BASIS)**

Section K: Casino type games on the Internet

PRE SECTION K IF PLAYED CASINO TYPE GAMES FOR MONEY ON THE INTERNET (SQ2A =CODE 9) CONTINUE, ELSE GO TO PRE SECTION L

You mentioned earlier that you played casino type games on the internettimes per in the last 12 months. (INSERT FREQUENCY FROM SQ2c9)

- K1 Did you play casino type games on the internet for money or just for points?**
 - 1 Only played for points **GO TO PRE SECTION L**
 - 2 Only played for money
 - 3 Played for both money and points at different times
 - 8 REFUSED **GO TO PRE SECTION L**
 - 9 CAN'T SAY **GO TO PRE SECTION L**

- K1a For how long did you usually play casino type games on the internet when you played for money? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.**
 - 1 Hours _____ hours
 - 2 Minutes _____ minutes
 - 8 REFUSED
 - 9 CAN'T SAY

- K1b Subtracting any winnings, how much money did you spend playing casino type games on the internet in INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM SQ2c9? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?**
 - 1 Week \$_____per week
 - 2 Month \$_____per month
 - 3 Year \$_____ past year
 - 8 REFUSED
 - 9 CAN'T SAY

- K2 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON INTERNET GAMES.**

- K3 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON INTERNET GAMES. (ON AN ANNUAL BASIS)**

Section L: Private games like cards

PRE SECTION L IF PLAYED GAMES LIKE CARDS PRIVATELY FOR MONEY (SQ2A =CODE 10) CONTINUE, ELSE GO TO PRE SECTION M

You mentioned earlier that you have played games like cards privately FOR MONEY at home or another place.....times per in the last 12 months. (INSERT FREQUENCY FROM SQ2c9)

- L1 For how long do you usually play on these occasions? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.
- 1 Hours _____ hours
 - 2 Minutes _____ minutes
 - 8 REFUSED
 - 9 CAN'T SAY
- L2 Subtracting any winnings, how much money did you spend playing games like cards privately in an average WEEK/ an average MONTH/ in the last 12 months FROM SQ2c10? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount?'
- 1 Week \$_____per week
 - 2 Month \$_____per month
 - 3 Year \$_____ past year
 - 8 REFUSED
 - 9 CAN'T SAY
- L3 COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON PRIVATE CARD GAMES.
- L4 COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON PRIVATE CARD GAMES. (ON AN ANNUAL BASIS)

Section M: Other Gambling Activities

PRE SECTION M IF PLAYED ANY OTHER GAMBLING ACTIVITIES (CODES 96 OR 97 AT SQ2A) CONTINUE, ELSE GO TO M5

You mentioned earlier that you played (INSERT OTHER GAMBLING ACTIVITIES)times per in the last 12 months. (INSERT FREQUENCY FROM SQ2b2a)

- M1 For how long do you usually gamble on that activity when you play? RECORD WHETHER ANSWER HAS BEEN GIVEN IN HOURS OR MINUTES, THEN RECORD THE NUMBER GIVEN.
- 1 Hours _____ hours
 - 2 Minutes _____ minutes
 - 8 REFUSED
 - 9 CAN'T SAY

- M2 Subtracting any winnings, how much money did you spend on INSERT ACTIVITY in INSERT an average WEEK/ an average MONTH/ in the last 12 months FROM SQ2B2a? IF 'CANT SAY' PROBE: 'Can you give me an approximate amount? ENTER DOLLARS PER WEEK/MONTH/IN PAST YEAR
- 1 Week \$_____per week
 - 2 Month \$_____per month
 - 3 Year \$_____ past year
 - 8 REFUSED
 - 9 CAN'T SAY
- M3 **COMPUTER IS TO CALCULATE THE TOTAL FREQUENCY OF BETTING ON OTHER GAMBLING ACTIVITIES.**
- M4 **COMPUTER IS TO CALCULATE THE TOTAL EXPENDITURE OF BETTING ON OTHER GAMBLING ACTIVITIES. (ON AN ANNUAL BASIS)**
- M5 **COMPUTER CALCULATES TOTAL NET EXPENDITURE ACROSS ALL ACTIVITIES**
- M6 **IF M5>=\$2000 CODE M6=1; IF M5<\$2000 CODE M6=0**

Section N: CPGI

PRE SECTION N: IF SQ4= 1 OR SQ4=2 OR M6=1 OR SQ3B=5 CONTINUE ELSE GO TO PRE SECTION O

The next questions are based on the past 12 months. Some may not apply to you but please try to answer as accurately as possible. Remember that all your answers are confidential. The categories to use are never, sometimes most of the time or almost always.

- N1 In the past 12 months, have you bet more than you could really afford to lose? Would you say never, sometimes, most of the time, or almost always?
- 1 Never
 - 2 Sometimes
 - 3 Most of the time
 - 4 Almost always
 - 8 REFUSED
 - 9 CAN'T SAY
- N2 In the past 12 months, have you needed to gamble with larger amounts of money to get the same feeling of excitement? Would you say never, sometimes, most of the time, or almost always?
- 1 Never
 - 2 Sometimes
 - 3 Most of the time
 - 4 Almost always
 - 8 REFUSED
 - 9 CAN'T SAY
- N3 In the past 12 months, when you gambled, have you gone back another day to try to win back the money you lost?
- 1 Never
 - 2 Sometimes
 - 3 Most of the time
 - 4 Almost always

- 8 REFUSED
- 9 CAN'T SAY

N4 In the past 12 months, have you borrowed money or sold anything to get money to gamble?

- 1 Never
- 2 Sometimes
- 3 Most of the time
- 4 Almost always
- 8 REFUSED
- 9 CAN'T SAY

N5 In the past 12 months, have you felt that you might have a problem with gambling?

- 1 Never
- 2 Sometimes
- 3 Most of the time
- 4 Almost always
- 8 REFUSED
- 9 CAN'T SAY

N6 In the past 12 months, have people criticized your betting or told you that you had a gambling problem, regardless of whether or not you thought it was true?

- 1 Never
- 2 Sometimes
- 3 Most of the time
- 4 Almost always
- 8 REFUSED
- 9 CAN'T SAY

N7 In the past 12 months, have you felt guilty about the way you gamble or what happens when you gamble?

- 1 Never
- 2 Sometimes
- 3 Most of the time
- 4 Almost always
- 8 REFUSED
- 9 CAN'T SAY

N8 In the past 12 months, has your gambling caused you any health problems, including stress or anxiety?

- 1 Never
- 2 Sometimes
- 3 Most of the time
- 4 Almost always
- 8 REFUSED
- 9 CAN'T SAY

N9 In the past 12 months, has your gambling caused any financial problems for you or your household?

- 1 Never
- 2 Sometimes
- 3 Most of the time
- 4 Almost always
- 8 REFUSED
- 9 CAN'T SAY

O10 IDENTIFYING PAST & CURRENT REGULAR GAMBLERS
 IF SQ5=1, CODE O10=1; GO TO PRE SECTION P
 IF SQ6=1, CODE O10=1; GO TO PRE SECTION P
 IF O1=1, CODE O10=1; GO TO PRE SECTION P
 IF O2=1, CODE O10=1; GO TO PRE SECTION P

**IF SQ3B=CODE 5, OR SQ4=CODE 1, OR SQ4= CODE 2, OR M6=1, CODE O10=2,
 ELSE CODE O10=0**

**O10 2=CURRENT MONTHLY OR BIG SPENDER
 1=PAST MONTHLY OR BIG SPENDER
 0=NEVER MONTHLY OR BIG SPENDER**

Section P: Harm items

**PRE SECTION P ASK IF O10=1 or O10=2 OR O6=1 OR N5=2, 3 OR 4 OR SQ3B=5
 CONTINUE, ELSE GO TO PRE SECTION Q**

The next questions relate to what people have said about their gambling. Remember we will treat all information confidentially, as far as allowed by law and you are free to skip any questions. Please tell me whether any of these questions apply to you.

P2a Has your gambling ever adversely affected how well you perform in your job?
 1 Yes
 2 No **GO TO P3a**
 8 REFUSED **GO TO P3a**
 9 CAN'T SAY **GO TO P3a**

PRE P2b IF O10=1 AND (SQ4=3 or 4) GO TO P3A ELSE CONTINUE

P2b And has this happened in the last 12 months?
 1 Yes
 2 No
 8 REFUSED
 9 CAN'T SAY

P3a Have you ever changed or been dismissed from your job as a result of problems related to your gambling?
 1 Yes
 2 No **GO TO P4a**
 8 REFUSED **GO TO P4a**
 9 CAN'T SAY **GO TO P4a**

PRE P3a IF O10=1 AND (SQ4=3 or 4) GO TO P4A ELSE CONTINUE

P3b And has this happened in the last 12 months?
 1 Yes
 2 No
 8 REFUSED
 9 CAN'T SAY

P4a Has your gambling ever left you with not enough time to look after your family's interests?
1 Yes
2 No **GO TO P5a**
8 REFUSED **GO TO P5a**
9 CAN'T SAY **GO TO P5a**

PRE P4b IF O10=1 AND (SQ4=3 or 4) GO TO P5a ELSE CONTINUE

P4b And has this happened in the last 12 months?
1 Yes
2 No
8 REFUSED
9 CAN'T SAY

P5a Have your gambling debts ever caused you to be declared bankrupt?
1 Yes
2 No **GO TO P6a**
8 REFUSED **GO TO P6a**
9 CAN'T SAY **GO TO P6a**

PRE P5b IF O10=1 AND (SQ4=3 or SQ4=4) GO TO P6a ELSE CONTINUE

P5b And has this happened in the last 12 months?
1 Yes
2 No
8 REFUSED
9 CAN'T SAY

P6a Has your gambling ever led to the break-up of an important relationship in your life?
1 Yes
2 No **GO TO P7a**
8 REFUSED **GO TO P7a**
9 CAN'T SAY **GO TO P7a**

PRE P6b IF O10=1 AND (SQ4=3 or SQ4=4) GO TO P7a ELSE CONTINUE

P6b And has this happened in the last 12 months?
1 Yes
2 No
8 REFUSED
9 CAN'T SAY

P7a Have you ever been in trouble with the police because of activities related to your gambling?
1 Yes
2 No **GO TO P8a**
8 REFUSED **GO TO P8a**
9 CAN'T SAY **GO TO P8a**

PRE P7b IF O10=1 AND (SQ4=3 or SQ4=4) GO TO P8a ELSE CONTINUE

P7b And has this happened in the last 12 months?
1 Yes
2 No
8 REFUSED
9 CAN'T SAY

P8a Have you ever wanted help for problems related to your gambling?

- 1 Yes
- 2 No **GO TO P9a**
- 8 REFUSED **GO TO P9a**
- 9 CAN'T SAY **GO TO P9a**

PRE P8b IF O10=1 AND (SQ4=3 or SQ4=4) GO TO P9a ELSE CONTINUE

P8b And has this happened in the last 12 months?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 CAN'T SAY

P9a Have you ever seriously thought about suicide because of your gambling?

- 1 Yes
- 2 No **GO TO PRE SECTION Q**
- 8 REFUSED **GO TO PRE SECTION Q**
- 9 CAN'T SAY **GO TO PRE SECTION Q**

P9b And have you thought like that in the last 12 months?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 CAN'T SAY

IF P9a =1 AND P9b=1 SAY If you like I can give you the phone number of a counselling agency: 13 11 14

Section Q: Service use

PRE SECTION Q IF (O10=1 OR 2) OR (O6=1) OR (N5=2, 3 OR 4) OR SQ3B=5 CONTINUE, ELSE GO TO PRE SECTION R

The next few questions relate to the gambling support services that are available to help people who are experiencing difficulties related to gambling. Please answer from your own experience.

Q1 Have you EVER tried to get help for problems related to your gambling?

- 1 Yes **GO TO Q3**
- 2 No **GO TO PRE Q2**
- 8 REFUSED **GO TO Q14**
- 9 CAN'T SAY **GO TO Q14**

PRE Q2 IF P8a=1 OR O6=1 OR N5=2, 3 or 4 CONTINUE ELSE GO TO SECTION R

Q2 If you have not sought help for problems related to your gambling, why was this?

- 1 Didn't know where to go
- 2 Too embarrassed to see a counsellor
- 3 The kind of help I wanted wasn't available locally
- 4 Thought I could beat the problem on my own
- 5 Other (SPECIFY)_____
- 8 REFUSED
- 9 CAN'T SAY

GO TO Q14

Q3 Was this in the last 12 months?

- 1 Yes
- 2 No **GO TO Q5**
- 8 REFUSED **GO TO Q6**
- 9 CAN'T SAY **GO TO Q6**

Q5 What prompted you to seek help for your gambling problems? READ OUT.
MULTIPLE RESPONSE.

- 1 Financial problems
- 2 Relationship problems
- 3 Legal problems
- 4 Work/employment problems
- 5 Someone urged you to go
- 6 Felt depressed/worried
- 7 Other (SPECIFY)_____
- 8 REFUSED
- 9 CAN'T SAY

Q6 Have you EVER received counselling or help from any of the following for gambling related problems? READ OUT. MULTIPLE RESPONSE

- 1 Lifeline's Gambling Care, their gambling and financial counselling service
- 2 Gamblers anonymous
- 3 The National gambling help line
- 4 Lifeline's crisis telephone service
- 5 Salvation Army Counselling Services
- 6 CARE Financial Counselling and Legal Services
- 7 Welfare or church organisation
(eg. St Vincent de Paul, Anglicare, Smith family, Centre Care)
- 8 Family relationship organisations
- 9 GP/Doctor
- 10 Hospital or clinic
- 11 Community Health Centre
- 12 Indigenous or ethnic community Agency (Migrant Resource Centre)
- 13 An employee of a gambling venue
- 14 Some other organisation (SPECIFY)_____
- 15 No I have never received counselling or help for problems relating to my gambling
- 98 REFUSED
- 99 CAN'T SAY

**PRE Q7 IF Q6= 15, 98 OR 99 GO TO Q14 ELSE
IF ONLY ONE RESPONSE AT Q6 GO TO Q8 ELSE
IF MORE THAN ONE RESPONSE AT Q6 CONTINUE**

Q7 Which of these was the main organisation you dealt with?

- RECORD-----
- 8 REFUSED
 - 9 CAN'T SAY

Q8 Were you satisfied with the help you received from this organisation?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 CAN'T SAY

**PRE Q9 USE ONLY THOSE AGENCIES ALREADY RECORDED IN Q6
IF ONLY ONE RECORDED, INSERT THAT NAME IN THE QUESTION TEXT
IF Q3=CODE 2 GO TO Q13**

Q9 Have you received counselling or help from [INSERT AGENCY/AGENCIES RECORDED IN Q6] FOR GAMBLING RELATED PROBLEMS during the last 12 months? READ OUT. MULTIPLE RESPONSE.

- 1 Lifeline's Gambling Care, their gambling and financial counselling service
- 2 Gamblers anonymous
- 3 The National gambling help line
- 4 Lifeline's crisis telephone service
- 5 Salvation Army Counselling Services
- 6 CARE Financial Counselling and Legal Services
- 7 Welfare or church organisation
(eg. St Vincent de Paul, Anglicare, Smith family, Centre Care)
- 8 Family relationship organisations
- 9 GP/Doctor
- 10 Hospital or clinic
- 11 Community Health Centre
- 12 Indigenous or ethnic community Agency (Migrant Resource Centre)
- 13 An employee of a gambling venue
- 14 Some other organisation (SPECIFY)_____
- 15 No I have never received counselling or help for problems relating to my gambling
- 98 REFUSED
- 99 CAN'T SAY

**PRE Q10 IF Q9=15, 98 OR 99 GO TO Q14 ELSE
IF ONE RESPONSE GIVEN AT Q9 GO TO Q11 ELSE
IF MORE THAN ONE ORGANISATION GIVEN AT Q9 CONTINUE**

Q10 In the last 12 months, which of those was the main organisation you dealt with?
RECORD-----

- 8 REFUSED SKIP TO Q12
- 9 CAN'T SAY SKIP TO Q12

Q11 Were you satisfied with the help you received from this organisation?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 CAN'T SAY

Q12 Are you currently seeing a counsellor about your gambling?

- 1 Yes
- 2 No
- 8 REFUSED
- 9 CAN'T SAY

Q13 How did you find out about the services available to help people with gambling problems? Was it through...READ OUT. MULTIPLE RESPONSE.

- 1 The internet
- 2 Signs at a gambling venue
- 3 Pamphlets at a gambling venue
- 4 Signs or pamphlets available elsewhere (eg doctor's surgery)
- 5 Telephone directory
- 6 Radio and TV advertising
- 7 Newspaper and media articles on gambling
- 8 A health professional
- 9 A financial adviser

- 10 A community service agency
- 11 Employees assistance program
- 12 Word of mouth
- 13 Asked for help from someone
- 97 Other (SPECIFY)_____
- 98 REFUSED
- 99 CAN'T SAY

- Q14 Have you ever talked to friends or family about problems related to your gambling?
- 1 Yes
 - 2 No **GO TO PRE SECTION R**
 - 8 REFUSED **GO TO PRE SECTION R**
 - 9 CAN'T SAY **GO TO PRE SECTION R**

- Q15 Who was that person?
- 1 Spouse or partner
 - 2 Other family
 - 3 Friends
 - 4 Someone else
 - 5 No one else
 - 6 Other (SPECIFY)_____
 - 8 REFUSED
 - 9 CAN'T SAY

Section R: Health and Wellbeing

ASK ALL

Now some questions about your health.

- R1 In general would you say your health is:
- 1 Excellent
 - 2 Very good
 - 3 Good
 - 4 Fair
 - 5 Poor
 - 8 REFUSED
 - 9 CAN'T SAY

The following questions are about how you feel and how things have been with you in the past four weeks. As I read each statement, please give me the one answer that comes closest to the way you have been feeling.

- R2 How much of the time during the past four weeks have you felt nervous? Would you say...
- 1 All the time
 - 2 Most of the time
 - 3 Some of the time
 - 4 A little, or
 - 5 None of the time
 - 8 REFUSED
 - 9 CAN'T SAY

- R3 How much of the time during the past four weeks have you felt so sad that nothing could cheer you up?
- 1 All the time
 - 2 Most of the time
 - 3 Some of the time
 - 4 A little, or
 - 5 None of the time
 - 8 REFUSED
 - 9 CAN'T SAY
- R4 How much of the time during the past four weeks have you felt calm and peaceful?
- 1 All the time
 - 2 Most of the time
 - 3 Some of the time
 - 4 A little, or
 - 5 None of the time
 - 8 REFUSED
 - 9 CAN'T SAY
- R5 How much of the time during the past four weeks have you felt down?
- 1 All the time
 - 2 Most of the time
 - 3 Some of the time
 - 4 A little, or
 - 5 None of the time
 - 8 REFUSED
 - 9 CAN'T SAY
- R6 How much of the time during the past four weeks have you been a happy person?
- 1 All the time
 - 2 Most of the time
 - 3 Some of the time
 - 4 A little, or
 - 5 None of the time
 - 8 REFUSED
 - 9 CAN'T SAY
- R7 Is there someone you can count on to listen to you when you need to talk?
- 1 All the time
 - 2 Most of the time
 - 3 Some of the time
 - 4 A little, or
 - 5 None of the time
 - 8 REFUSED
 - 9 CAN'T SAY
- R8 On average, how often do you meet friends or relatives socially?
- 1 Once a month or less
 - 2 2-3 times a month
 - 3 once a week
 - 4 2-3 times a week
 - 5 4 or more times a week
 - 8 REFUSED
 - 9 CAN'T SAY

R9 How many friends or relatives do you meet socially on a regular basis?

- 1 None
- 2 1-2
- 3 3-5
- 4 6-10
- 5 11-15
- 6 More than 15
- 8 REFUSED
- 9 CAN'T SAY

R10 How many friends or relatives can you visit, or could visit you, at any time, without waiting for an invitation?

- 1 None
- 2 1-2
- 3 3-5
- 4 6-10
- 5 11-15
- 6 More than 15
- 8 REFUSED
- 9 CAN'T SAY

Now I'm going to ask some questions about smoking and drinking.

R11a How often do you currently smoke cigarettes?

- 1 Do not smoke at all **GO TO R12**
- 2 Less than once a day **GO TO R12**
- 3 At least once a day
- 8 REFUSED
- 9 CAN'T SAY

R11b How many cigarettes do you usually smoke in one day? ENTER NUMBER OF CIGARETTES

- _____ Cigarettes
- 8 REFUSED
 - 9 CAN'T SAY

R12 How often do you have a drink containing alcohol?

- 1 Not in the last year **GO TO SECTION S**
- 2 Monthly or less
- 3 2-3 times a month
- 4 Once a week
- 5 2-3 times a week
- 6 4-6 times a week
- 7 Every day
- 8 REFUSED
- 9 CAN'T SAY

R13 A standard drink is a small glass of wine, a middy of regular beer, a nip of spirits or a mixed drink How many standard drinks do you have on a typical day when you are drinking?.

- 1 1 or 2
- 2 3 or 4
- 3 5 or 6
- 4 7 to 10
- 5 11 or more
- 8 REFUSED
- 9 CAN'T SAY

PRE R14a WOMEN (IF SQ1c =2) CONTINUE, ELSE GO TO R14b

R14a How often do you have 5 or more standard drinks on one occasion? READ OUT IF NECESSARY

- 1 Not in the last year
- 2 Monthly or less
- 3 2-3 times a month
- 4 Once a week
- 5 2-3 times a week
- 6 4-6 times a week
- 7 Every day
- 8 REFUSED
- 9 CAN'T SAY

GO TO SECTION S

PRE R14b MEN (IF SQ1c =1) CONTINUE, ELSE GO TO SECTION S

R14b How often do you have 7 or more standard drinks on one occasion? READ OUT IF NECESSARY

- 1 Not in the last year
- 2 Monthly or less
- 3 2-3 times a month
- 4 Once a week
- 5 2-3 times a week
- 6 4-6 times a week
- 7 Every day
- 8 REFUSED
- 9 CAN'T SAY

Section S: Demographics

ASK ALL

Finally I need to ask some general questions about you and your household to make sure we have a reasonable coverage of the population.

- S1 In which country were you born?
- 1 Australia
 - 2 Elsewhere (SPECIFY)_____
 - 8 REFUSED
 - 9 CAN'T SAY

- S2 Are you of Aboriginal or Torres Strait Islander descent?
- 1 Yes
 - 2 No
 - 8 REFUSED
 - 9 CAN'T SAY

- S3 Is English the main language spoken in your household?
- 1 Yes **GO TO S5a**
 - 2 No
 - 8 REFUSED **GO TO S5a**
 - 9 CAN'T SAY **GO TO S5a**

- S4 What is the main language spoken in your household?
RECORD _____
8 REFUSED
9 CAN'T SAY
- S5a How many times, if any, have you been married or lived in a defacto relationship?
RECORD NUMBER OF TIMES
_____TIMES
8 REFUSED
9 CAN'T SAY
- S5b What is your current marital status?
1 Married
2 Defacto
3 Separated
4 Divorced
5 Widowed
6 Never married
8 REFUSED
9 CAN'T SAY
- S6 Which of the following best describes your household? READ OUT
1 Single person
2 One parent family with children
3 Couple with children
4 Couple with no children
5 Group household
8 Other
8 REFUSED
9 CAN'T SAY
- S8a How many children under 18 do you have (include adopted or step children and those not living with you)?
Number of children _____
8 REFUSED
9 CAN'T SAY
IF S8a=0 GO TO S9
- S8b How many of these children usually live in your household?
Number of children _____
8 REFUSED
9 CAN'T SAY
- S9 Over the last year did any of the following happen to you because of a shortage of money? READ OUT. MULTIPLE RESPONSE
1 You could not pay electricity, gas or telephone bills on time
2 You could not pay mortgage or rent on time
3 You pawned or sold something
4 You went without meals
5 You were unable to heat or cool your home
6 You asked for financial help from friends or family
7 You asked for help from welfare/community organisations
8 REFUSED
9 CAN'T SAY

S9a Which of the following best describes your current work status? READ OUT

- | | | |
|---|---|------------------|
| 1 | Employed full-time | GO TO S10 |
| 2 | Employed part-time and looking for work | GO TO S10 |
| 3 | Employed part-time or casual | GO TO S10 |
| 4 | Unemployed, looking for work | GO TO S10 |
| 5 | Not in the paid labour force | |
| 8 | REFUSED | GO TO S10 |
| 9 | CAN'T SAY | GO TO S10 |

S9b What is your main activity?

- 1 Home duties or caring for children
- 2 Retired or voluntarily out of paid work force
- 3 Studying
- 4 Caring for an aged or disable person
- 5 Recovering from illness
- 6 Voluntary work
- 7 OTHER (specify)
- 8 REFUSED
- 9 CAN'T SAY

S10 What is the highest level of education you have completed?

- 1 Primary School
- 2 Year 10/ 4th form (or equivalent)
- 3 Year 12/ HSC/VCE (or equivalent)
- 4 Trade certificate/Apprenticeship
- 5 Other certificate
- 6 Associate diploma
- 7 Undergraduate diploma
- 8 Bachelor's degree
- 9 Post graduate certificate/diploma
- 10 Higher degree
- 98 OTHER (Specify)
- 98 REFUSED
- 99 CAN'T SAY

S11 What is your main source of income?

- 1 Wage/salary
- 2 Government pension, allowance or benefit
- 3 Child support
- 4 Superannuation/annuity
- 5 Own business or share in a partnership
- 6 Investments
- 7 Other income
- 8 No personal income **GO TO PRE S13**
- 98 REFUSED **GO TO PRE S13**
- 99 CAN'T SAY **GO TO PRE S13**

S12 Could you please tell me your own annual income from all sources before tax?

- 1 Less than \$10,000
- 2 \$10,000 – \$14,999
- 3 \$15,000 – \$19,999
- 4 \$20,000 – \$24,999
- 5 \$25,000 – \$29,999
- 6 \$30,000 – \$34,999
- 7 \$35,000 – \$39,999
- 8 \$40,000 – \$49,999
- 9 \$50,000 – \$59,999
- 10 \$60,000 – \$69,999
- 11 \$70,000 - \$89,999

- 12 \$90,000 - \$119,000
- 13 \$120,000 or more.
- 98 REFUSED
- 99 CAN'T SAY

**PRE S13 IF RESPONDENT LIVES ALONE (S6=CODE 1),
OR IS A SINGLE PARENT WITH CHILDREN (S6=CODE 1)
SKIP TO CLOSE.**

S13 Could you please tell me your total annual household income from all sources before tax? (Include income from all household members.)

- 1 Less than \$10,000
- 2 \$10,000 – \$14,999
- 3 \$15,000 – \$19,999
- 4 \$20,000 – \$24,999
- 5 \$25,000 – \$29,999
- 6 \$30,000 – \$34,999
- 7 \$35,000 – \$39,999
- 8 \$40,000 – \$49,999
- 9 \$50,000 – \$59,999
- 10 \$60,000 – \$69,999
- 11 \$70,000 – \$79,999
- 12 \$80,000 – \$89,999
- 13 \$90,000 – \$99,999
- 14 \$100,000 – \$124,999
- 15 \$125,000 - \$149,999
- 16 \$150,000 - \$174,999
- 17 \$175,000 or more.
- 98 REFUSED
- 99 CAN'T SAY

CLOSE This completes the survey. If you would like further information about the survey or a copy of any findings you can contact the project officer on 1800 013 560. From the Wallis Group and the ANU, thank you very much for your time and assistance. Your co-operation is greatly appreciated.